

GTCC Points of Contact

Coast Guard Headquarters (PSC)

Mr. Matthew T. Ruckert:
Work Cell: 703-201-3080
Phone: 202-493-1965
Fax: 202-493-1776

Mrs. E. Carlene Curry
Phone: 202-493-1222
Work Cell: 703-258-5996
Fax: 202-493-1776

JPMorgan Program Coordinators

(Only for designated GTCC Coordinators with a personal verification ID number issued by JPMorgan Chase)

Phone: 866-725-1184
Email: CCS-Fedcard-Services@jpmchase.com

JPMorgan PaymentNet Technical Support

(Only for designated GTCC Coordinators with a personal verification ID number issued by JPMorgan Chase)

Phone: 866-725-1183
Email: CCS-CAS-Internal-APPS-Supports@JPMchase.com

JPMorgan Customer Service (for Cardholders)

Phone: 888-297-0781
Collect: 847-488-4442
Card Activation: 877-222-2312

JPMorgan Payments by Phone

Phone: 888-297-0768
Collect: 847-488-4442

JPMorgan Dispute Department

Phone: 888-297-0768
Fax: 847-931-8861
Web link to dispute form:
<https://learning.paymentnet.com/trainingmods/gsa/transaction%20dispute%20guide.pdf>

JPMorgan Fraud Department

Phone: 888-297-0782 (Report lost or stolen card)
Fax: 866-282-3011

JPMorgan Website (for online Payment)

<https://gov1.paymentnet.com>
Organization ID: DHS0001
Contact GTCC coordinator for additional login instructions