

Potential Shutdown of Mariner Live Chat

On July 1, 2015, the National Maritime Center launched an online chat web tool as part of a continued effort to better serve the maritime community. The response from users has been extremely positive. However, a review of the system is being conducted and Live Chat may be shut down in January 2017.

In the event that Live Chat is shut down, our customer service center will continue to serve you. The same dedicated individuals who answer questions via Live Chat will continue answering phone and e-mail inquiries.

Mariners and other providers should contact the NMC Customer Service Center via e-mail at IASKNMC@uscg.mil or by calling 1-888-IASKNMC (427-5662) with any questions.

Sincerely,

//K. R. Martin//

Kirsten R. Martin
Captain, U.S. Coast Guard
Commanding Officer