

Frequently Asked Questions: Merchant Mariner Record Requests

1. Does the National Maritime Center (NMC) process requests for Coast Guard Military Service Records?

No. Requests for Military Personnel Records need to be made through the [National Personnel Records Center](#).

2. How long does it take to receive a copy of a mariner's record once it is requested?

The NMC makes every attempt to respond to record requests in less than 30 days. However, because the NMC does not have the storage capacity to house merchant mariner service records, some records must be requested from other storage facilities. Requests received by the NMC are processed in the order they are received.