

Tricare for Life Explanation of Benefits

TRICARE for Life (TFL) beneficiaries can soon print a copy of their Explanation of Benefits (EOB) from the convenience of their own homes. Starting in January 2008, the only paper EOBs that TFL beneficiaries living in the United States and U.S. territories will receive are monthly summaries. The exception to this is if a claim includes services that are rejected, and those services have appeal rights; or if the EOB is mailed with a payment to the beneficiary. TRICARE overseas beneficiaries will continue to get their EOBs as usual.

In February, beneficiaries will have the option to receive an electronic notification every time a claim processes. Beneficiaries can then log on to the secure web site at www.TRICARE4U.com, to view and print their EOB.

The EOB will be available online and beneficiaries will have the ability to access EOB's for any claim processed during the last 27 months. Once a beneficiary signs up for this option, they will not receive a monthly paper summary.

TFL beneficiaries will receive letters notifying them of the changes, either with their current EOB's or any other correspondence.

If there are any questions about the registration process beneficiaries can call toll-free at 1-866-773-0404. Those requiring a Telecommunications Device for the Deaf (TDD) can call 1-866-773-0405.