



1 SOSFS/S2I Intelligence Bulletin 10-001 TRICARE Suspicious Calls



Date: 15 Sep 10

(U) Background: Recently there has been a rash of calls to military personnel from individuals (NFI) who claimed to be with DoD and requested information under the guise of it being a TRICARE national survey.

(U) Synopsis: On 15 Sep 10, an active duty Hurlburt Field (HFLD) Airmen was contacted about a TRICARE survey. The member was asked for personal information such as: Social Security Number, home address, Date of Birth. Additionally, the caller asked about deployment status and length of deployments. When the Airmen asked why personal information TRICARE already had on file was being asked, the caller immediately hung up. The Airmen attempted to call the number back, but no one answered. The member saved the phone number (312) 258-4260. An online phone look up was conducted the number originates from Chicago, Illinois area. Using whocallsme.com showed there is a blog about the above number and calling others around the United States. The Investigations section called the above number and an answering machine picked-up and spoke about a TRICARE survey. The national and local TRICARE offices were contacted and verified they do conducted surveys; **however, they never request the above type personal information.** If you receive a call from anyone about a TRICARE and believe it to be false contact your local TRICARE office (HFLD 881-2620). The below link is some added safeguard measures from the TRICARE website.



<http://www.tricare.mil/mybenefit/home/Medical/RightsAndResponsibilities/ProtectingPersonalInformation>.

Investigations Comments: If you receive a call that request personal information do not disclose it. Ask the caller basic type questions to help ensure you determine if the call is legitimate i.e. a call back number, there name and employee number, the name of the company needing the information, and why they need your personal information. **Remember your personal information is yours and you need to protect it.**