

**Michelle Cook**  
**Director of Professional Standards, JSO**

Michelle began her career with the Jacksonville Sheriff's Office in 1992 as a Patrol Officer. She was promoted to Police Sergeant in 1999 and worked in Zone 1 as a patrol and Task Force Sergeant. In 2003 she served as a Community Affairs SRO Sergeant until her promotion to Police Lieutenant. Director Cook took command of the Intelligence Unit in late 2006 as a Lieutenant where she managed the Unit's active participation in the Joint, Terrorism Task Force, North Florida Fusion System Cell, North Florida Intelligence Unit and US Marshalls Office. Director Cook was transferred to Patrol East in January 2014 and served as the Chief of Patrol East where she commanded 3 patrol zones and 500 personnel. She also served as one of three Incident Commanders during SWAT / Negotiator call-outs. In July 2015 Director Cook was promoted to her current position in Personnel and Professional Standards.