

## Subject Matter Experts

### Industry Service Managers

Act as the “One Stop Shop” for providing the latest relevant FPVE program information and policy via web site, electronic media or standard forms of communication to Coast Guard field units, industry and Government stakeholders. For a complete list of all the CSNCOE industry service managers and subject matter experts; please visit our website at [www.uscg.mil/hq/cg5/csncoe/default.asp](http://www.uscg.mil/hq/cg5/csncoe/default.asp)

### PURPOSE

The CSNCOE staff serves both the USCG and industry as in house consultants, each with their own specific areas of expertise. This uniquely qualified group of individuals serves a multitude of facets; from augmenting exam personnel, to providing system training on new technologies. With the fast pace industry of cruise ships, the CSNCOE helps the cruise lines keep pace with regulation and policy; providing interpretations and defining intent.

The CSNCOE, located in Fort Lauderdale, FL, is the Coast Guard’s repository of expertise and best practices for the FPVE program; it is also the cruise shipping industries over-arching liaison with the Coast Guard. Success in our roles is achieved through regular communication and facilitative roles with industry stakeholders, Coast Guard inspectors/investigators at Sector units, District, Area, FORCECOM, and Coast Guard Headquarters offices.



*“Our vision is to be the recognized experts leading the Coast Guard’s foreign passenger vessel program.”*

## Cruise Ship National Center of Expertise

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## Coast Guard Cruise Ship National Center of Expertise



*“The Cruise Ship National Center of Expertise (CSNCOE), located in Fort Lauderdale, FL, is the Coast Guard’s repository of expertise and best practices for the foreign passenger vessel examination (FPVE) program.”*

**Phone: 954.767.2140**

*“Our mission is to provide the Coast Guard and the Cruise industry an exclusive global source of unsurpassed expertise and support.”*



Our interactive, hands on, practical ship tours give students a “feet on the deck” view of the holistic cruise ship examination process. Here students are encouraged to put themselves in the shoes of the examiner, and guided by our trainers, the students get real practical examination experience.

## **ADVANCED FOREIGN PASSENGER VESSEL EXAMINER’S (AFPVE) COURSE**

The CSNCOE manages and instructs the AFPVE course three times annually. Coast Guard members with the FPVE qualification are targeted for attendance; this maximizes the effectiveness of the course learning to apprentice inspectors. Additionally, up to 10 industry members attend each course and provide for well-rounded discussion about the various curriculum topics and gives industry students a behind the scenes look at how the Coast Guard port state control examiners are trained.



## **Welcome to the Cruise Ship National Center of Expertise**

Here at the CSNCOE, our focus is raising the proficiency and capabilities, Coast Guard-wide, in the field of cruise ship safety, security and environmental protection requirements; as well as promoting consistency in examinations. This is met through almost daily email/telephonic/personal interaction by all CSNCOE staff with Coast Guard field units, policy makers, and cruise industry stakeholders worldwide. The CSNCOE staff utilizes feedback from this outreach, as well as a robust internal training and professional development program, to maintain their expertise.

The CSNCOE maintains standardized cruise ship examination procedures, detailed work instructions, job aids, and other “how-to” information, including best practices for the field to use through the Mission Management System - an ISO 9001-based quality management system. Periodic reminders and important information is disseminated using

newsletters and field notices. The CSNCOE additionally oversees the entire training continuum for foreign passenger vessel examiners (FPVE) through distributed learning, structured on-the-job training (OJT), regular OJT during cruise ship exams, industry training, and resident training via the Advanced Foreign Passenger Vessel Examiner (AFPVE) course.

The CSNCOE initiates outreach with cruise industry stakeholders before laws are enacted or policy is implemented. Industry concerns and questions are compiled and communicated to respective program offices. The CSNCOE staff also provides feedback and technical support to drafters of implementation policy and can help gauge interim industry compliance.

*Please visit our website at:*

[www.uscg.mil/hq/cq5/csncoe/default.asp](http://www.uscg.mil/hq/cq5/csncoe/default.asp)

*Here you will find information on our Course, read our semi-annual newsletter, or read up on Coast Guard Policy specific to Cruise ships.*

*Our Staff is here to answer your questions, whether it interpretations on regulation, Policy and Law; or technical questions relating to commonly found systems onboard.*

*Media inquiries are always welcome; be it an interview for an article or the need for expertise to verify facts. All media inquiries may be directed to Jason Yets at [jason.m.yets@uscg.mil](mailto:jason.m.yets@uscg.mil)*

