

22-26 February 2016 FPVE Course Scorecard

Course makeup: 16 Active Duty and Civilian Coast Guard, 6 cruise industry stakeholders (cruise lines, class societies)

Course critique summary: Responses are from 1 (lowest) to 5 (highest). For each course date red denotes lowest rating(s), green the highest rating(s)

Course Date	Feb 16	Jan 16	Feb 15	Jan 15	Mar 14	Feb 14
Critique response rate	95%	100%	100%	99%	97%	100%
Class critique overall average	4.45	4.6	4.6	4.5	4.5	4.6
Class critique overall median	4.44	4.68	4.65	4.67	4.63	4.62
Class critique overall standard deviation	.19353	.21307	.15881	.14619	.18257	.10842
Average # FPV exams by CG attendees	7.6	13.6	11.1	19.4	10.7	13.3
Average time in qualified as a FPV Examiner	1.0	1.0	1.0	1.4	1.0	4.3
How well course prepared for FPV exams	4.29	4.68	4.43	4.64	4.50	4.63
Training environment	4.48	4.59	4.68	4.76	4.61	4.60
Usefulness	4.62	4.86	4.86	4.68	4.29	4.64
Training materials	4.14	4.68	4.61	4.52	4.64	4.68
Material presentation	4.52	4.82	4.68	4.72	4.89	4.48
Instructor knowledge & preparation	4.76	4.95	4.86	4.92	4.36	4.76
Usefulness of cruise ship visits	4.38	4.55	4.68	4.68	4.21	4.76
Time allotted	4.38	4.27	4.46	4.44	4.54	4.48

Critique response rate is the % of attendees that provided written course feedback.

Red highlights the lowest overall mark and green is the highest mark.

Comments: Each comment that identifies a gap or positive, or suggests an alternative method or process is documented and evaluated. We're not able to include all comments here; however below is a summary of the most constructive comments and our action:

Attendee Comment/Suggestion	CSNCOE Action/Response
The course was helpful in giving confirmation and new ideas of conducting exams.	Great
Venue was excellent	Thank you
A lot of good info and personal experience sharing	Thank you
Request cites in training materials	We will take a look at this as it has been a repeated comment, especially for those items that are passenger vessel specific. But we do expect all attendees to at minimum have the Port State Qualification and a working familiarity with SOLAS
Class was well presented	Thank you
The course is not enough to complete an exam but it does provide the appropriate guidance and addresses your individual weak points	We recognize the time constraint and have no solution because of financial and human resource costs
Ship visits are the most important. Reading regs searches are not enough	Okay the course is intended to teach the process of the exam not reading regulations.
Very beneficial course. I will be using knowledge gained through this course to better prepare our other examiners	Thank you
Some unnecessary repetitiveness but otherwise well organized.	Noted and Thank you
Time allotted was okay but this course could last for weeks	Yes we recognize the point of continued learning
Additional involvement from more than 2 instructors during the assessments would be nice.	This will be corrected
The course outlines the exam process very clearly	Thank you
Printed references or pre email to bring a laptop would allow references to be followed in real time during class.	Good point about the laptop

22-26 February 2016 FPVE Course Scorecard

Training presentation could be improved during post exam overview. Groups gave different answers and it was never clarified which way the program leaned.	If half the class leans toward detention and half the class leans the other way we achieve success. The direct engagement and discussion with your industry counterparts is the goal. However each position should be clarified and be able to be supported.
Class was great but material could be improved to follow along with slides more accurately	We will work on this
Training time should be longer. More ship visits, more time to cover topics	We recognize the time constraint and have no solution because of financial and human resource costs
Would like to see more cites in training materials	Noted
The class should be extended for more time.	We recognize the time constraint and have no solution because of financial and human resource costs
The training room and ship visits were great	Thank you
It was nice to have the up to date information and policies	Thank you
All aspects of the training was presented in such a way that adult learning was second nature	Thank you
Great chance to get on the same page with policy and standards	Great
Time allotted was well thought out and a great execution of time. Days were filled and maximized	Thank you
During the ship visits maybe do 4 teams and walk through the entire exam process. Rotate before lunch and again after. Maybe just Thursday with a Friday debrief.	We will take a look at this idea as we are doing another course overhaul for the 2017 sessions.
The course is very good. Instructors are knowledgably and friendly. If the course is intended to be a basic course the regs should be added to the student notes.	Thank you. The course is not basic we expect the attendees to arrive with knowledge. The course is to drive home the process of the exam and reinforce how the process is the overall success of our Cruise Ship Inspection program.
The individual training on one platform qual type is great it would be very useful for other quals.	Thank you
Hotel close to airport was good	Yes
Hotel was poor. Rooms dated no free wifi, no restaurants or anything near the hotel.	We are looking to find a better venue
Information provided from class point of view limited worth. However the ability to "Look into the kitchen" of the USCG is very informative	Thank you
Assessments focused on USCG procedures/operations.	Yes
Room too cold first part of the week	We are looking to find a better venue
Student notes need sites nest to bullets.	Noted
Hard to see from the rear of the room	We are looking to find a better venue
Training was very beneficial because it gave the opportunity to be familiar with coast guard procedures and protocols.	Great
I definitely feel more confident and capable to conduct an examination	Thank you
Information was on point and discussions were great.	Thank you
Training materials were good but I forgot we could ask questions and had vessel certificates for the assessments.	Thank you
Training was well presented	Thank you
Ship visits were good but having the class underway on a cruise ship would be much better.	Yes we agree
Each assessment helped me to understand the broad picture of an exam.	Great
Good classroom setup and comfortable environment	Thank you
I will certainly be putting what I have learned into practice	Great
The references provided were very useful	Thank you
Some instructors were more energetic than others.	Yes they are younger or at least think they are younger

22-26 February 2016 FPVE Course Scorecard

The ship visits made it easier to understand	Great
Great timing between lessons	Thank you
Visibility from the back of the classroom was not the best	We are looking to find a better venue
Training was very well organized	Thank you
Exceeded my expectations	Great
All the trainers did outstanding	Thank you
Trainers were very knowledgeable, prepared, and experienced	Thank you