

# 23-27 March 2015 FPVE Course Scorecard

**Course makeup:** 19 Active Duty and Civilian Coast Guard, 9 cruise industry stakeholders (cruise lines, class societies)

**Course critique summary:** Responses are from 1 (lowest) to 5 (highest). For each course date red denotes lowest rating(s), green the highest rating(s)

Course Date	Mar 15	Feb 15	Jan 15	Mar 14	Feb 14	Jan 14
Critique response rate	100%	99%	97%	100%	96%	100%
Class critique overall average	4.6	4.5	4.5	4.6	4.6	4.6
Class critique overall median	4.65	4.67	4.63	4.62	4.63	4.63
Class critique overall standard deviation	.15881	.14619	.18257	.10842	.09094	0.11573
Average # FPV exams by CG attendees	11.1	19.4	10.7	13.3	18.5	15.9
Average time in qualified as a FPV Examiner	1.0	1.4	1.0	4.3	8.0	1.2
How well course prepared for FPV exams	4.43	4.64	4.50	4.63	4.63	4.41
Training environment	4.68	4.76	4.61	4.60	4.46	4.63
Usefulness	4.86	4.68	4.29	4.64	4.58	4.67
Training materials	4.61	4.52	4.64	4.68	4.71	4.59
Material presentation	4.68	4.72	4.89	4.48	4.67	4.67
Instructor knowledge & preparation	4.86	4.92	4.36	4.76	4.67	4.78
Usefulness of cruise ship visits	4.68	4.68	4.21	4.76	4.75	4.59
Time allotted	4.46	4.44	4.54	4.48	4.58	4.48

**Critique response rate** is the % of attendees that provided written course feedback.

Red highlights the lowest overall mark and green is the highest mark.

**Comments:** Each comment that identifies a gap or positive, or suggests an alternative method or process is documented and evaluated. We're not able to include all comments here; however below is a summary of the most constructive comments and our action:

Attendee Comment/Suggestion	CSNCOE Action/Response
The basic course help prepare me for the board. This course helped but the basic course was more detailed.	The FPVE course is designed to cover the exam process. The basic course is meant to be PQS focused or knowledge based which is why there is a difference.
Having the training onsite at the hotel was great.	Thank you
Loved the head sets.	Thank you
The course should follow the process guide...Team 1 does this Team 2 does this etc.	We are trying to modify to better follow the TTP. Thanks for the suggestion.
The course thoroughly prepared me. But I liked how the basic course provided cites for everything.	The difference in the two courses is from knowledge to skill and the application of skill. The basic course is knowledge only.
The wording in some of the scenarios was vague and confusing.	Thank you. By design the scenarios are intended to be vague much like observations initially identified on a ship exam.
Room temperature was inconsistent.	We are working with the hotel about this.
Great location for training	Thank you
Instructors were great	Thank you
Enjoyed the ship visits. Would be better if we could actually manipulate the systems onboard.	We are working on the development of videos to fill this gap. Additionally, the CG has a PSSC Shadow program where you would be able to see the crew test various systems which is not possible in training.
Need more time for subdivision and space categorization.	This is a major piece of the course but we will take a look at how we can modify delivery to make this better. Additionally, we have developed a training aid for subdivision and it is available here: <a href="http://www.uscg.mil/hq/cg5/csncoe/fpveknowledge.asp">http://www.uscg.mil/hq/cg5/csncoe/fpveknowledge.asp</a>

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I was disappointed I had to wait so long to get orders to this course and then come and find 10 industry people. But after being here I was happy to be seated with industry. The technical knowledge and experience from their point of view was great.	At our maximum we only have 45 Coast Guard Billets annually. Recent budget cuts reduced this to 41. The industry pays their own way and Coast Guard throughput is restricted by funding. We agree that there is great value to having industry in the class.
Excellent course	Thank you
Instructors were all very knowledgeable, approachable and organized.	Thank you
Recommend remove redundant material from the basic course.	We are going to modify some of the delivery points now that the basic course is up and running.
Would like to see more videos	Agreed. As stated above we are working on videos to align with the PQS and hope to have them up and running for next year's courses.
The assignments were confusing. Recommend each table have an instructor assigned to help with questions and act as ship's crew	Each table has an assigned staff member. It will be reiterated at future courses to the staff and students.
Having industry in class was very valuable	Thank you
Make ship visits like a real exam	We will continue to tailor the course to follow the TTP and hopefully the ship visits will be more valuable.