

23-27 February 2015 FPVE Course Scorecard

Course makeup: 19 Active Duty and Civilian Coast Guard, 9 cruise industry stakeholders (cruise lines, class societies)

Course critique summary: Responses are from 1 (lowest) to 5 (highest). For each course date red denotes lowest rating(s), green the highest rating(s)

Course Date	Feb 15	Jan 15	Mar 14	Feb 14	Jan 14	Mar 13
Critique response rate	99%	97%	100%	96%	100%	96%
Class critique overall average	4.5	4.5	4.6	4.6	4.6	4.42
Class critique overall median	4.67	4.63	4.62	4.63	4.63	4.42
Class critique overall standard deviation	.14619	.18257	.10842	.09094	0.11573	0.0371
Average # FPV exams by CG attendees	19.4	10.7	13.3	18.5	15.9	15.7
Average time in qualified as a FPV Examiner	1.4	1.0	4.3	8.0	1.2	7.1
How well course prepared for FPV exams	4.64	4.50	4.63	4.63	4.41	4.38
Training environment	4.76	4.61	4.60	4.46	4.63	4.25
Usefulness	4.68	4.29	4.64	4.58	4.67	4.58
Training materials	4.52	4.64	4.68	4.71	4.59	4.42
Material presentation	4.72	4.89	4.48	4.67	4.67	4.42
Instructor knowledge & preparation	4.92	4.36	4.76	4.67	4.78	4.63
Usefulness of cruise ship visits	4.68	4.21	4.76	4.75	4.59	4.63
Time allotted	4.44	4.54	4.48	4.58	4.48	4.08

Critique response rate is the % of attendees that provided written course feedback.

Red highlights the lowest overall mark and green is the highest mark.

Comments: Each comment that identifies a gap or positive, or suggests an alternative method or process is documented and evaluated. We're not able to include all comments here; however below is a summary of the most constructive comments and our action:

Attendee Comment/Suggestion	CSNCOE Action/Response
It was good to tour ships of different lines as it shows different onboard culture	Thank You
Very Nice Training Course	Thank You
It would be nice to add more SOLAS Cites in more particular and detailed way inside the book	The student guide is to be used as a reference and for notes. All applicable reference cites are listed in the beginning of each section and other specific cites are mentioned by the instructors.
Some of the PPT presentation was a bit different than the booklet	We will work to correct this.
It was a pleasure and an honor to listen to the lectures they were professional, patient, available and very nice	Thank You
I appreciated the approach of the lectured/trainer during the on field inspection. There was no distinction in the treatment between industry and the Coast Guard. Very much appreciated.	Thank You
The schedule was nice. I appreciated the breaks every 50-60 minutes. They help to keep the mind fresh and concentrated during the speeches.	Thank You
A lot of important information was given during the course. A good education and knowledge refresher.	Thank You
Instructors were very well prepared.	Thank You
The ship visits were excellent. You see things in real life with the Coast Guard eye. Very interesting	Thank You
Reduce the noise from the adjacent room	We will work with the hotel to correct this problem.
I would like to have a summary guide that consolidates pertinent information from the various references by topic.	All reference material is included in the reference CD.
This was a good occasion to have an exchange of opinion and knowledge between the USCG and Industry.	Thank You

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A good portion of the course was a repeat of the basic course. Recommend removing the portion covered by the basic cause.	The course is set up to focus on the process of the exam.
Some instructors could have spoken louder	We will work to correct this.
Very good course. The TTP document needs to be used more in the course	Thank you, we will continue to focus on the TTP and process.
Great to see the CG process and how you deal with things found during inspections	Thank You
Great job explaining Coast Guard Expectations from exam and balancing the turn around.	Thank You
Provided a much better explanation of enforcement and where to find applicable regulations.	Thank You
Overall this course exceeded expectations. I will be able to confidently lead and exam and will have the knowledge to apply the international and CG regulations.	Thank You
Presenters were excellent, well-prepared and answered all of our questions.	Thank You
Great to do field trips to ships and see what we were learning about.	Thank You
Overall I thought this was an excellent course and I definitely learned a lot of good information that will make me a better cruise ship inspector.	Thank You
The reference disc is a great add.	Thank You
I think the form B writing was good but writing all 18 deficiencies as a bit much. Maybe we should write just the top 5 defs or so we could still get the point across without spending too much time on it.	This is necessary to complete the assessments and we feel better than completing a test after each section.
Clearer definition and discussion of the total flooding regulation. It was a bit confusing just because the term FLOODING can be misleading.	We will focus additional time to make this clearer for future classes.
I would like to have had more hands on training it was difficult for me to visualize process.	Unfortunately we are very limited by time in the course and can't find time outside of the ship visits. However, we are working on getting a virtual exam created which will help this issue. There are also some visual learning products on our internal website: https://cgportal2.uscg.mil/units/csncoe/SitePages/Home.aspx .
I thought the basic class was more helpful to my knowledge growth and preparation. This process piece is more difficult for me to learn from. In many ways this class was more basic than the basic class.	Each course targets different backgrounds and glad that both added value for you.
All instructors did an outstanding job.	Thank You
Excellent course This was my last requirement before my board and I feel ready now.	Thank You
Excellent instructors a great mix of experience in the class having industry members as students is a great idea.	Thank You
The class has given me a great deal of confidence to conduct exams.	Thank You
Instructors had an excellent grasp on the material.	Thank You
Good training. However the ambiguous use of guidance by certain instructors could be followed by concrete examples and policy.	We will communicate to each instructor to stress policy during their modules.
MSC/NCOE mission and interaction could have been expanded/Clearer.	We will add more in future classes.
Course was very informative and the overall concept was excellent. Instead of teaching regs the practical approach seems to help in understanding how to do an exam.	Thank you
This did not cover much more than the basic course.	This course focuses on process, but we will work to minimize any overlap with the basic training.

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<p>First I believe this course is a good course with good information and the best teachers. However after taking the basic course I find that this is extremely similar just without the regulations and maybe a focus on process. I believe that after taking the basic cruise ship course this course should be waived as I feel the vast majority is a review. The basic course I thought was much more beneficial and provides more info regs may be the basic and advanced cruise ship can be combined.</p>	<p>Thanks for the comments, unfortunately the basic training targets people working on their qualification and focuses on reviewing the PQS tasks. This training is process focused and allows for a unique opportunity to interact with industry.</p>
<p>Great exposure to interact with different FPVE at different background as well as industry.</p>	<p>Thank You</p>