

CG Aviation Risk Management

Review of Current CG Aviation Risk Management Programs

Flight Safety Officer Training Course



Homeland
Security

Risk Management in Aviation

Programs established in policy

- Crew Resource Management- M3710.1, M5100.47
- Maintenance Resource Management- M13020.1, M5100.47
- Operational Risk Management- I3500.3, M5100.47
- Crew Endurance Management- I3500.2



Crew Resource Management

CG Policy

- COMDTINST M3710.1F changed initial & refresher training requirements
- Change 1 aligned requirements across crew positions
- Initial = within 1 year of assignment to pilot / aircrew status; completed at ATTC, ATC or C-130 Stan Team
- Refresher
 - Pilots = scheduled annually, completed within 15 months (to allow for p-course movement)
 - Aircrew & AMS = required annually



Maintenance Resource Management

CG Policy

- Established in COMSTINST M13020.1
- Initial = before performing/ ordering work on CG aircraft
- Refresher = biennial (every 2 years) vice biannual (twice a year)
- Initial at ATTC, Refresher at unit
- Unit Refresher Instructor qual good for 2 years
 - Unit Refresher Instructors not qual'd for MRM Initial
- HIGHLY recommended for contract & civilian personnel



Maintenance Resource Management

CG Policy- pending changes

- CGTO PG-85-00-110
 - Define jewelry to include watches, bracelets and rings.
 - Will also address use of personal electronic devices (to include cell phones) while engaged in maintenance functions
 - Revision to section regarding MPC use to explicitly state using one is mandatory if one exists for task being performed



Operational Risk Management

CG Policy

- Established in COMSTINST I3500.3
 - Requires units to include ORM process information in “all operational briefs, e.g. pre- and post-flight”
 - Directs ORM process information be added during normal revision process to “appropriate written operational notices and plans, e.g. helicopter operations.”
 - Promulgated standardized Aviation Risk Assessment
- Further developed in CRM courseware



Operational Risk Management

CG Policy

- MISLE entry requirement
 - ALCOAST 042/08 from CG-53 (Director for Response Policy)
 - Results of the asset's ORM shall be entered
 - Any specific risk mitigation strategies taken shall be noted in comments
 - Enter results from model used (color and/or number)
- CG Standard?



Operational Risk Management

Date: _____ MISSION: _____

step 1: Risk Assessment

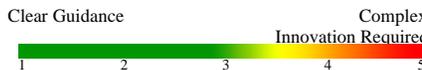
Review questions and circle the score according to currently available information. Score items according to the examples given and instincts. Absence of data automatically sets the score to maximum point value.

Planning: Thoroughness of pre-mission planning.

Factors which increase risk, B-0 response assets, in-flight divert of asset.



Event: Refers to mission complexity and guidance or doctrine available. Factors which may increase risk: sketchy details or non-standard mission profile.



Asset: Selection of appropriate resources. Factors that effect risk: time at unit, unfamiliar w/OP area, fatigue, flight time (total time & time in type), crew rest, 5181's, requestor's knowledge of asset capabilities.

A. Pilots



B. Aircrew



C. Airframe/Resources



Fully Mission Capable

Partially Mission Capable



Communications: Ability to maintain comms throughout mission. Factors: internal w/command and external w/customer.



Environment: External condition surrounding mission: Weather, night, illumination, mountainous sea state, terrain, cutter based, alternate airfields, water temp, on-scene cover.



Add the values for each Risk Assessment and plot the final Risk Assessment on graph below (include re-assessment from Step 2).

step 2: Risk Management

Risk Management is the decision to control or reduce hazards. Below are *Control Options* to assist in risk control or reduction. Review the options and reassess the risks as appropriate.

Spread-out – Disperse the risk by launching additional air/surface assets.

Transfer – If practical, locate a better suited asset to conduct the mission i.e. different airframe, surface asset, or crew.

Avoid – Circumvent hazard: Wait for risk to subside i.e. wait until daylight or weather passes.



Acept – In some cases the benefit might justify the assumption of risk. In these cases a decision to accept risk may be made with the stipulation that risk is reevaluated as the mission progress. (No adjustment to Risk Assessment)

Reduce – Reduce or limit risk exposure: Additional PRECOM/EXCOM, bring in fresh or more experienced crew.

Re-assess Step 1 Values

step 3: Risk vs. Gain

Low Gain – Situation with intangible benefits or a low probability for providing concrete results. Examples include passenger transport, non-critical logistics missions, PAO demonstration flight, etc.

Medium Gain – Situation that provides immediate, tangible benefits. Examples include saving property, protecting the environment, deterring illegal operations.

High Gain – Situation that provides immediate, tangible benefits that if ignored could result in loss of life. Examples include Urgent SAR and MEDEVACs.

Given the mission description above, what is the "Gain" for this mission?

Vs.

Risk Assessment (Hi/Med/Lo) **Gain** (Hi/Med/Lo)

Use the Risk vs. Gain Chart on the next page for a recommendation on how to proceed with the mission.



Operational Risk Management

	High Gain	Medium Gain	Low Gain
Low Risk	Accept the Mission. Continue to monitor Risk Factors, if conditions or mission changes.	Accept the Mission. Continue to monitor Risk Factors, if conditions or mission changes.	Accept the Mission. Re-evaluate Risk vs. Gain, should Risk Factors change.
Medium Risk	Accept the Mission. Continue to monitor Risk Factors and employ Control Options when available.	Accept the Mission. Continue to monitor Risk Factors and employ Control Options when available.	Accept the Mission. Continue to monitor Risk Factors and actively pursue Control Options to reduce Risk.
High Risk	Accept the Mission only with Command endorsement. Communicate Risk vs. Gain to Chain of Command. Actively pursue Control Options to reduce Risk.	Accept the Mission only with Command endorsement. Communicate Risk vs. Gain to Chain of Command. Actively pursue Control Options to reduce Risk.	Do not Accept the Mission. Communicate to Chain of Command. Wait until Risk Factors change or Control Options warrant.



Operational Risk Management

When Does ORM Start?

- When the mission is scheduled?
- When the crew meets during duty relief?
- When the mission is planned?
- When the mission is briefed?
- Who does the initial ORM assessment?
- How is the command informed of the ORM assessment and Risk vs Gain analysis?

How does your unit do it? Do you do it at all?

Operational Risk Management

ORM in the Mission Scheduling Phase- Planning/ Event/
Asset/ Communications/ Environment

Updated 10 MAR 2009 @ 1317 by At

Aircraft Missions

Event	Ramp Time	ETD	Aircraft Type	AC#	ETE (hrs)	Fuel (kgs / lbs)	Employ. Cat.	Claimant	Pilot / Crew	Mission / Engineering Comments
01	0800	0830	H65		5.0	1800	4	D9	P:JEHU S LT 8479 CP:GARCIA K LT 0203	RT5 AWT ROL - KSAW, Box Lunches Req AST to BA fit 4/1/1/2/2=10
03	0900	0930	H65		2.0	1800	39	D9	P:MCMILLAN S LT 0436 CP:THOMPSON C LT 1192 FM:HINDS W AET1 3529	RT-1/5, Inst Approaches 2/1/1/1/2=7
04	1230	1300	H65		2.0	1800	39	D9	P:JONES S LCDR 4258 CP:KORNEXL R LCDR 3101 BA:ECKLER B AET3 3418	RT-1/5, Inst Approaches Local PWCS Duty RS Req, *RIA* 2/1/1/1/2=7
02	1915	1945	H65		2.0	1800	39	D9	P:OVERSTREET K CDR 0809 CP:ANTRIM A LTJG 2256 FM:IZETT J AMT2 7093	RT-3/5/50, Pilot Mins 2/1/1/1/2=7

Notes:



Operational Risk Management

ORM- Mission Planning Phase

HITRON RISK ASSESSMENT

MISSION: _____
 AIRCRAFT: _____

1. SUPERVISION:

CMD/CTRL	TRAINING		OPERATIONAL	
	DAY	NIGHT	DAY	NIGHT
HITRON	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
DEPLOYED	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

2. CREW SELECTION (MC):

TIME # UNIT	>3500 HR	< 3000 HR	>2000 HR	< 1000 HR
< 3 months	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2
< 6 months	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
< 8 months	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

3. CREW SELECTION (MC): Days Since Last Flight

	< 7 DAYS	> 7 DAYS	> 14 DAYS	> 21 DAYS	> 30 DAYS
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

4. MISSION CURRENCY (MC): Days Since Flown Assigned Men

	> 30 DAYS	> 30 DAYS	> 60 DAYS	> 90 DAYS	> 120 DAYS
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

5. NVG EXPERIENCE (MC): Total Time

	> 300 HR	200-300 HR	100-200 HR	50-100 HR	N/A
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

6. CREW SELECTION (CP):

TIME # UNIT	>3500 HR	< 3000 HR	>2000 HR	< 1000 HR
< 3 months	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2
< 6 months	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
> 6 months	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

7. CREW SELECTION (CP): Days Since Last Flight

	< 7 DAYS	> 7 DAYS	> 14 DAYS	> 21 DAYS	> 30 DAYS
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

8. MISSION CURRENCY (CP): Days Since Flown Assigned Men

	> 30 DAYS	> 30 DAYS	> 60 DAYS	> 90 DAYS	> 120 DAYS
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

9. NVG EXPERIENCE (CP): Total Time

	> 300 HR	200-300 HR	100-200 HR	50-100 HR	N/A
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

10. CREW SELECTION (BAVG):

TIME # UNIT	> 750 HR	< 750 HR	> 550 HR	< 250 HR
< 3 months	<input type="checkbox"/> 5	<input type="checkbox"/> 4	<input type="checkbox"/> 3	<input type="checkbox"/> 2
< 6 months	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
< 8 months	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

11. MISSION CURRENCY (BAVG): Days Since Flown Assigned Men

	> 30 DAYS	> 30 DAYS	> 60 DAYS	> 90 DAYS	> 120 DAYS
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

12. CREW ENDURANCE:

Interval Flight Time (Hours)	0-4	4.5-9	9.5-19	20-24	24-48
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Crew Day (Hours)	0-5	5.5-10.9	11.0-11.9	> 12.0	
	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	

13. MISSION TYPE:

MISSION TYPE	0	1	2	3	4	5
NEAR HIGHEST SINGLE MISSION	<input type="checkbox"/>					
SURFPAT/ RECONNAISSANCE	<input type="checkbox"/>					
STANDARD BT FLIGHT	<input type="checkbox"/>					
TACTICS TRAINING FLIGHT	<input type="checkbox"/>					
GUNNERY: BANDING OR AVON PARK RANGE	<input type="checkbox"/>					
GUNNERY: OFFSHORE	<input type="checkbox"/>					
FORMATION FLIGHT	<input type="checkbox"/>					
VIP AUF CE DEMONSTRATION	<input type="checkbox"/>					
SHIPBOARD OPERATIONS	<input type="checkbox"/>					
SINGLE PILOT OPERATIONS	<input type="checkbox"/>					
NON STANDARD MISSION PROFILE**	<input type="checkbox"/>					
MAINTENANCE FLIGHT	<input type="checkbox"/>					
PWCS /MSRT DEMONSTRATION	<input type="checkbox"/>					
ACTUAL AUF CE / PWCS MISSION	<input type="checkbox"/>					

14. MISSION COMPLEXITY: Number of Assets Involved in Mission

MULTIPLE AIRCRAFT	DIVERSE AIRCRAFT	AIR & SURF ASSETS	MULTIPLE AGENCIES	NA
<input type="checkbox"/>				

15. WEATHER:

WINDS	> 10000	< 10000	< 5000
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
> 35 KTS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
> 20-35 KTS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
< 25 KTS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

16. WK: FORECAST LIGHT LEVELS—Only used for 24hr-48hr and Offshore Operations:

	> 1000 LUX	< 1000 LUX	< 200	N/A
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

17. AIRCRAFT MISSION DEGRADERS: Impact on Mission

Low	High	Very High	N/A
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

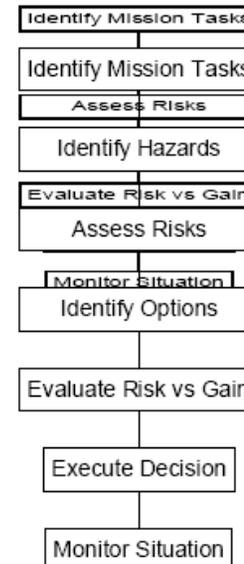
TOTAL: GREEN YELLOW RED

COMMAND LEVEL NOTIFICATION: GREEN YELLOW RED

PILOT IN COMMAND / SIGNATURE _____ DATE _____

REV-3 (23Jan09)

HITRON RISK ASSESSMENT



What have you done to reduce risk for this mission?
 Spread Out: Use more than one asset
 Transfer: Is this the right unit could someone else do it better.
 Avoid: Change the time, for better light, better wx.
 Accept: Is the Risk vs Gain worth it.
 Reduce: Use more experienced crew, more gas, shorter mission, plan better.

What have you done to reduce risk:

REV-3 (23Jan09)



Homeland Security

Operational Risk Management

ORM- Mission Planning Phase

Air Station Detroit Operational Risk Management Assessment (ORM)																																																																																				
INSTRUCTIONS: 1. Use of this form is mandatory when assuming the ready watch 2. MISSION TYPE: use ""SAR General"" when assuming watch 3. Use of this form is mandatory for: external loads, hoisting / RS ops, & all non-standard missions or unique events 4. This form is optional for all other flights			DATE: EVENT : DUTY SAR HOISTING TRAINING RWAI TRAINING OTHER LOCATION: DETROIT MUSKEGON DEPLOYED																																																																																	
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Forecast Weather (use worst weather) <table border="1"> <tbody> <tr> <td>> 10000 during watch</td> <td>0</td> </tr> <tr> <td>5000 - 10000 during watch</td> <td>3</td> </tr> <tr> <td>< 5000 during watch anywhere in AOR</td> <td>5</td> </tr> <tr> <td>SKN or CVC layer AND Freezing Level < 1000</td> <td>5</td> </tr> <tr> <td>Winds > 35 knots</td> <td>5</td> </tr> <tr> <td>TOTAL:</td> <td></td> </tr> </tbody> </table>			> 10000 during watch	0	5000 - 10000 during watch	3	< 5000 during watch anywhere in AOR	5	SKN or CVC layer AND Freezing Level < 1000	5	Winds > 35 knots	5	TOTAL:		CUMULATIVE RISK ASSESSMENT Green: 1 - 30 Amber: 31 - 40 Red: > 41 Situation Brief Req'd / Launch Authority: Green: CWS contacts OPS; Launch Amber: SDO contacts OPS for approval; set limits Red: SDO contacts OPS; CO approval required																																																																					
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Risk Management Tools: STAAC Spread Out: employ additional assets Transfer: employ more appropriate asset for case Avoid: wait for daylight or improved conditions Accept: Gain is worth risk, reevaluate & establish limits Reduce: use rested or more experienced crews Most hazardous aspects of the mission / controls to minimize risk:																																																																																				



Homeland Security

Operational Risk Management

ORM- Mission Briefing Phase

CREW BRIEF

1. Planning/Event (1-5)
 - a. Define Mission
 - b. Complexity
 - c. Flight plan
 - d. Emergency/Emergency Egress
2. Asset
 - a. Crew (1-5)
 - i. I'M SAFE
 - ii. Last flight/hoist?
 - b. Aircraft (1-5)
 - i. Fuel load
 - ii. Maintenance Checks
 - iii. Special/survival equipment (NVG's, pumps, SLDMB, etc)
3. Communications (1-5)
 - a. Radio guard
 - b. Crew duties
 - c. CRM (wave-off authority, sterile cockpit, two challenge rule, set limits, etc.)
4. Environment (1-5)
 - a. Weather (take off, enroute, destination)
 - b. Time of day
 - c. Sunrise/set / Moon rise/set/%illum
 - d. Water temps (RS ops/ADC/escort requirements)

Control options

1. Spread out – additional assets/cover
2. Transfer – is there a different/ better asset
3. Avoid – Circumvent hazard (wait for daylight or improvement in weather)
4. Accept – Assume the risk if the gain outweighs the risk
5. Reduce – Reduce or limit risk (fresh crew, more precomms)

Risk vs Gain

Low gain: Situations with intangible benefits or a low probability for providing concrete results. Examples include non-operational passenger transport, non-critical logistics missions, PAO demonstrations.

Medium gain: Situations that provide immediate, tangible benefits. Examples include saving property, protecting the environment, deterring illegal operations.

High gain: Situations that provide immediate tangible benefits that if ignored could result in loss of life. Examples include SAR, MEDEVAC's, anti-terrorism, National Defense, Training, Operational transport (POTUS, NEST).

	High Gain	Medium Gain	Low Gain
Low Risk	Accept the mission. Continue to monitor risk factors, if conditions or mission changes.	Accept the mission. Continue to monitor risk factors, if conditions or mission changes.	Accept the mission. Continue to monitor risk factors, if conditions or mission changes.
Medium Risk	For unscheduled launches; SDO notify OPS Officer of launch. Accept the mission. Continue to monitor risks associated with mission changes.	For unscheduled launches; SDO notify OPS Officer of launch. Accept the mission. Continue to monitor risks associated with mission changes.	Contact OPS Officer for permission to proceed. If unable to contact OPS, contact CO for permission. If neither CO nor OPS is available refer to SDO/A-OPS.
High Risk	Contact OPS Officer for permission to proceed. If unable to contact OPS, contact CO for permission. If neither CO or OPS available refer to SDO/A-OPS.	Contact OPS Officer for permission to proceed/continue with mission. OPS must discuss with CO and gain CO approval prior to aircraft proceeding on mission. Actively pursue control options to reduce risk.	Do not accept mission. Wait until risk factors change. Contact OPS Officer to discuss details of the mission.

Aircrew Debriefing Guide

1. Self Assessment (Each Crewmember, External Players)
2. Mission Analysis (Were mission goals met? No; Why?)
3. CRM Assessment (Situational Awareness, Communications, Assertiveness, Risk Assessment, Leadership & Decision Making)
4. ORM Evaluations (Hazards & Risk Mitigation Effectiveness)
5. Areas of Improvement
6. Aircraft: Maintenance Write-ups/Concerns



Operational Risk Management

ORM- Mission Execution Phase



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Security**

Operational Risk Management

ORM- Mission Debriefing Phase

CREW BRIEF

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Crew Endurance Management

CG Policy

- Established in COMSTINST I3500.2
- Detailed Process Guide for conducting required Risk Factor Assessment (RFA)
 - Required annually or when appropriate (OPTEMPO or mission change)
 - Dr. Tony Carvalhais is CG-1133 SME





Homeland Security