

C4ITSC PRODUCT LINES

C3CEN

CAMS/COMMSTA
Command Centers
Differential GPS
Remote Mission Systems

OSC

Enterprise Information Applications
Financial applications
Human Resource Applications
Logistics applications
operations Applications
Vessel tracking applications

TISCOM

Enterprise Information Systems Infrastructure
Enterprise networks

Intelligence systems

C4ITSC CORE TECHNOLOGIES

C3CEN

Command & Control (C2) Systems
Communications Systems
Navigation Systems

Interested in learning more about the C4ITSC?

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OUR ORGANIZATION

Shared Services Divisions

Asset Logistics Division – ALD

Coordinates budget development, budget execution, and supply logistics

Business Operations Division – BOD

Manages C4ITSC relationships, business, processes, and metrics and provides Acquisition Technical Authority support

Contracts and Procurement Division – CPD

Manages and maintains procurement vehicles

Field Services Division – FSD

Designs, delivers, and continually improves IT and electronics support
Operates Centralized Service Desk (CSD)

Workforce & Facilities Division – WFD

Coordinates C4ITSC personnel and facilities

Centers of Excellence

Command, Control, and Communications Engineering Center – C3CEN

Integrates, develops, tests, installs, repairs, and supports command, control, and communications systems

Operations Systems Center – OSC

Develops, sustains, and supports enterprise applications for USCG operations and business

Telecommunications and Information Systems Command – TISCOM

Develops, installs, operates, monitors, and supports all Coast Guard IT infrastructure, including networks, workstations, and mobility devices
Home to the Coast Guard's Ceremonial Honor Guard



Department of
Homeland
Security



UNITED STATES COAST GUARD

Command, Control, Communications, Computers and Information Technology Service Center



C4IT

Service Center



C4IT Service Center
Delivering Technology
Solutions for
Mission Success



THE C4IT SERVICE CENTER

The C4IT Service Center enables Coast Guard mission execution by providing critical IT and electronic systems and services.

We translate data from sensors and systems into meaningful information that saves lives every day.

We provide capabilities that underpin every Coast Guard operation and activity.

Who We Are

The one-stop shop for the Coast Guard's C4IT capabilities

A single management structure for C4IT systems

2,200 people (Military, Government, and Contractor) located across the world

What We Do

Design, develop, test, field, train, maintain, and dispose of C4IT systems and capabilities

Design, coordinate, and perform maintenance and repair of C4IT assets

Plan and execute IT and electronics infrastructure development and management

Exercise C4IT technical authority across the Coast Guard

Manage an annual budget in excess of \$500M

Will release and manage over \$1B in acquisition packages by the end of FY17

Where We Are Going

The C4ITSC is undertaking a radical transformation of contracting structures, operating models, and internal capabilities in order to ensure greatest flexibility, affordability, efficiency, and security for Coast Guard IT products and services. The transformation will position the C4ITSC as a strategic partner to Coast Guard missions by:

Managing Coast Guard technical infrastructure as a Strategic Asset

Becoming brokers of information and technology services

Building security into all solutions up front

Becoming true technical partners to USCG mission areas

Harnessing technical innovation and commoditized services from industry partners

Managing Coast Guard data as a Strategic Asset

Ensuring our workforce transforms along with our operating model



C4ITSC by the NUMBERS



Supports and maintains 50 command centers, 83 Nationwide Differential Global Positioning System (NDGPS) Sites, 10 vessel traffic centers, and 7 communications facilities.



Maintains 1,094 Remote Mission Sites, 141 Nationwide Automatic Identification Systems (NAIS), 336 Rescue 21 and National Distress Systems (NDS), 539 Short Range Aids to Navigation (SRAN), and 127 Vessel Traffic Service (VTS) remote locations.



Operates the Centralized Service Desk (CSD), delivering 24/7/365 customer service CG-wide. The CSD handles over 21,000 tickets per month for 1,400+ CG units, managing:

- 2,500 servers
- 1,400 routers
- 5,300 switches
- 1,250 network circuits



Serves 50,000+ standard user accounts, which include access to 40,000+ desktops and laptops as well as 5,600 mobile devices.



Encompasses 7 Product Lines and 3 Core Technologies supported by 5 Shared Services Divisions.



Manages a data center supporting over 200,000 DHS users, 250,000 maritime users, and 48,000 CG users.



Provides tactical radios and sensors for 244 cutters and 1,776 boats, comprising over 16,000 radios CG-wide.



Backs up 572 terabytes of user data daily.



Provides over 70 enterprise applications to DHS and CG end users.