

Temporary Suspension of Auto-Generated E-mail Responses Regarding Application Receipt

Please note that due to new security protocols, the use of automated e-mail responses regarding the receipt of Merchant Mariner Credential applications has been temporarily suspended. Mariners will no longer receive the previous automatic response “application has been received at REC.” If you provided a viable e-mail address with your submission, you will begin to receive application status updates once the application is acknowledged and entered into our database system.

As we continue to look into alternative solutions impacting these new protocols, please do not submit your application multiple times to the same or different Regional Examination Centers (RECs). Multiple submissions may cause confusion, overload the system, and/or slow down the application process.

Mariners and other providers should contact the Customer Service Center at IASKNMC@uscg.mil or 1-888-IASKNMC (427-5662) with any questions or feedback.

Sincerely,

/J. P. Novotny/

Jeffrey P. Novotny
Captain, U.S. Coast Guard
Commanding Officer