

5-9 December 2017 FPVE Course Scorecard

Course makeup: 16 Active Duty and Civilian Coast Guard, 7 cruise industry stakeholders (cruise lines, class societies)

Course critique summary: Responses are from 1 (lowest) to 5 (highest). For each course date red denotes lowest rating(s), green the highest rating(s)

Course Date	Dec 16	Mar 16	Feb 16	Jan 16	Feb 15	Jan 15
Critique response rate	100%	100%	95%	100%	100%	99%
Class critique overall average	4.53	4.46	4.45	4.6	4.6	4.5
Class critique overall median	4.532	4.44	4.44	4.68	4.65	4.67
Class critique overall standard deviation	.20415	.22516	.19353	.21307	.15881	.14619
Average # FPV exams by CG attendees	11.9	14.5	7.6	13.6	11.1	19.4
Average time in qualified as a FPV Examiner	0.0	0.0	1.0	1.0	1.0	1.4
How well course prepared for FPV exams	4.50	4.35	4.29	4.68	4.43	4.64
Training environment	4.59	4.61	4.48	4.59	4.68	4.76
Usefulness	4.59	4.57	4.62	4.86	4.86	4.68
Training materials	4.59	4.17	4.14	4.68	4.61	4.52
Material presentation	4.68	4.57	4.52	4.82	4.68	4.72
Instructor knowledge & preparation	4.77	4.65	4.76	4.95	4.86	4.92
Usefulness of cruise ship visits	4.09	4.13	4.38	4.55	4.68	4.68
Time allotted	4.45	4.61	4.38	4.27	4.46	4.44

Critique response rate is the % of attendees that provided written course feedback.

Red highlights the lowest overall mark and green is the highest mark.

Comments: Each comment that identifies a gap or positive, or suggests an alternative method or process is documented and evaluated. We're not able to include all comments here; however below is a summary of the most constructive comments and our action:

Attendee Comment/Suggestion	CSNCOE Action/Response
I felt a little rushed in the assessments, having two industry folks at my table who were not as familiar with the regs. A bit more time to thoroughly go through exercises would be nice.	Yes we agree we need to add more time for the assessments
Take the TTP out of the 3 Ring binder to make it usable while following along with the lesson. Binding it would be great	This is part of the annual print order. We can provide a stapler so it may be used during class.
GAS NCOE has the TTP/PowerPoint's and qualification sign offs all organized in line to ease training objectives.	Thank you, we will look into how they have it set up and see if it something we can incorporate.
Overall I thought this was a great course. I will definitely have a different mindset regarding SFP and space categorization	Thank you
Just a thought: Maybe you do the cruise ship visit in one day. 1/2 the class does deck in the morning and then after lunch switch.	We are looking to modify the ship experience
Great job by the instructors	Thank you
This could easily be a 7-10 day course	We agree, if o we had 7-10 days
Thank you very much for approving my attendance. The class was excellent. The only improvement I would suggest is to add more time.	Thank you
Perhaps holding the class on an operational ship could be something to consider as a way of further improving the course.	This is something we have been pursuing for future courses.
Great opportunity to take lessons learned and consistency issues related to exams back to our respective units	Thank you
Instructors were knowledgably and provided great sea stories providing examples of real world scenarios that are in the field	Thank you
Great overview to follow up on classroom discussions	Thank you
Hotel was in a good location allowing students plenty of food and entertainment options within walking distance	Thank you

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Well organized good presentations very well planned and objective	Thank you
The ship visits were really helpful	Thank you
Instructors were extremely knowledgeable and foreign passenger vessels. Class participation was very important to them and assisted in the learning process.	Thank you
Excellent review/discussion of tactics, procedures, and regulations. Holistic approach was emphasized	Thank you
Interactive tests were good. Presentations were good with lots of photos.	Thank you
Whiteboard was too small for some lessons	We are in the process of expanding our media capabilities.
With these complex exams, I think it is critical to receive this type of training to solidify tactics procedures and bring it back to the unit.	Agreed, thank you
The training was divided into appropriate sections. Content was well supported with real life stories and photos.	Thank you
I think the instructors leveraged industry call participants knowledge and experience well.	Thank you
The ship visits certainly helped to reinforce lessons learn in class. I though seeing two different operations was worthwhile	Thank you
So much of the FPVE and qualification comes from OJT. I think that this course being a week long is appropriate. The ship ride was very valuable and should remain part of the course.	Agreed, thank you
The information was great. I learned a lot it was just a lot of info in a short time.	Thank you
With respect to the venue it would have been help full to have lunch available onsite perhaps a \$10 box lunch.	This is something we cannot currently do due to contracting rules. We are looking into other means to address this issue when we solicit for course venues.
I think we would have benefited going over the assessments as a group afterwards.	Agreed, we used to do this and are looking into returning to it.
Ship visits were interesting and helpful but maybe not worth 2 half days.	Thank you for the feedback.
Realistic exam expectations help develop fundamental knowledge to build upon	Thank you
ship visit were the most beneficial	Thank you
Conference room was freezing on Dec 6 in the am	Noted, we will try and be more proactive in regards to classroom temperature.
Great references will keep in inspection bag for exams as a tool	Thank you
Very knowledgeable staff with lots of field experience to share	Thank you
All the slides in the group test day one were written poorly	Thank you for pointing this out and this will be correct straight away.
Fix the categorization table in the lesson.	Thank you for pointing this out and this will be correct straight away.
MSC rep LT will was sent a long way to teach a history lesson don't waste the time and money	Thank you for the feedback
Mr. Brehms #3 Reference was a good visual reference and engaging for learning especially at the end of the day. Good energizer	Thank you
Overall very good course	Thank you
A little chilly in the room but very convenient locations for eating and entertainment.	Thank you, we will try and be more proactive in regards to classroom temperature.
Discussions with industry members really helps cement the training points. Keep them coming	Yes having industry as participants is critical to our success.

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Minus the presentation form MSC which was useless all other training sessions had great value toward quall process I am going through.	Noted, thank you
Instructors were great. MSC rep was not	Noted, thank you
For course lesson #6 drill the scenario should clearly state at the pre brief paragraph that tow fire teams will enter together. That way the def could be evident when in paragraph 2 is stated team 1 entered without team 2	Part of the assessment design is to set up situations where your observations force you to ask questions. If we gave it all away we would not be reinforcing the expectation for you to make observations and then investigate your findings and ask for additional information as warranted. That being said we will look into the wording of all assessments to ensure they have the correct amount of clarity.
The course was very helpful. Most organized Coast Guard training I have ever been too. The test could sue some work but t that was addressed during the final assessment. Great job by the whole staff	Thank you
Instructors were very knowledgeable and timely with presentations. MSC presentation was lead page by page through PowerPoint slides could have been more prepared.	Thank you
Course should be longer.	We agree, however we are limited by other constraints.
Would be good to go over people onboard calculations with regard to life saving equipment requirements	Noted
Spend more time on space categorization	Noted