

03-07 March 2014 AFPVE Course Scorecard

Course makeup: 15 Active Duty and Civilian Coast Guard, 10 cruise industry stakeholders (cruise lines, class societies)

Course critique summary: Responses are from 1 (lowest) to 5 (highest). For each course date red denotes lowest rating(s), green the highest rating(s)

Course Date	Mar 14	Feb 14	Jan 14	Mar 13	Feb 13	Jan 13
Critique response rate	100%	96%	100%	96%	96%	96%
Quality fill	N/A	N/A	N/A	67%	72%	78%
Class critique overall average	4.6	4.6	4.6	4.42	4.65	4.3
Class critique overall median	4.62	4.63	4.63	4.42	4.8	4.5
Class critique overall standard deviation	.10842	.09094	0.11573	0.0371	0.0775	0.251
Average # FPV exams by CG attendees	13.3	18.5	15.9	15.7	22.5	22.3
Average time in qualified as a FPV Examiner	4.3	8.0	1.2	7.1	5.3	6.9
How well course prepared for FPV exams	4.63	4.63	4.41	4.38	4.55	4.32
Training environment	4.60	4.46	4.63	4.25	4.64	4.68
Usefulness	4.64	4.58	4.67	4.58	4.73	4.41
Training materials	4.68	4.71	4.59	4.42	4.55	3.82
Material presentation	4.48	4.67	4.67	4.42	4.64	4.41
Instructor knowledge & preparation	4.76	4.67	4.78	4.63	4.77	4.41
Usefulness of cruise ship visits	4.76	4.75	4.59	4.63	4.68	4.14
Time allotted	4.48	4.58	4.48	4.08	4.64	4.23

Critique response rate is the % of attendees that provided written course feedback.

Quality fill measured how successful we were at targeting CG students (qualified, from active cruise ship port, conduct FPV exams or supervises/manages those that do, from a unit short of people that have attended the course). Now that the course will be a prerequisite for the qualification, a quality fill metric will no longer maintained.

Red highlights the lowest overall mark and green is the highest mark.

Comments: Each comment that identifies a gap or positive, or suggests an alternative method or process is documented and evaluated. We're not able to include all comments here; however below is a summary of the most constructive comments and our action:

Attendee Comment/Suggestion	CSNCOE Action/Response
Air conditioning and the classroom neighbors were a distraction.	Agreed
Good focus on "Grey Area" issues	Thanks that is part of Holistic
In class assessments were good but expectations were not clear.	The assessments are designed to force the groups to ask questions
Holding more of the class onboard a real ship might be beneficial.	Noted
My expectations were fulfilled to better understand the scope of Coast Guard examinations.	Thank You
Try to limit USCG internal discussions about operational procedures not relevant to industry.	Noted
I recommend this course for all industry marine and technical professionals	Thank You
Much better understanding of Coast Guard procedures	Thank You
Class setup was good. Perfect size and group diversity.	Thank You
You should give the pre test again at the end rather than just go over everything.	We will look into it
Would like to see SOLAS cites on all slides	We will take a look at this
A lot of the same from the basic course.	Noted
It would be a good idea to email the industry personnel the applicable chapters of the MSM as many references were made on day one toward the MSM.	We will take a look at this

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Engineering side could have been more in depth. Show actual demonstrations of water suppression testing, smoke detectors, section valves, etc.	We will take a look at this
More instructors on the ship would be better	Noted
Screen was hard to see.	Agree, will fix this for next class.