



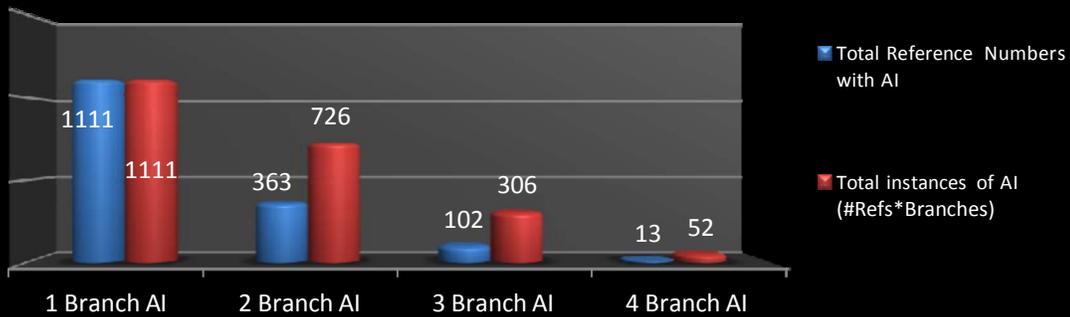
# Monthly "Issued" Awaiting Information (AI) Statistics



## November 2013

When an application is submitted (see [Credential Application Process](#) page) it is processed by one branch of the National Maritime Center at a time. First it is reviewed by the Regional Exam Center (REC) where the application was submitted. Then it is evaluated by the Safety & Suitability Evaluation Branch (SSE), the Medical Evaluation Branch (MEB), and the Professional Qualification Evaluation Branch (PQE). It is possible that each branch finds missing or incomplete information during its evaluation, causing multiple delays in the processing of the application.

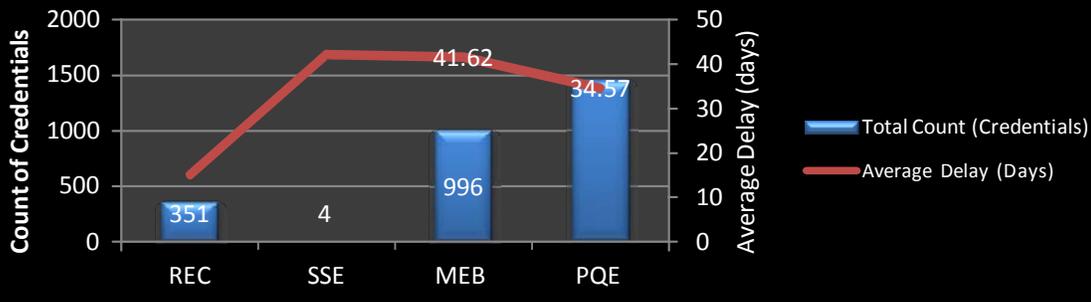
### Count of Credentials by number of Branches which issued AI letters



The graph above depicts the count of branches where the application was held awaiting information prior to being ISSUED. So, if an application was held at two branches there would be a minimum of two AI instances.

As an application goes through the evaluation process and the mariner receives an AI letter it causes delays in the processing of the application while the NMC evaluator waits for the information to be submitted. If an application is held at multiple branches the delay becomes compounded and could be as long as 300 days.

### Count of AI Reasons by evaluation branch and the average delay, per branch due to the AI



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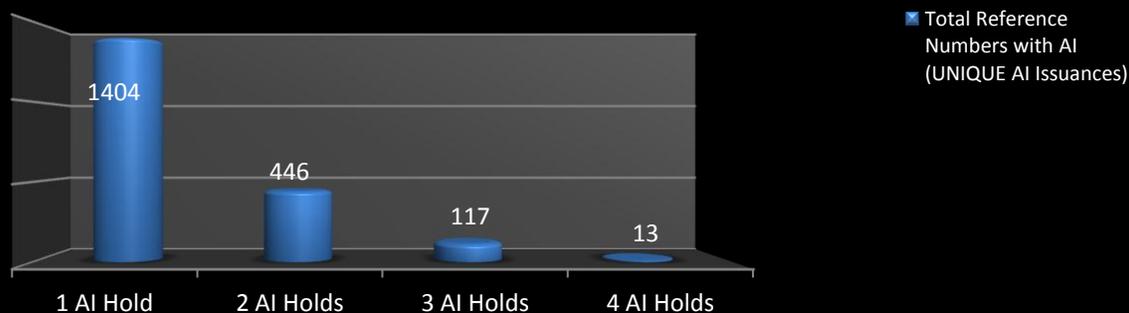


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## Of those ISSUED during the month, the number which went through one or multiple AI holds



The graph above depicts, of the Merchant Mariner Credentials issued this month, the number which were delayed due to missing or incomplete information at some step of the evaluation process. Some received letters from one division or branch causing only one hold; others from more than one division or branch, causing multiple holds (up to four).

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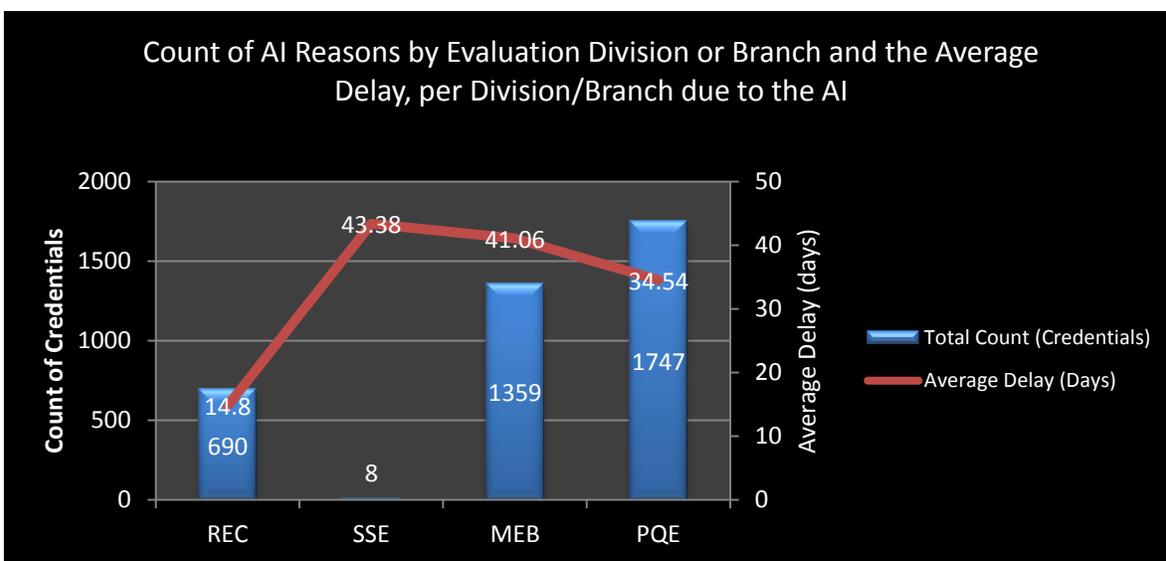


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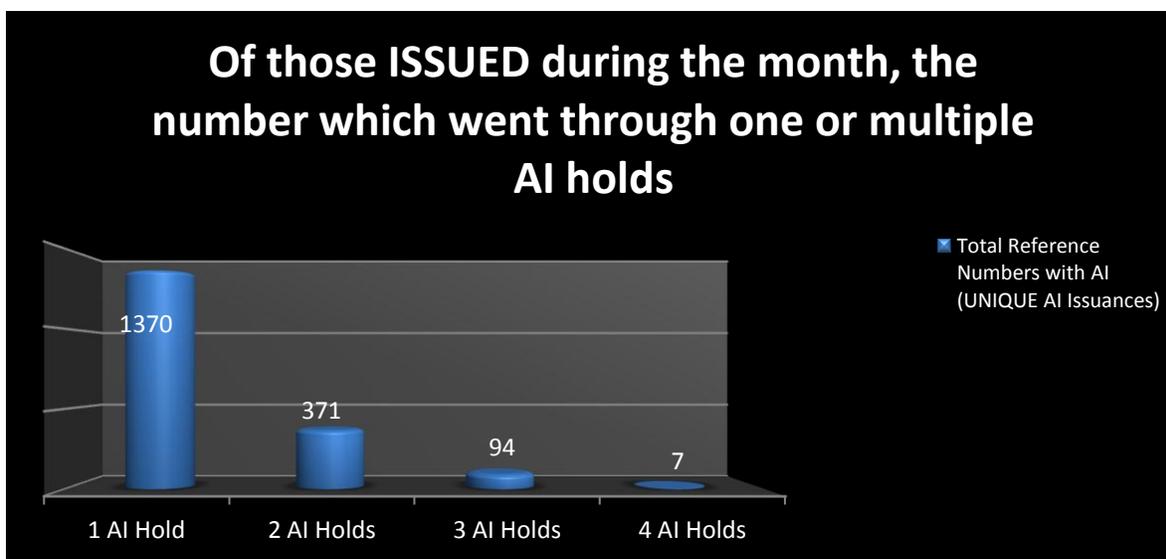
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December 2013

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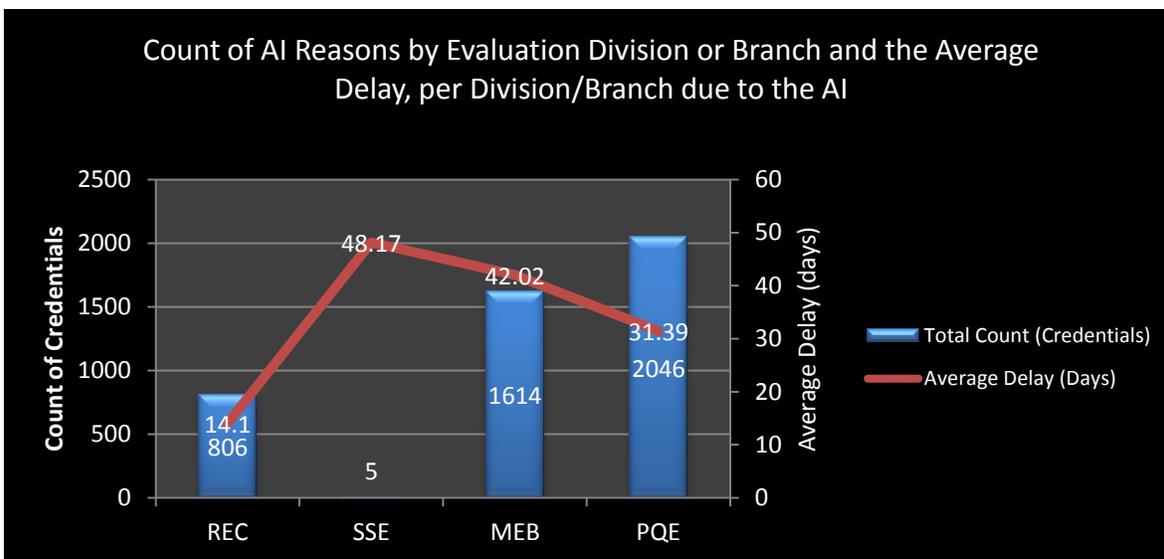


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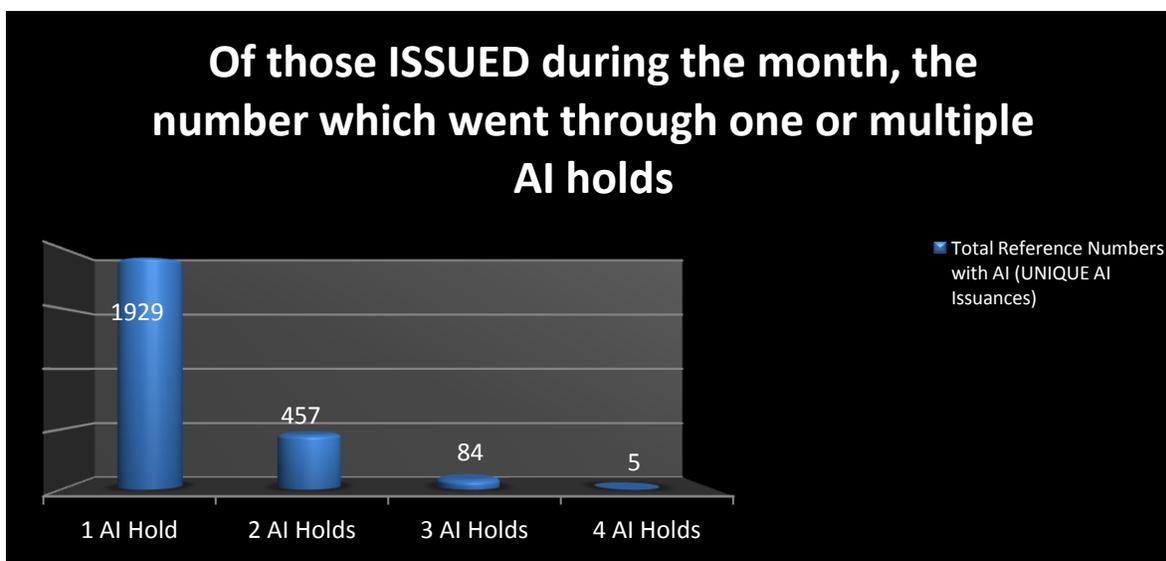
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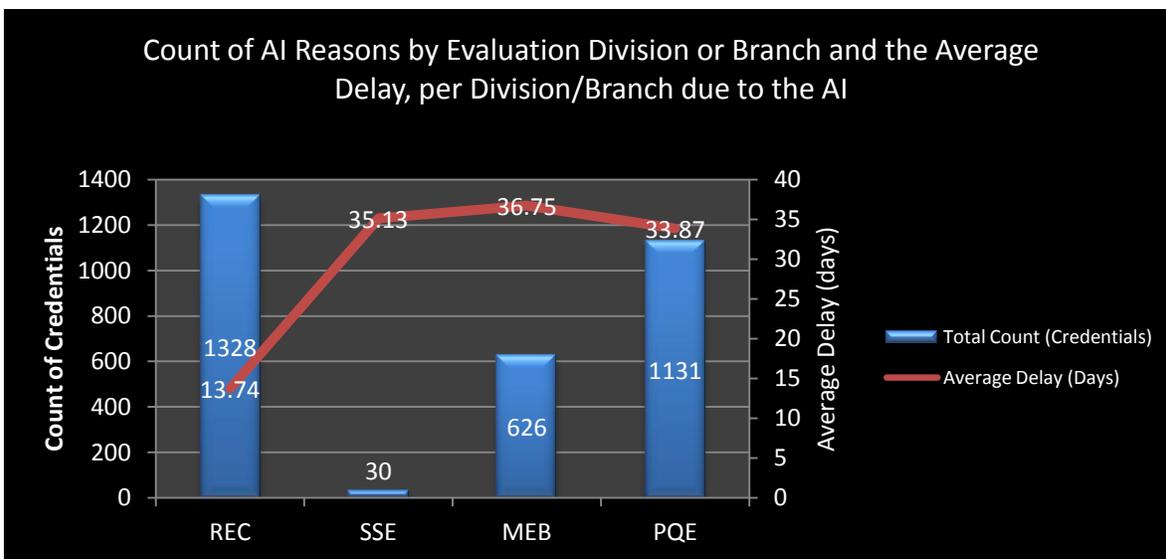


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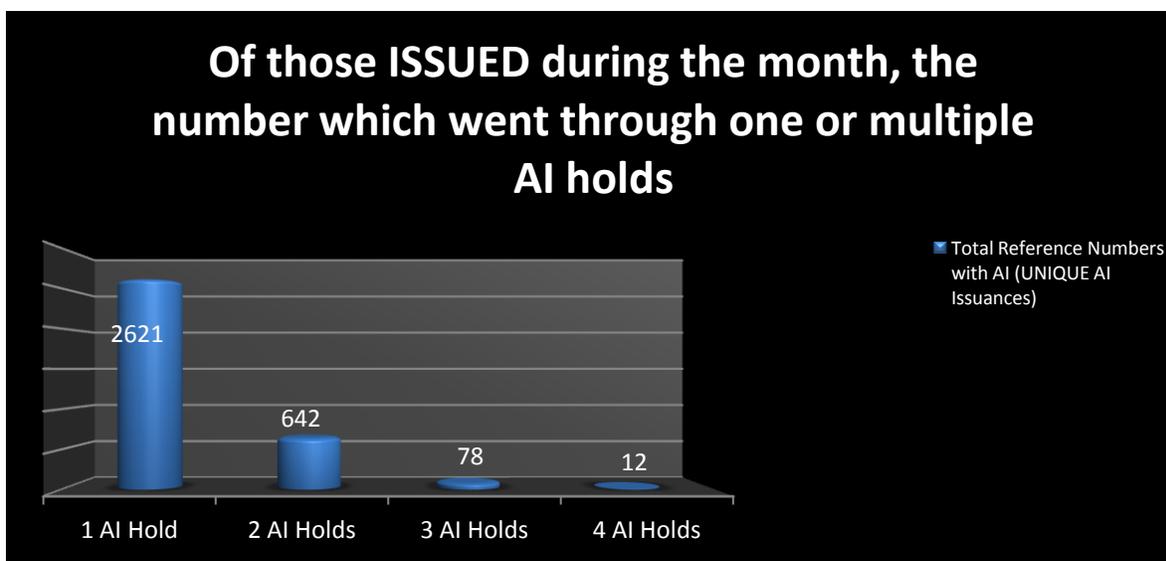
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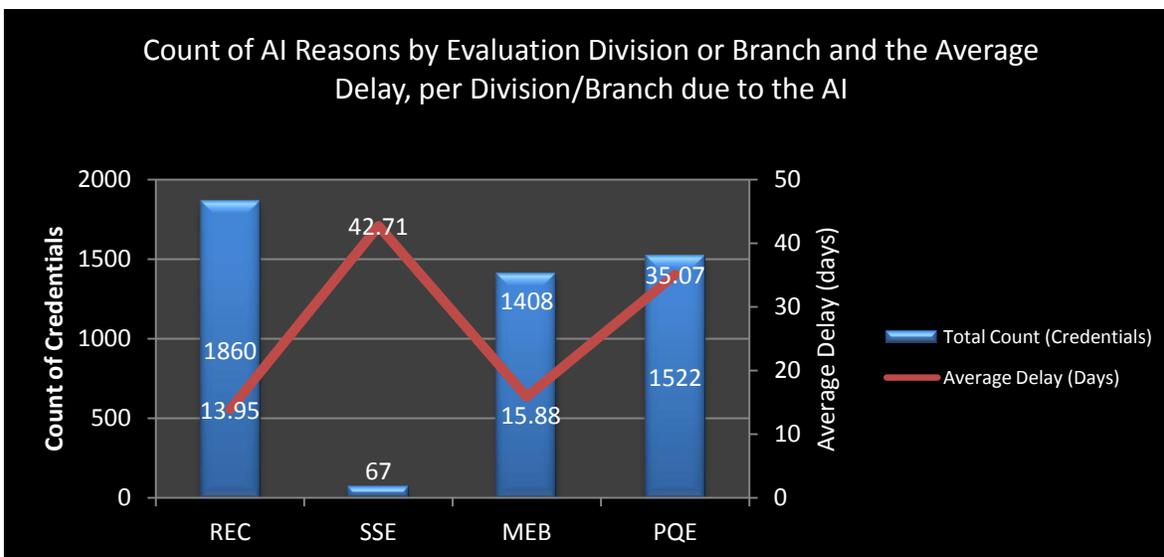


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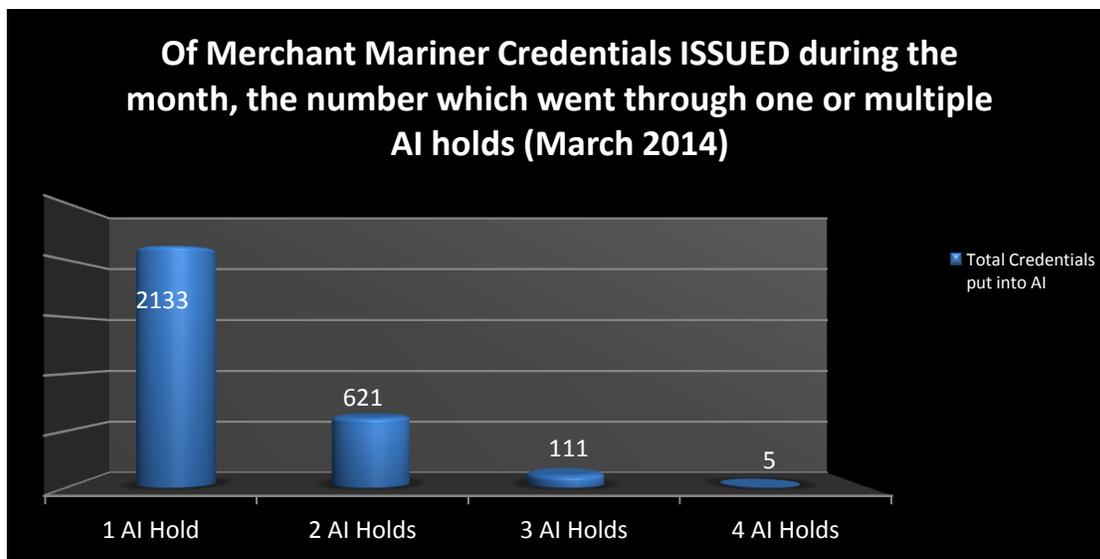
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March 2014

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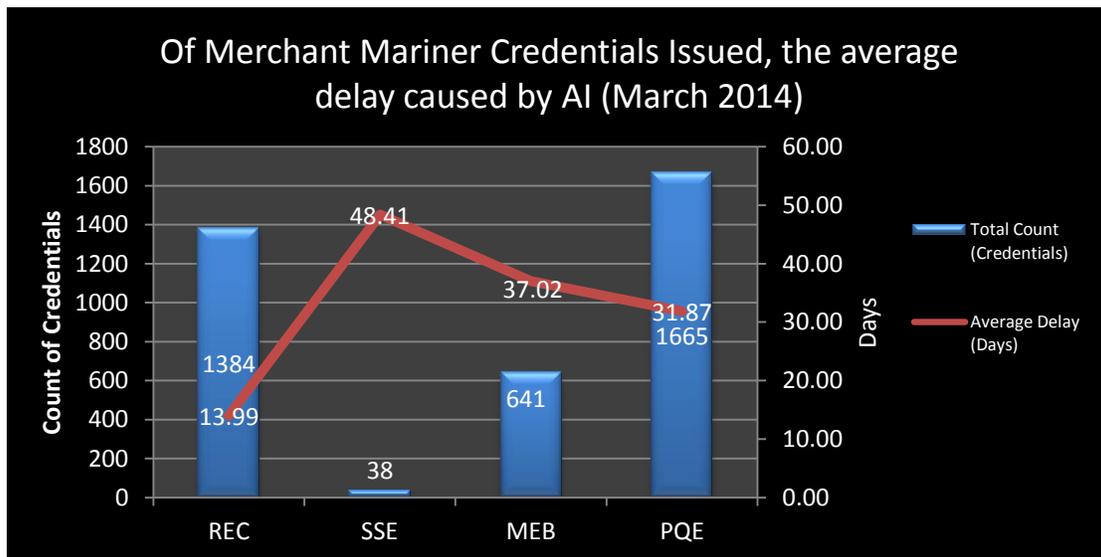


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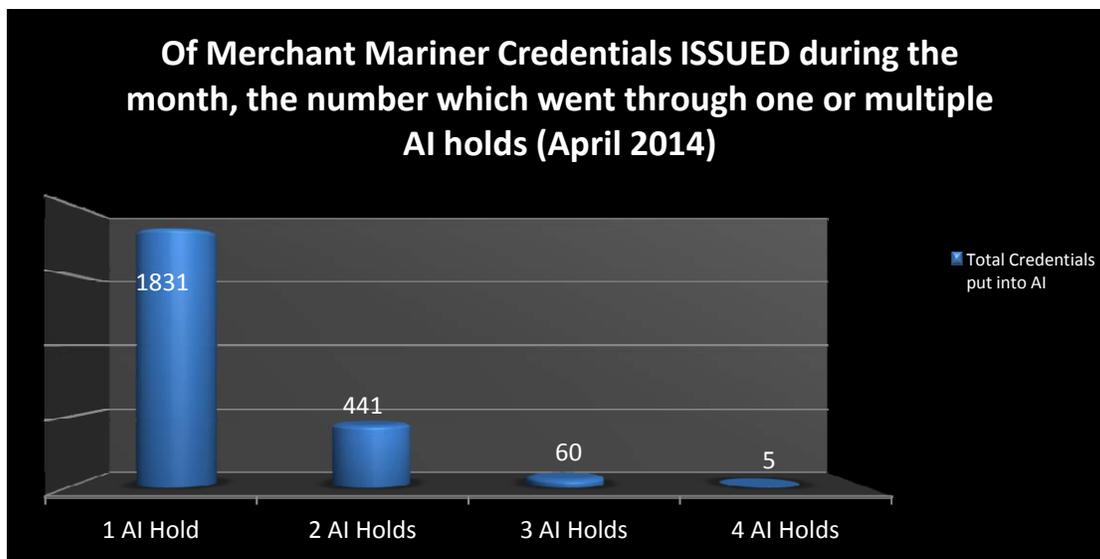
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April 2014

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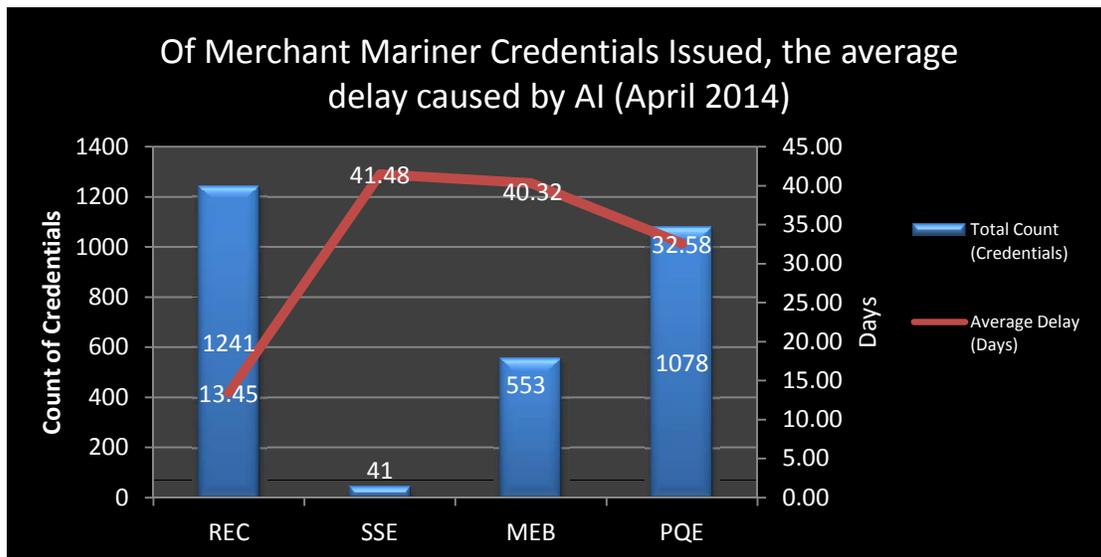


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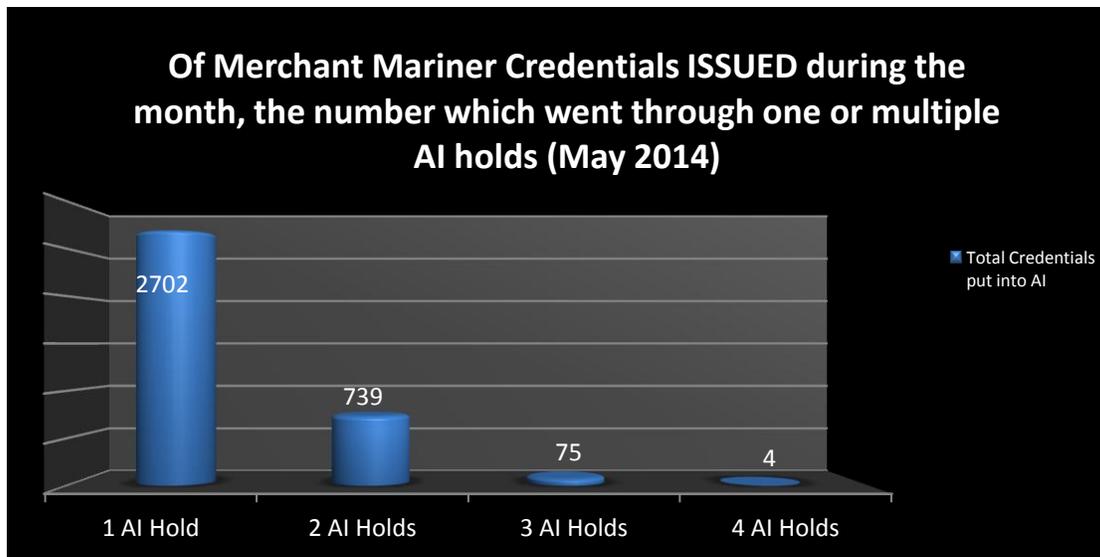
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May 2014

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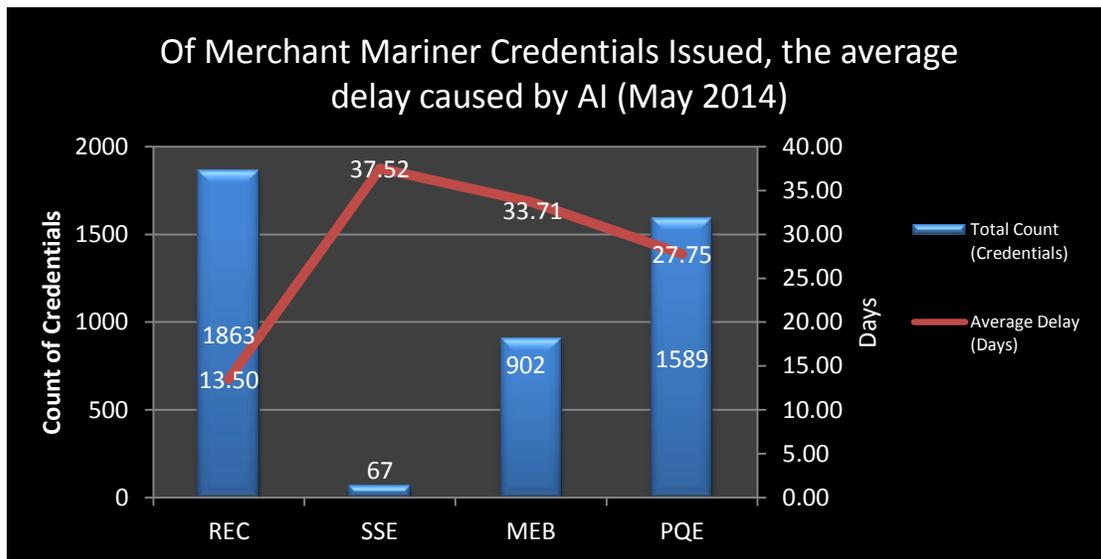


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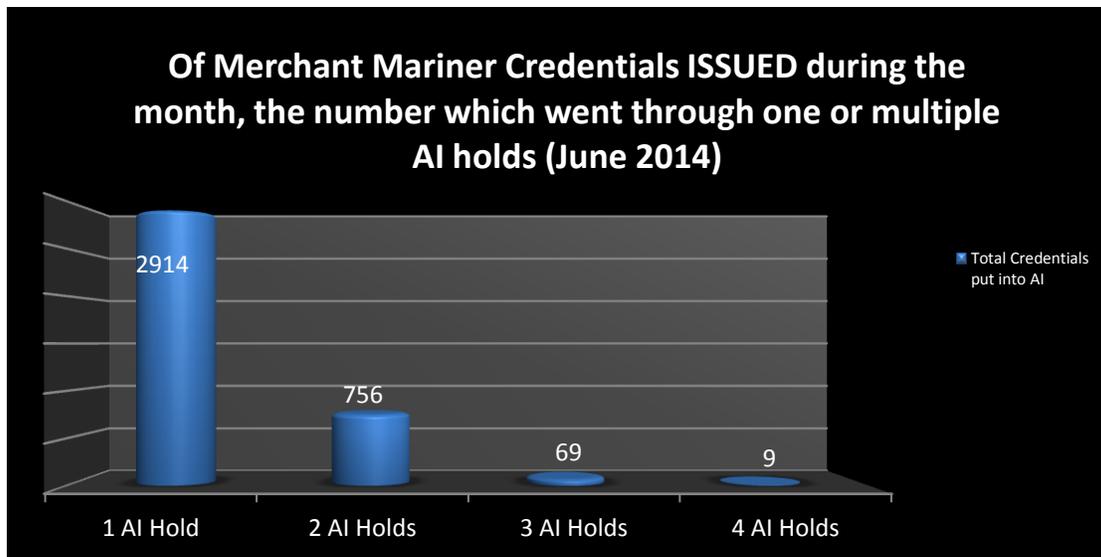
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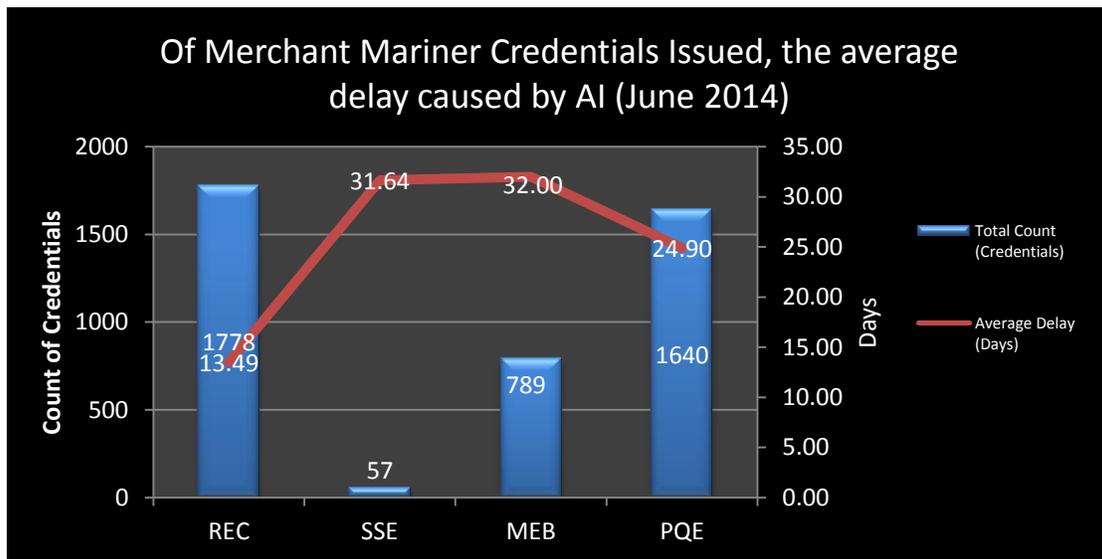


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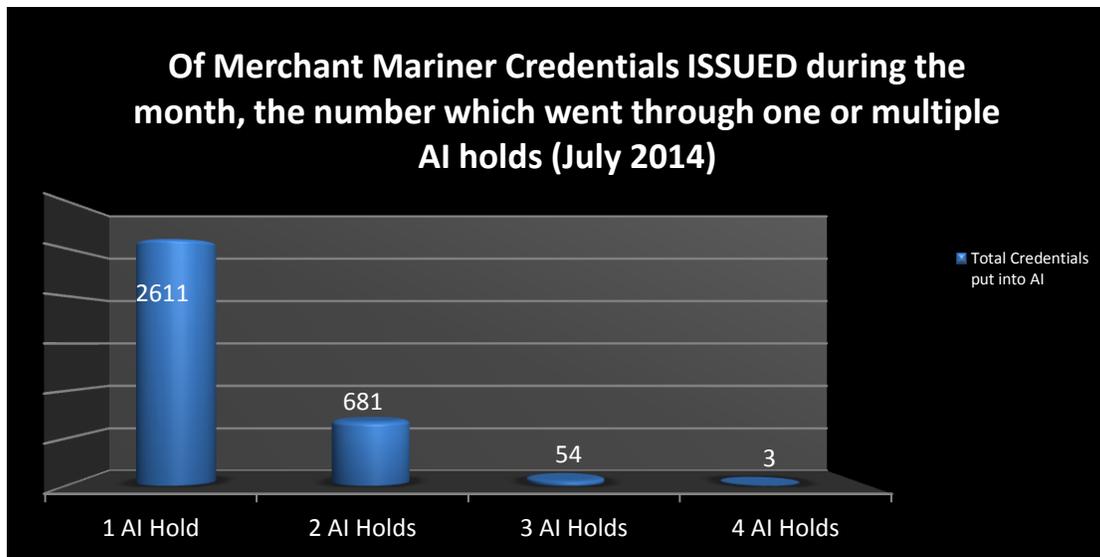
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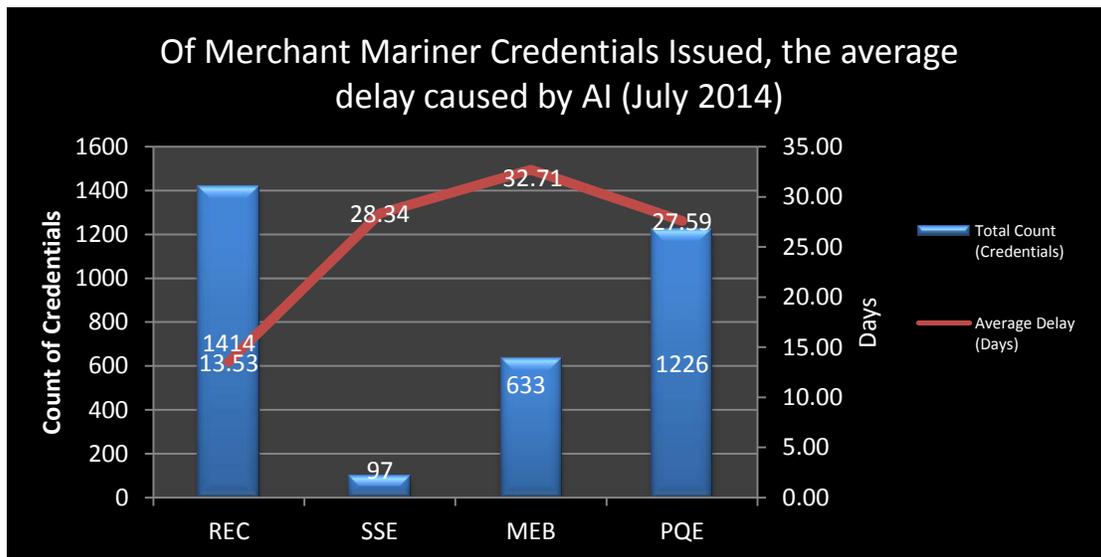


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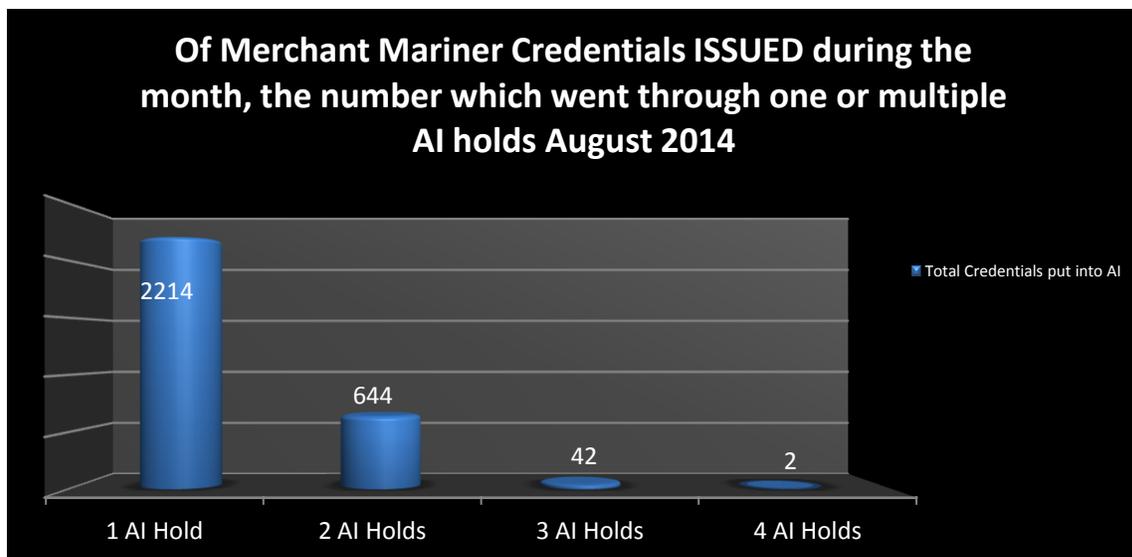
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August 2014

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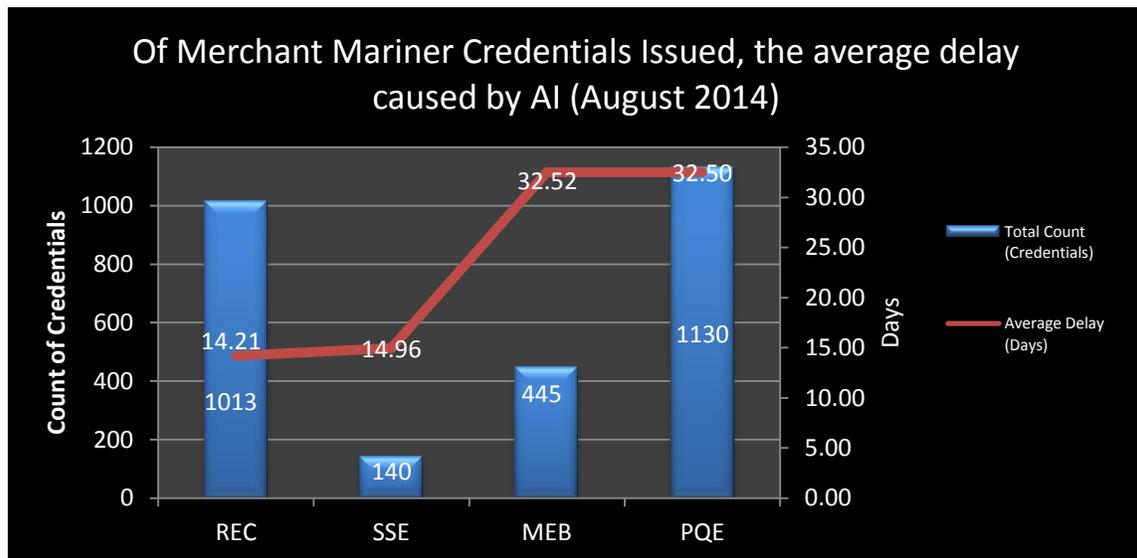


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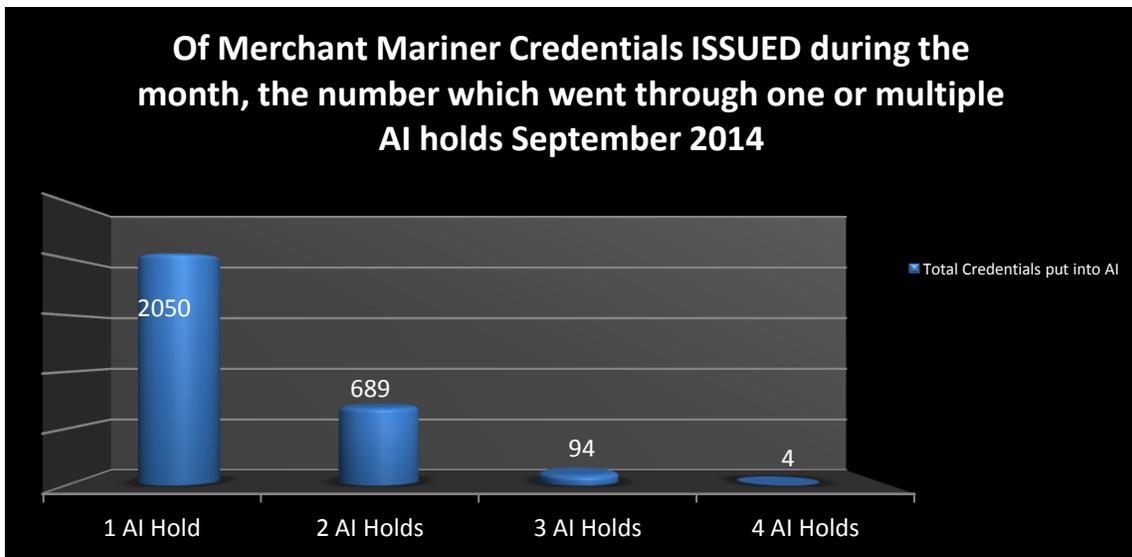
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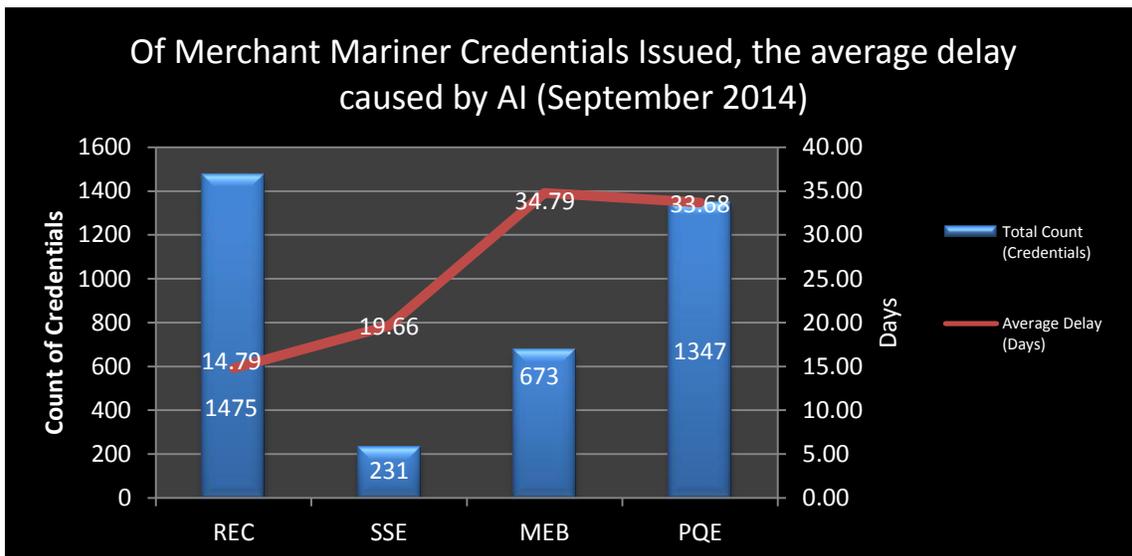


# Monthly "Issued" Awaiting Information (AI) Statistics for Merchant Mariner Credentials



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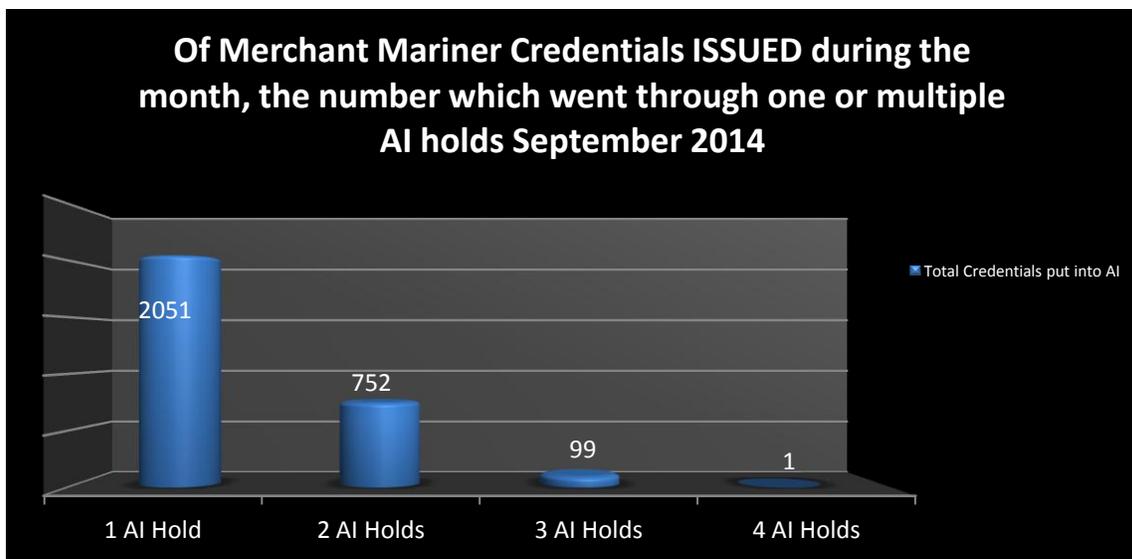
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October 2014

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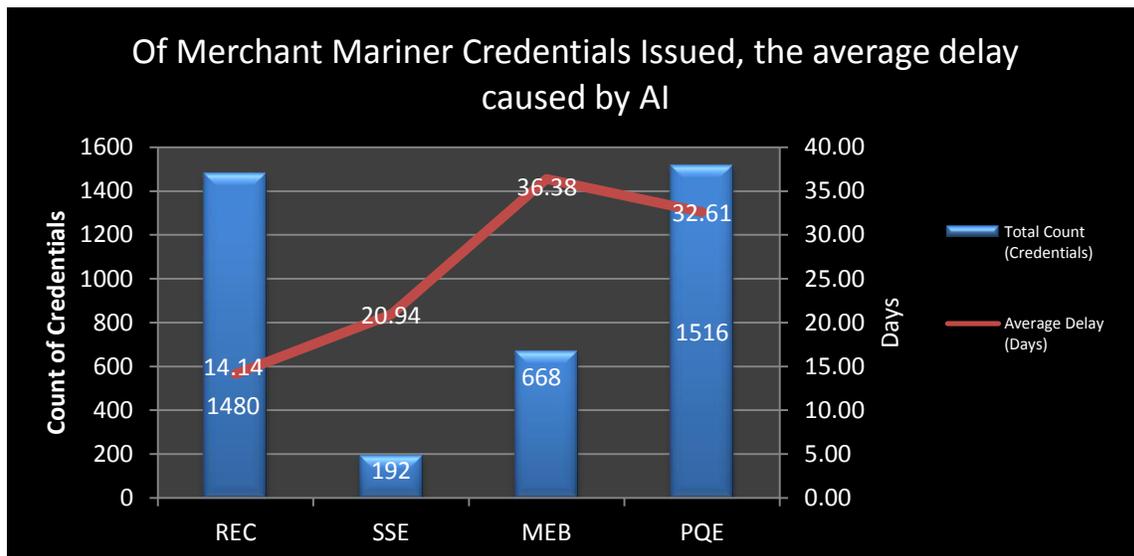


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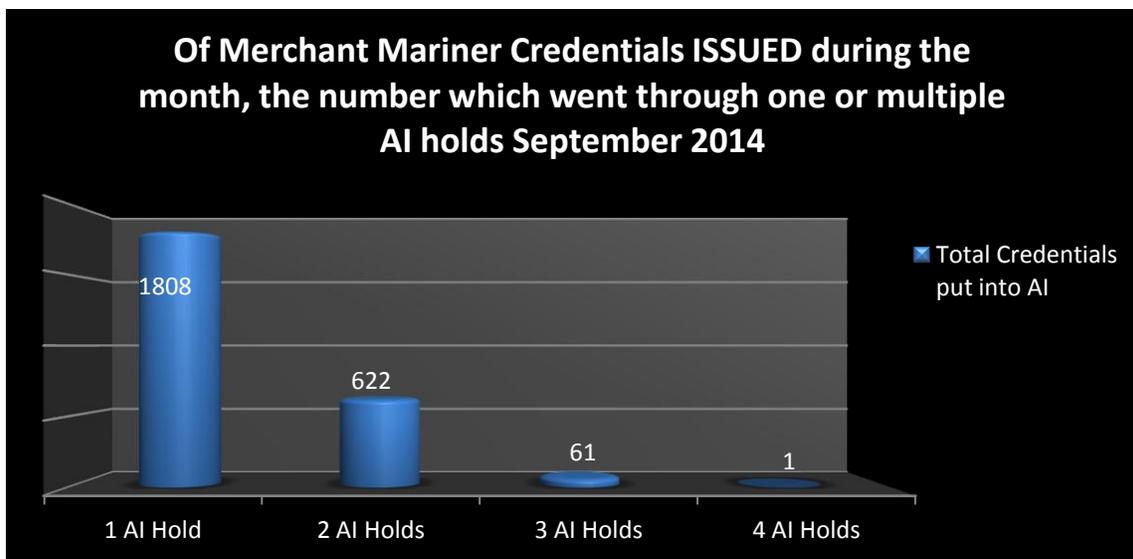
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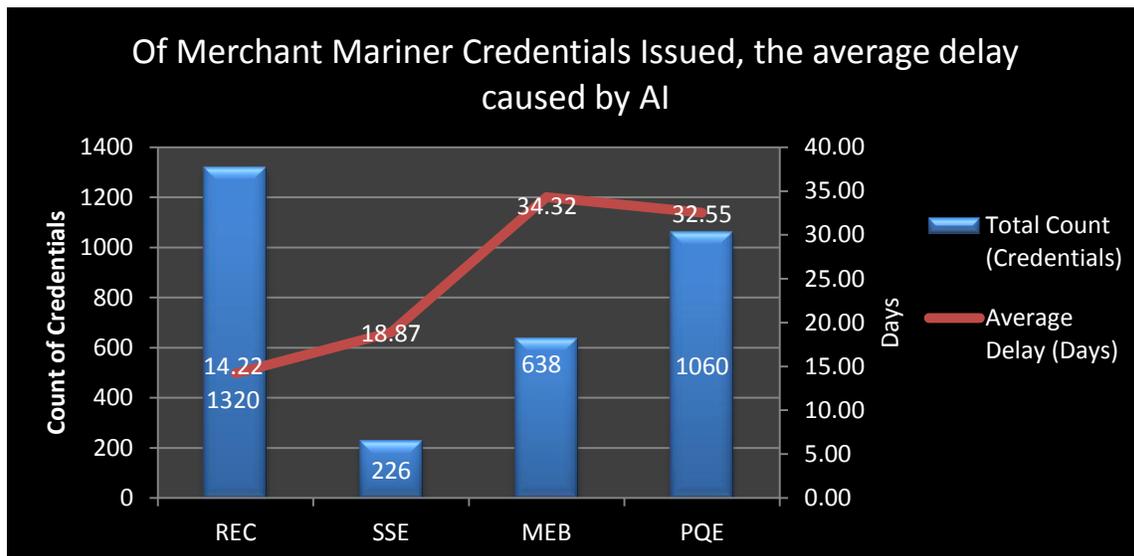


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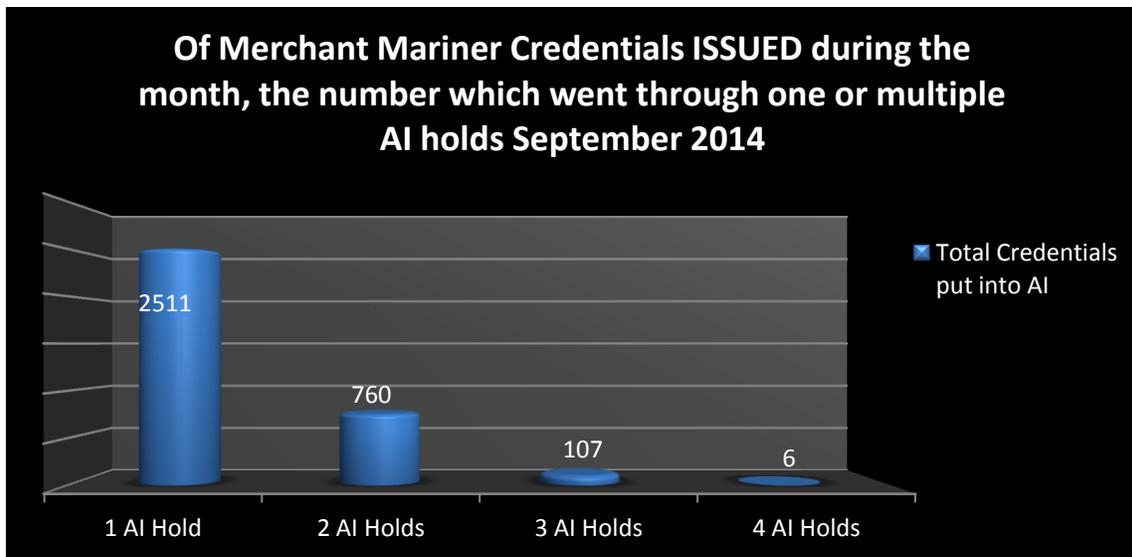
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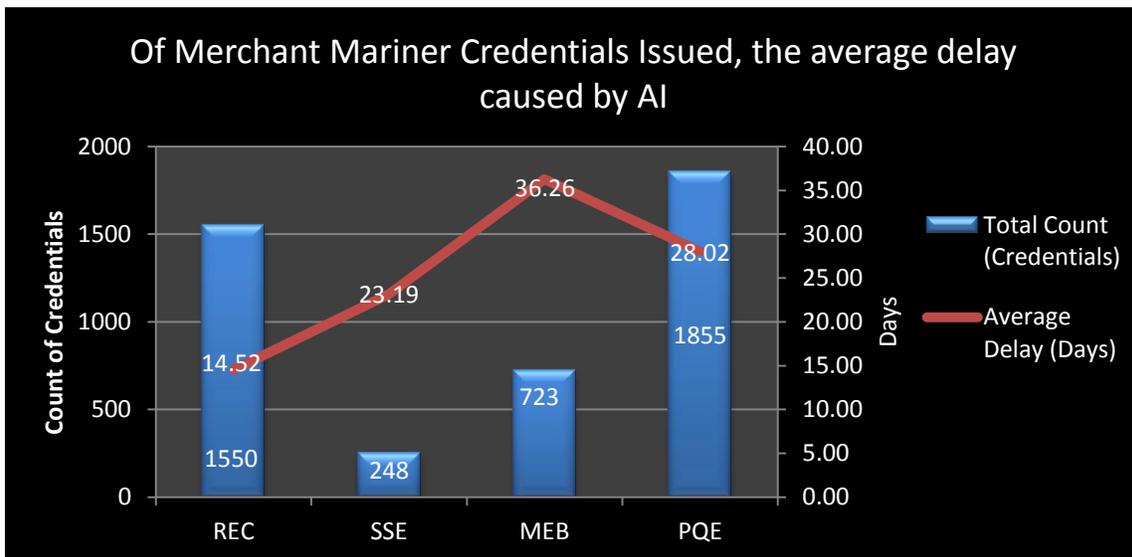
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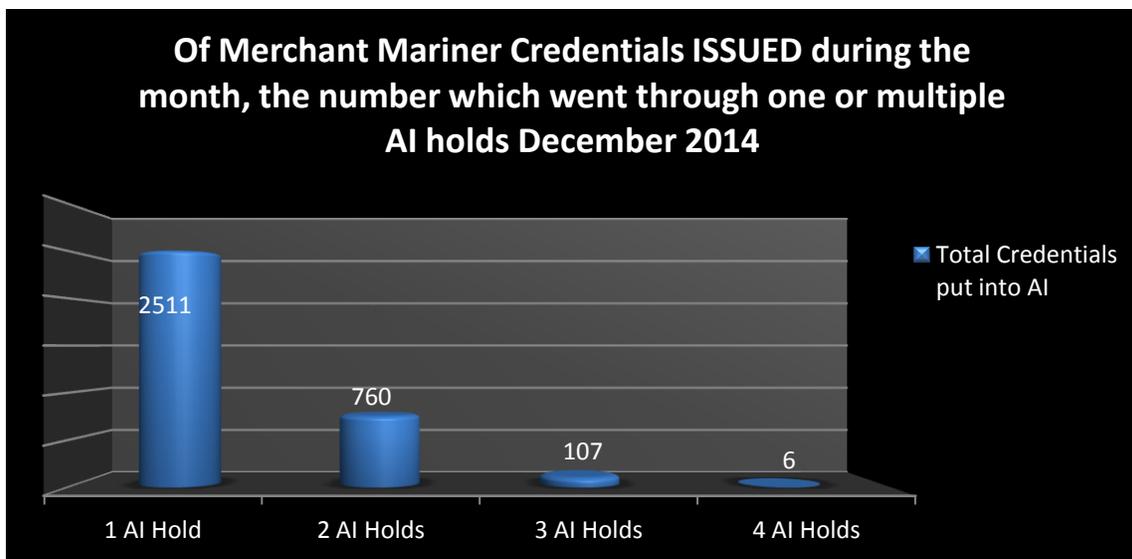
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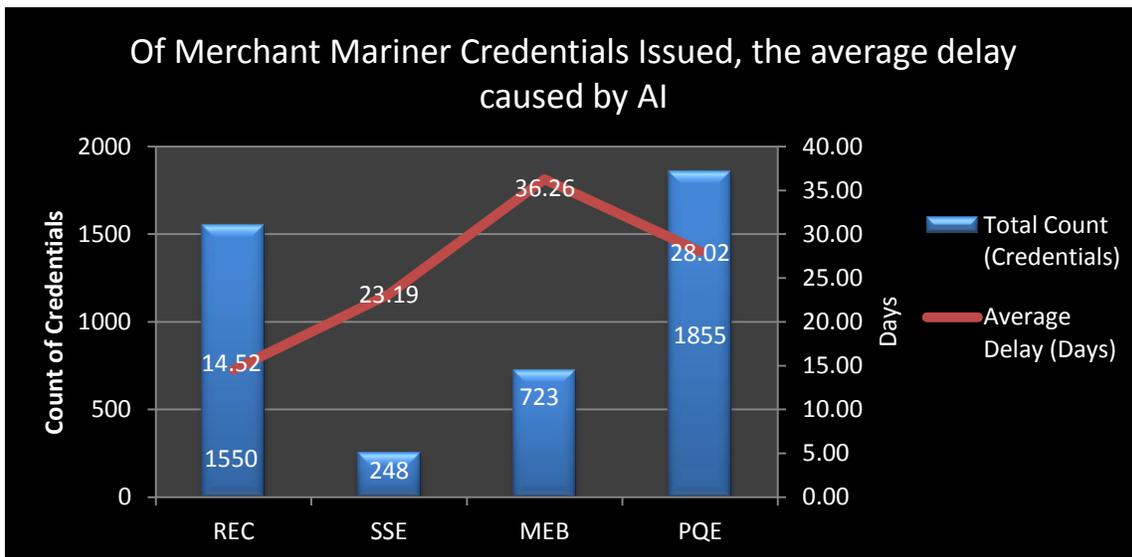
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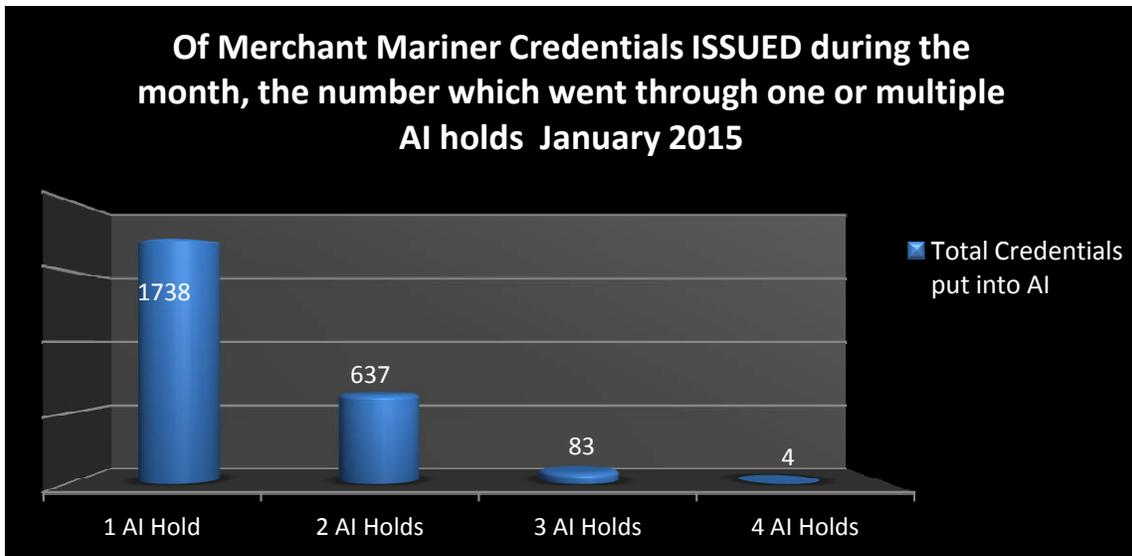
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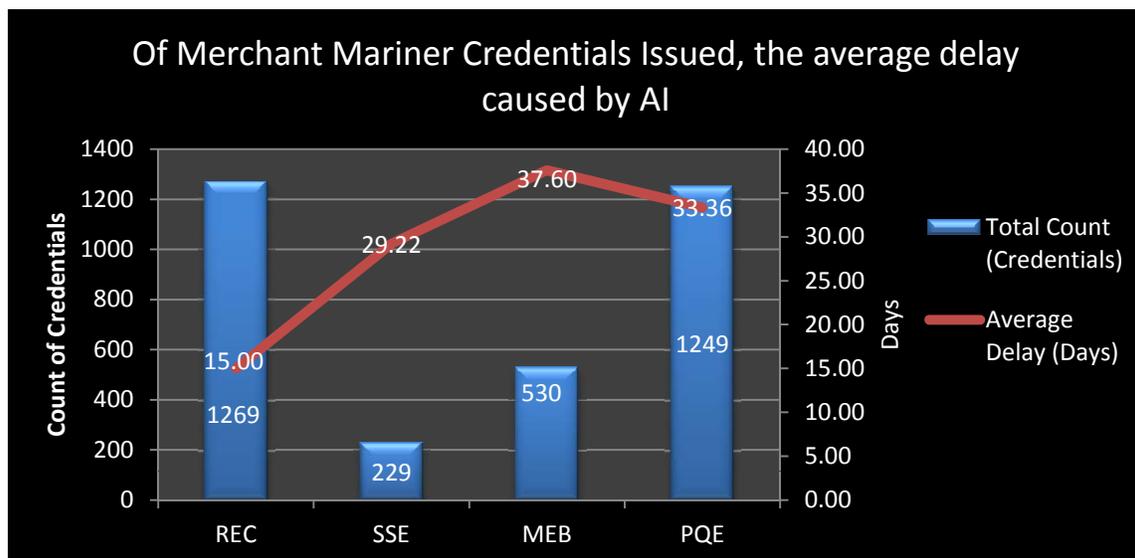
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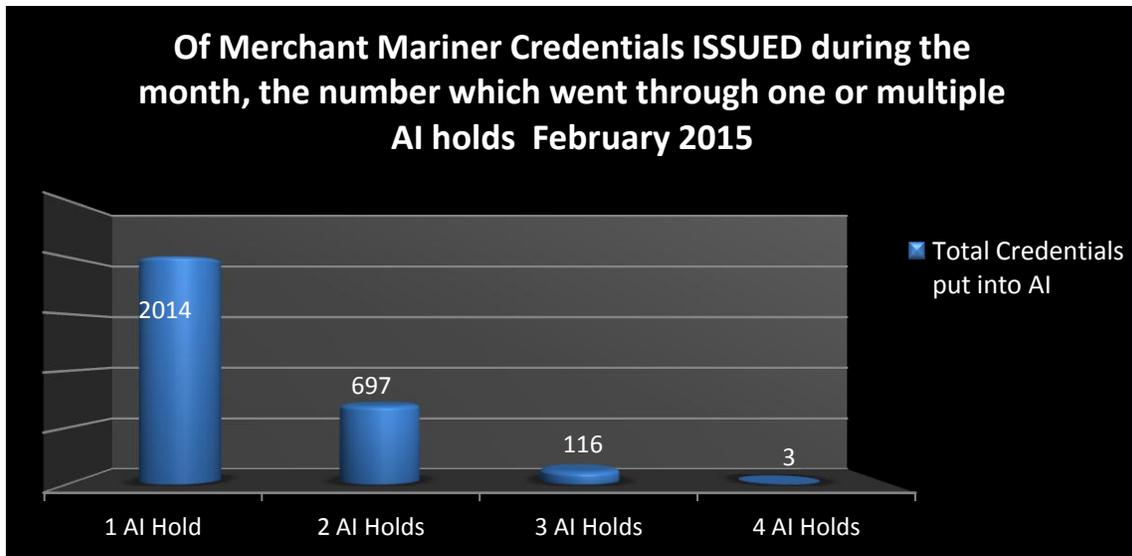
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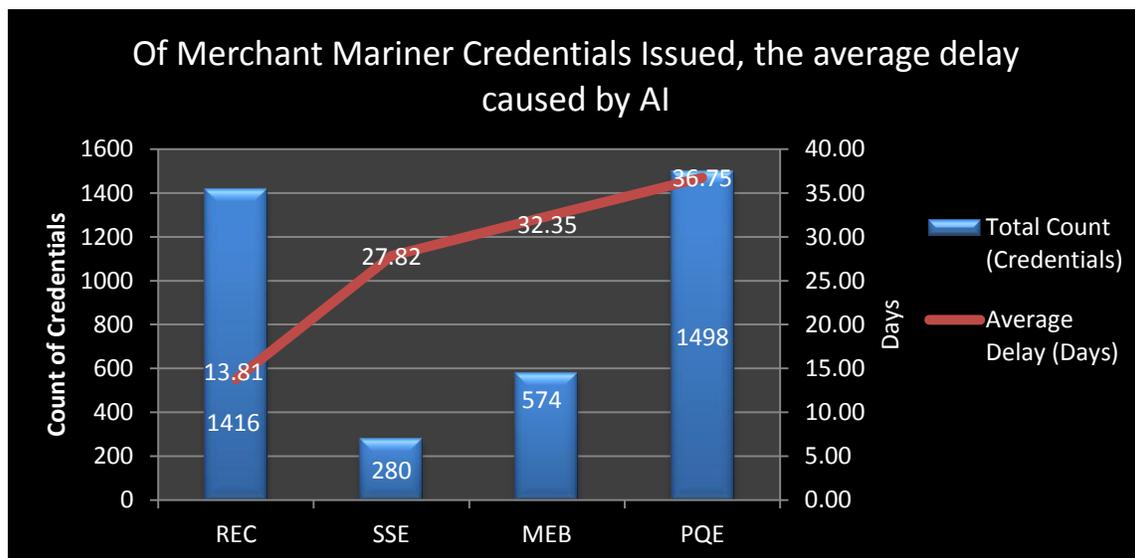
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