

18-22 March 2013 AFPVE Course Scorecard

Course makeup: 15 Active Duty and Civilian Coast Guard, 10 cruise industry stakeholders (cruise lines, class societies)

Course critique summary: Responses are from 1 (lowest) to 5 (highest). For each course date red denotes lowest rating(s), green the highest rating(s)

Course Date	Mar 13	Feb 13	Jan 13	Apr 12	Mar 12	Jan-12
Critique response rate	96%	96%	96%	100%	87%	82.6%
Quality fill	64%	72%	78%	77.3%	84%	89.9%
Class critique overall average	4.49	4.65	4.3	4.5	4.53	4.27
Class critique overall median	7.1	4.8	4.5	5	5	4
Class critique overall standard deviation	0.195	0.0775	0.251	0.17	0.14	0.18
Average # FPV exams by CG attendees	15.7	22.5	22.3	12.9	29.7	20.9
Average time in Marine Safety field by CG attendees	7.1	5.3	6.9	7.3	12.5	12.1
How well course prepared for FPV exams	4.43	4.55	4.32	4.5	4.45	4.14
Training environment	4.35	4.64	4.68	4.5	4.65	4.41
Usefulness	4.65	4.73	4.41	4.79	4.70	4.55
Training materials	4.48	4.55	3.82	4.33	4.30	4.05
Material presentation	4.48	4.64	4.41	4.33	4.40	4.23
Instructor knowledge & preparation	4.70	4.77	4.41	4.71	4.55	4.38
Usefulness of cruise ship visits	4.70	4.68	4.14	4.46	4.55	4.05
Time allotted	4.13	4.64	4.23	4.38	4.65	4.33

Critique response rate is the % of attendees that provided written course feedback.

Quality fill measures how successful we were at targeting CG students (qualified, from active cruise ship port, conduct FPV exams or supervises/manages those that do, from a unit short of people that have attended the course).

Red highlights the lowest overall mark and green is the highest mark.

Comments: Each comment that identifies a gap or positive, or suggests an alternative method or process is documented and evaluated. We're not able to include all comments here; however below is a summary of the most constructive comments and our action:

Attendee Comment/Suggestion	CSNCOE Action/Response
Enjoyed Holistic approach	Thank you
Great to go to vessel and walk through with instructors, peers and industry	Agree
Good room and training field trip	Thank you
As planned training scenarios were not clear and instructors did a good job of acting as ships company	Thank you
Instructors were very knowledgeable and well prepared	Thank you
Training location was great having everything onsite	Agree
Days in classroom a little long for optimum concentration and attention	Noted and we understand it is quite a lot of information
Brad is a very good speaker and knowledgeable	Thank you
MSC too much historical and background information and too slowly covered	Noted, we will take a look at this
Recommend the staff make a greater effort to convey a unified front so you are all in agreement on issues.	Agree
Love the structured inspection approach should help with consistency between sectors	Agree
Training room had good acoustics and lighting.	Agree
Great refresher of international regulations Holistic approach coupled with auditor mentality versus inspections should speed up trainees around shop.	Agree
Reference DVD is great recommend sending ONE copy to each sector whenever you revise.	Agree

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Having several presenters was helpful. Recommend sending instructors to the "Train the Trainer" courses offered at STAR center	Thanks for the input, we will research the STAR Center courses.
I last attended the course in 1998. This course covers more items, regs, policy yet it is one day shorter	The course time was reduced since remaining on a Saturday was previously a problem/concern for many.
Ship visits with concentration on space usage and categorization is great.	Agree
Final assessment answers need to be updated to match SOLAS amendments	We will research and update.
Course should be a prerequisite for the qualification	Agree. In the upcoming PQS revision the course has been added as a pre-requisite.
My confidence has improved dramatically after this course	Great
Sometimes I could not see the presentations very well because of the projection clarity. I was in the back maybe a second screen may be needed	Noted
Thank you for a professional and thorough class. Your expertise and guidance deserves praise. I am better off after this course and hopefully as a result so is my port.	Thank You
All instructors appeared well selected for the area they taught and had good team chemistry.	Thank You
More course time would help. Maybe add a day.	The course time was reduced since remaining on a Saturday was previously a problem/concern for many.
The course was well organized, clearly presented and had a good flow. The ship visits mated the material well. Only problem may have been a few topics that were not covered well. Bridge Navigation and hull repair.	Thank You, some of these topics are covered in other CG courses and unfortunately we don't have time to address in this course.
Overall I have a much better understanding of how CG examines vessels to IMO and international conventions and also PSC.	Thank You
Too many private conversations during class and ship visits hampered hearing the instructor.	Noted
Training was well presented.	Thank You
The application of space categorization while walking the vessel is very enlightening and provides another means of inspection	Thank You
I feel confident I could carry out an exam after receiving this training	Great
Information required when to write deficiencies was confusing	Noted
Presentations were excellent. Lessons brought discussions and not "Death by PowerPoint". Best taught course I have ever been too.	Thank You
Loved having industry present and included in conversations.	Agree, that is one of the best dynamics of this course.
Excellent course one of the best C schools I have ever attended in the CG. All material was relevant and well presented. Instructors paused to discuss different topics that were complex.	Thank You
I think class has pretty crazy pre-prerequisites. I think a PSCE qual and some cruise ship experience is all that should be required. I the pre-requisites might be scaring potential students away. This course is perfect for someone trying to get the qual. It is important for people to learn the right way to conduct inspections when they are fist starting out.	Agree
The holistic approach is a great concept and something inspectors should strive to be but it would be extremely difficult to complete an exam this way without lots of experience.	Hopefully, with good prep before the exam you can do a solid holistic exam. We agree that more experience always makes things easier.
Pictures were great the more the better.	Thank You
Very good. Great discussions but maybe cut some of the "rabbit hole" conversations off a little earlier.	Noted

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The staff was well prepared the facility was nice and the schedule was well planned	Thank You
The course information was very useful but I would like the cites added to the student guide.	Thank You
I thought the course was very useful. The group assignments were also interesting and the ability to interact with industry. I would spend more time on machinery	Noted
Good job on exam consistency	Thank You
Assessments and discussions were beneficial.	Thank You
You could tell the instructors spoke from experience. Expert's not just instructors.	Thank You
This course was the best Coast Guard Training I have ever received. I think it is incredibly helpful to get this training prior to getting my qualification. I feel that it will be beneficial to start out adapting globally practiced exam technique before I develop any bad habits of fall into "tribal knowledge:	Agree. In the upcoming PQS revision the course has been added as a pre-requisite.
A big step in the right direction for the Coast Guard	Thank You
This course was extremely helpful in exposing me to the cruise ship inspection process. As a staffer it was great to get more in depth information with all aspects of the program. It was also nice to actually walk older ships and see how the crews utilize the spaces aboard. This knowledge is very helpful.	Thank You
Excellent training environment. Good to stay in same hotel as the training. Breaks were more than adequate and provided enough time to keep students awake throughout the course.	Thank You
Excellent use of visual and reading materials.	Thank You
Excellent instructors. All instructors did a fantastic job during the presentations.	Thank You
Five days was well divided between class scenarios and ship visits.	Thank You
Highly recommend inspectors that obtained the qualification more than 10 years ago and senior personnel/supervisors (CID & PD HEADS) to attend course.	Agree
Actual incidents (Sea Stories) helpful and brought real life	Agree
Tremendous amount of valid information presented	Thank You
Very professional set-up	Thank You
Bringing together the Coast Guard to bring consistency and professionalism was hammered home.	Thank You
You must resolve the consistency for written deficiencies so we can be successful in the identification and reduction of safety incident within the Cruise Ship Industry	Agree, we will focus on ensuring the latest guidance is stressed in future courses.