

5-9 March 2012 AFPVE Course Scorecard

Course makeup: 15 Active Duty and Civilian Coast Guard, 9 cruise industry stakeholders (cruise lines, class societies)

Course critique summary: Responses are from 1 (lowest) to 5 (highest). For each course date red denotes lowest rating(s), green the highest rating(s)

Course Date	Mar 12	Jan-12	Jan-11	Dec-10	Oct-10*
Critique response rate	87.0%	82.6%	91.7%	73.1%	96%
Quality fill	84%	89.9%	90.9%	90.1%	92.5%
Class critique overall average	4.53	4.27	4.54	4.51	4.56
Class critique overall median	5	4	5	5	5
Class critique overall standard deviation	0.54	0.69	0.57	0.62	0.58
Average # FPV exams by CG attendees	29.7	20.9	29.2	30.1	16.3
Average time in Marine Safety field by CG attendees	12.5	12.1	10.4	11.0	8.8
How well course prepared for FPV exams**	4.45	4.14	4.45	4.37	4.29
Training environment	4.65	4.41	4.36	4.42	4.46
Usefulness	4.70	4.55	4.64	4.53	4.74
Training materials	4.30	4.05	4.27	4.53	4.5
Material presentation	4.40	4.23	4.50	4.74	4.33
Instructor knowledge & preparation	4.55	4.38	4.68	4.58	4.83
Usefulness of cruise ship visits	4.55	4.05	4.64	4.58	4.92
Time allotted	4.65	4.33	4.77	4.32	4.42

Critique response rate is the % of attendees that provided written course feedback.

Quality fill measures how successful we were at targeting CG students (qualified, from active cruise ship port, conduct FPV exams or supervises/manages those that do, from a unit short of people that have attended the course).

*Course delivery was modified and lessons repackaged starting with Oct 2010 course.

** The wording of this question was changed into two parts (CG and non-CG) for the Dec 2010 course.

Comments: Each comment that identifies a gap or positive, or suggests an alternative method or process is documented and evaluated. We're not able to include all comments here; however below is a summary of the most constructive comments and our action:

Attendee Comment/Suggestion	CSNCOE Action/Response
I thought Lesson Plan 10 Lab was excellent.	Thank you
Suggest breaking down to two groups for engine room review.	We have tried all options and prefer the current practice.
A short presentation on available online resources and more explanation on policy would be helpful.	Noted for consideration
1st morning room was too cold in classroom	We are working on targeting the right temperature. Thanks
A couple of the presenters let the class "Take Over" the lesson	Noted
I think taking photographs by competing companies is professionally inappropriate unless accompanied by their counterpart	Attendance rosters are communicated well in advance to all ships and their corporate offices.
I think there should be a basic and an advanced course	We are going to address baseline (vs basic) knowledge with distributed learning and better guidance.
More comfortable chairs would be nice.	Sorry, there isn't much we can do regarding the chairs.
I would have liked to know to look up cites for the assessments at the beginning of the course	This will be better communicated in the future
A ship ride or class aboard a ship would provide an invaluable experience to allow attendees to work alongside the crew, stand watches and actually have time to see this ship in operation.	Concur. This remains a work in progress. However there are opportunities for inspectors to ride along with class during the PSSC exam. Contact our office for more information.
Having a three hole punch available would be helpful to file the class handouts	Noted, concur, and implemented
I realize the CD has all the reference material however being able to keep the class reference binder would be helpful as a ready reference to browse through prior to conducting future CVE's	Printing costs prohibit this. Digital media is the most cost effective.
Several times various instructors stated we will get to a particular subject at a later time. Perhaps starting a parking lot board to cover these items would be helpful to remind instructors for cover a particular issue prior to the class ending	The parking lot did/does exist but it is on a laptop. A piece of paper will be placed on the back wall as a mental marker for the instructors
Additional shipboard visits would be helpful.	Possibly. What is done aboard is the key and we are time restricted .

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The various modules referenced the CFR's however very little discussions actually discussed the CFR's. Perhaps providing a general list of what CFR's actually apply such as part 147 would be helpful	Noted. We are addressing this.
We had several discussion about space classifications, structural fire protection and down flooding devices and other items, however we have little material data in MISLE to help prepare inspectors to conduct inspections perhaps the NCOE could work with MSC to upload the space categorization plan, SFP Plan and other drawings or data. This would certainly be helpful to prepare inspectors for upcoming inspections.	This is a great idea and something we'll work on and look into over the summer. Thanks.
It would be helpful if a pressure conversion chart could be put within the FPVE job aid.	We will take a look at this
Convenient hotel near food decent facilities allowed for minimal time away from training	Thank you
Real life scenarios were critical and unobtainable otherwise. Would like to see more photos and group discussions.	We will take a look at this
Training materials did not always follow student guide but assessments (i.e. Cruise Ship Security Act) were mostly thought provoking.	This point has been emphasized with the instructors.
A presentation from CLIA or cruise line with their thoughts on CG exams, class surveys, etc. How can we improve upcoming designs latest news etc .	We are looking into where industry speakers can augment the lessons. The industry attendance is geared to generate feedback on CG exams though.
All instructors were very professional and have a vast storehouse of knowledge of cruise ships and how an exam shall be conducted	Thank you
Good mix of attendees in small groups	Thank you
Accuracy of some information should be improved especially the assessment answers to be more clear.	Noted and we will work on this
The in class discussion was good just the onboard was limited by not seeing tests	We are working on video presentations for 2013
Better planning onboard ship on what spaces to be seen..	agree. We are working on the best way to accomplish this.
LP2 Overhead should be used for list of references	Instructor has been informed of the suggestion
A best practice document would be good to use on the deficiency noted.	We will consider this.
Add shipboard senior management on the seminars (class) for better future results. (ship captains, staff, safety, should attend in the future)	We agree. This outreach is made on a regular basis. Unfortunately, few attendance requests result.
I suggest to change groups during the course so members could benefit of different backgrounds	While ideal, timing and associated disruptions to the course make this impractical.
More photographs of non-compliant issues would clarify things during the lessons. However the time spent on Thursday afternoon going through "possible deficiencies "was excellent"	Thanks. We are always increasing our photo library.
Non USCG personnel are not aware of acronyms, if they can be explained and not used in training as much as possible that would be good	Concur, a acronym list has been added to the student guide as well
Involving class societies and industry personnel was a very good idea	Concur
Ship visits are an excellent idea	Concur
More time in new policy and or pending MSC circulars IMO standards would be helpful.	New policy is addressed. Policy & IMO standards under development are not enforceable and therefore will no be covered. We do, however, discuss these items when necessary in our newsletter.
Tell students upfront that each non-conformity needs a cite. Would have streamlined our process/avoided doubling back with scenarios	Noted Concur, correction implemented
Cruise line industry & pre-exam procedures could have been shortened. (that is entry level)	This is very important information but it is understood and applied inconsistently CG wide.
Would liked to see more time dedicated to advanced issues-COTP orders, LOD, exemption emergency generator tests. (this is a major issue for industry as for consistency.) these got class going but were rushed because they came up during the instruction. Emerging trends/technologies, newest from program info 101 would be helpful.	Noted
For the intro. State what ports we have done CVE's would be much more interesting than the animal questions. This will get the conversation started sooner and help us benchmark the discussion for consistent application	We will consider.
I think funding should be found to provide attendees with latest versions of SOLAS references	We do provide the latest versions for use during the class. We have attempted take-homes in the past but it is not sustainable.
Would like to have known the background of each of the instructors.	We will try to roll this into introductions but will certainly make mention of the instructor bio's that are available on our website.