

CSST SUMMARY

CSST is available to deploy just prior to or immediately following an incident. Incident Commanders may request support from the CSST by contacting PSC-PSD-SSB.

Contact Information:

Surge Staffing Website:

<http://www.uscg.mil/psc/psd/ssb/default.asp>

Surge Staffing Email:

ARL-DG-CGPSC-PSD-SSB@uscg.mi

Active Duty Staff Members:

Call (510) 437- xxxx

CDR LeCato.....	3936
LT Zolnierak.....	2724
YNCS Kahoonei.....	2797
YNC Williams.....	3212
YNC Maynard.....	3763
YN2 Biefus.....	2732
YN3 Angulo.....	5965

Ready Reserve Members:

Call (510) 437- xxxx

LTJG Carlson....	2724
ENS Howes.....	2724
SKC Zweir.....	2797



You Want Us for your
Contingency Operation!

U. S. COAST GUARD
PERSONNEL SERVICES CENTER
PERSONNEL SERVICES DIVISION
SURGE STAFFING BRANCH

Coast Guard Island
Alameda, California
Building 54 B



SURGE STAFFING BRANCH

**CONTINGENCY
STAFFING
SUPPORT
TEAM
(CSST)**

*Providing
Just-In-Time
On-Scene Initial-Phase
Support to Operational Commanders
During Contingency Responses.*

Contingency Staffing Support Team and MRTT Information:

WHAT IS A CSST?

The Contingency Staffing Support Team (CSST) is a group of Coast Guard members, primarily ready reservists, attached to PSC-PSD Surge Staffing Branch. Team Members are experts in use of the Mobilization Readiness Tracking Tool (MRTT) and well versed in the Incident Command System (ICS). Based at Coast Guard Island in Alameda, CA; the team stands at the ready to deploy immediately in support of contingency operations.

The team is ready to assist the Operational Commander's IMT in the initial phases of a contingency response; to train unfamiliar watchstanders in the contingency staffing process, to use MRTT, to effectively manage inbound/outbound personnel, forecast personnel needs, and communicate effectively through CGMS and MRTT.

WHY IS THERE A CSST?

The most frequent frustration expressed by Incident Management Team (IMT) watchstanders is the lack of familiarity with contingency staffing and the use of MRTT, as well as a lack of time to become

familiar during the initial phase of a contingency operation. The CSST exists to train resourcing team members immediately before or following an incident so that Operational Commanders can attain the personnel resources needed to execute the mission.

WHAT IS MRTT?

MRTT is a single application that can advertize, track and report mission critical requirements throughout the entire Coast Guard. This affords PSC, District DXR's and Resource Unit Leaders working within IMTs or ICPs, greater flexibility in identifying and sourcing Coast Guard personnel assets. MRTT replaces a myriad of antiquated methods to accomplish this task. While not a replacement for Direct Access, TMT, or CGBI, MRTT synthesizes training, qualification, and medical readiness information into one application, resulting in larger and more accurate candidate pools for any given mission critical requirement.

Using MRTT, IMTs and sourcing partners can swiftly and efficiently identify, select, track and assign the best qualified and most reasonably available candidates possible.

MORE Q-A ON CSST:

The CSST is not operational in nature, but provides guidance to specific watchstanders on the contingency staffing process and the use and benefits of MRTT.

WHEN CAN CSST SUPPORT BE REQUESTED?

CSST support may be requested whenever a large scale contingency operation exists or is imminent. Generally, when the Operational Commander can no longer meet their mission requirements using the personnel resources already assigned within their AOR.

HOW LONG CAN RESOURCING UNITS EXPECT SUPPORT FROM THE CSST?

Typically the CSST deploys to the incident and stays up to 3 days during the initial phase of a contingency. But guidance can also be provided via phone and email from PSC-PSD-SSB and the MRTT Helpdesk.

WHAT OTHER RESOURCES ARE AVAILABLE?

Surge Staffing Website:

<http://www.uscg.mil/psc/psd/ssb/default.asp>

MRTT Helpdesk Email:

HQS-DG-LST-MRTTHelpdesk@uscg.mil

Surge Staffing Email:

ARL-DG-CGPSC-PSD-SSB@uscg.mil