

U.S. Department of
Homeland Security

United States
Coast Guard



Commander
United States Coast Guard
Fifth District

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1650
9 Mar 2011

MEMORANDUM


From: W.D. LEE, RDML
CGD FIVE (d)

To: COMDT (CG-133)

Subj: FORWARDING OF AWARD RECOMMENDATION

1. The enclosed award recommendation was considered and endorsed by Commander, Fifth Coast Guard District on 09 March 2011 and is forwarded for your consideration and action:

NAME	LANT/D5 CASE #	AWARD
YNC Abigail Scrocco	013-11D	MCPO Angela M. McShan Inspirational Leadership Award

2. Please return the final award and address any questions to Commander, Fifth District (da), attention of YN2 Bradi Leahy. Thank you.

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Encl: (1) Award recommendation package

Copy: CGD FIVE (da)



1650
8 Mar 2011

MEMORANDUM

Anthony Popiel

From: A. Popiel, CAPT
CG Sector North Carolina

To: COMDT (CG-133)

Subj: MASTER CHIEF ANGELA M. MCSHAN INSPIRATIONAL LEADERSHIP
AWARD NOMINATION

Ref: (a) MEDALS AND AWARDS MANUAL, COMDTINST M1650.25
(b) ALCOAST 041/11

1. I am honored to nominate Yeoman Chief Abigail Scrocco (USCGR) for the 2011 Master Chief Angela M. McShan Inspirational Leadership Award. YNC Scrocco is currently assigned as the Senior Enlisted Reserve Advisor (SERA) at Station Oak Island in North Carolina and served as a member of the Servicing Personnel Office (SPO) at MSU Wilmington, NC prior to this assignment.

2. Throughout 2010 YNC Scrocco showed consistent dedication to ensuring station personnel were ready for deployment and properly trained to positively impact operations. Readiness is the most fundamental measure for reserve forces throughout the Coast Guard and a major metric by which personnel and commands are evaluated. YNC Scrocco is without peer in managing readiness and professional development of her staff.

3. At MSU Wilmington she supervised reservists in the SPO and helped monitor the overall readiness for over 50 reserve personnel assigned to MSU. From January to June readiness at MSU increased from 78% to 84%. She has been a valuable mentor for junior personnel by combining extensive rate-specific knowledge with an unrivaled enthusiasm for the Coast Guard. Her leadership skill was put to the test through pre-deployment and deployment to Deepwater Horizon (DWH). As reserve manager in the SPO, she supervised preparation of orders for numerous personnel on extremely short notice. With the intense operational tempo during the initial months of DWH, notifications were regularly received on a Friday with a deployment date of Monday. Her thorough knowledge of personnel administration, and ability to lead and motivate her staff, allowed the SPO to provide accurate orders right away. All reserve personnel deployed on time.

4. While deployed to DWH from June to August 2010 she served at ICP Houma supervising administrative support for personnel deployed to the ICP and its ten forward operating branches. Knowing the challenges deployment presents to all members, YNC Scrocco developed administrative procedures to support personnel from the moment they reported to ICP Houma through their demobilization. She developed an "Admin Question & Answer Handout" to assist hundreds of members reporting to her area with critical information on entitlements, pay and

travel. By providing this information she reduced the overall workload for all deployers by eliminating administrative issues already identified through previous deployments. To support currently deployed members she leveraged the significant role YN's play in issuing orders, managing travel claims and ensuring accurate payment of deployment expenses. She provided weekly guidance and training to deployed YN's on proper TPAX completion, orders, amendments and travel guidelines throughout ICP Houma's western region. Given the massive number of members sent to this operation, this training and supervision saved the Coast Guard countless administrative hours by eliminating overpayment errors before they occurred.

5. As a SERA at Station Oak Island, YNC Scrocco is responsible for the leadership and readiness of 17 reserve personnel. Accepting this position at a station is totally out of rate for a YN and speaks volumes about her adaptability, dedication and devotion to furthering Coast Guard missions. She assumed the position of SERA in August 2010 with a unit readiness of 72%. Unsatisfied with this number, she began reviewing every aspect of readiness to determine areas for immediate improvement while developing a plan to continually improve readiness. She engaged all levels of the unit's chain of command to ensure the plan did not adversely impact operations, morale or welfare. On a monthly basis she coordinated with Sector North Carolina's Reserve Force Readiness System (RFRS) staff to get a report on each of her personnel's status and examined the seven factors that comprise administrative readiness. Unit performance immediately began steady improvement. The results of her program from August 2010 to January 2011 were so profound that Station Oak Island's readiness improved an astounding 20%, ranking them #4 in the entire Coast Guard for stations with assigned reservists. This achievement is made more significant when noting the top two units only have a combined total of three reservists while Oak Island has 17. On February 17th 2011, the District Five Commander visited Station Oak Island and discussed how pleased he was with that unit's reserve readiness.

6. While YNC Scrocco clearly exemplifies the Coast Guard's core values of honor, respect and devotion to duty, and carries these commitments of service to others outside the organization. She is an active member of a social outreach ministry through her church that collects and provides clothing, household goods and other items to over 9000 people. Her collection efforts resulted in delivery of over 20 van-loads of goods to the Tileston Social Outreach. She also serves as communications director for the Touched by Suicide organization that provides healing support for those who have lost a loved one to suicide. In this role she produces a monthly e-newsletter to over 130 families which has resulted in over 50 families deal with this tragedy. YNC Scrocco is an August 2009 graduate of the CPOA academy.

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