

Q&A from the 9/22/2014 PPC HCMS/GP Training Launch

Q. Is the schedule correct for SPO Technician training? Course dates conflict with SWE on Nov 6th.

A. We are aware of the conflict but the training will go on...it will be available via recording for those testing.

Q. Will the presentation slides be available?

A. Yes, you can save them to your computer from the File Share pod below or they will be available on the P&D website along with the recording.

Q. You stated SPO Tech training is 4 days yet listed is five days.

A. We said there will be four courses. The SPO Tech will be five days and 90 minutes each day.

Q. Will there be actual competencies achieved for YNs (or others) using Global Pay?

A. We believe the YN RFMC is working on competencies now, but this question should be addressed to YNCM Gunderson.

Q. The Guides are for the new Global Pay coming on line, right?

A. Yes, everything posted on the PPC P&D webpage is for the new system.

Q. Once it's out, is it possible to send out the self service portion to the whole unit for training?

A. Absolutely, we will continue to package all of our training for download just as we have always done in the past.

Q. Is BLUEZONE going away? If so what will replace it?

A. BLUEZONE/JUMPS is going away as the USCG pay system, however a database containing historical information will be available.

Q. Will we have an opportunity to do mock transactions prior to the "Actual" launch of Global Pay for Practice and Training?

A. Yes, a training environment called ENV8 will be provided to field about the same time as the training is launched.

Q. Will SPO's still verify LES' and if so, how?

A. The use of the LES in verification is still being discussed however the majority of information will be found within the GP systems through calculations and calendar runs.

Q. Will pay cut dates be more frequent?

A. Yes, since GP is a real time system the cut dates will be moved closer to the actual pay dates and payroll calendars will be run multiple times per day.

Q. Will Admin Access have the same view only options or will there be more or less to be available to admin staff in global pay?

A. ADMIN users will continue to maintain their current access however some roles may have changes. Further guidance and permissions will be forthcoming.

Q. So members will be solely responsible for verifying the correctness of their pay?

A. It has always been the member's responsibility to verify their pay is accurate, however the YN are the point of contact for issues. Further guidance about the LES auditing will be forthcoming.

Q. Are there reports in global pay going to look like the JUMPS Recents view?

A. The GP reports will contain the same data but will not look like the Recents page.

Q. Pay cuts will they be the same?

- A. No, the pay cuts will change.
- Q. Tracking documents? I believe he is referring to Source Documents aka Tracking Document.
- A. Yes, documentation will be available.
- Q. Are YNs an endangered species?
- A. ABSOLUTELY NOT!
- Q. Will Global Pay reduce the size of the physical PDR?
- A. Global Pay will not reduce the size of the PDR.
- Q. Is global pay going to have a Recents type report?
- A. It won't look like Recents, but there will be Audit trails for everything done in Global Pay
- Q. Will we be able to look up and verify the same segments from JUMPS in Global Pay or will it be completely different?
- A. The same information will be available but located in different pagelets of GP.
- Q. Will Global Pay be taught at "A" School?
- A. Yes, once the materials are complete PPC will be providing everything the "A" school.
- Q. How quickly will GP update DEERS?
- A. GP will be talking directly to DEERS.
- Q. So you say the LES will no longer be mailed to the SPO, so will Global Pay have a viewable LES which we hope will be a better view than what is currently in Direct Access.
- A. There will be a printable version of the LES/Payslip from Global pay.
- Q. I assume GP will update CGPAAS in real time too.
- A. Direct Access (including the Global Pay Module) will continue to update CGPAAS as it currently does.
- Q. Will there be a verification process for LES's in the system?
- A. We are still working on the LES process.
- Q. Will Global Pay update DEERs as far as Dependency status?
- A. GP will be talking directly to DEERS.
- Q. Will there be a clear process for the IDT drills to give to the commands to process them in Global Pay? They have guidance in the PPM but will that be updated?
- A. Yes, ALL user guidance will be available for IDT drills
- Q. How will exceptions work? On a daily basis or weekly?
- A. PPC is still working on the exceptions process, however it is safe to assume yes it will change due to the real time processing of data within Global pay.
- Q. How will Global Pay interact with RAPIDS/ DEERS?
- A. DA/GP will continue to communicate with the RAPID/DEERS program.
- Q. Some financial institutions do not accept LES' printed from DA currently. Will there be another option to create a LES that would look like a LES from JUMPS?
- A. No, there will be no other option available for the LES print.
- Q. Right now there is a 24 hour wait time for some transactions if a correction needs to be made. Since GP is real time will there still be a waiting period like that?
- A. No, most changes can be made immediately.
- Q. Will the "reserve orders info" report be updated to reflect ITP codes and routing info?

A. Yes, the reports will reflect all pertinent information.

Q. Will we be able to (approving official) adjust travel estimates after orders are approved?

A. Yes, you will be able to make changes after the orders are approved.

Q. How will exceptions work? On a daily, weekly basis?

A. The exceptions process will change from what it is today but due to the real time ability of Global pay there will be daily reports run and you will have the ability to correct errors immediately.

Q. Is this program being released to early?

A. The date given for the Global pay release is January 1, 2015 and we are working hard to make that happen.

Q. Will we still be able to look up addresses by OPFAC?

A. Yes, there are paths available to identify members by OPFAC.

Q. If a mistake is made in a transaction can you delete and re do it the same day?

A. No deletions...only corrections.

Q. So to clarify currently for FAST TRACKS, we do the discharge on one day, the rehire/accesion on the next, and then on the 3rd day the PCS transfer is done. So under GP it can all be done on one day?

A. The processing of transactions will require a sequencing number and the system will interpret the action to be taken first. In theory yes you could process all actions in the same day.

Q. Will Global Pay update DEERs as far as Dependency status?

A. Direct Access will continue to update DEERS as it currently does.

Q. Will we be able to upload any documents into Global Pay (TDYorders, etc?)

A. Currently there is no document upload available.

Q. Will there be a manual that we could possibly get, or is it just the training online?

A. All training materials will be available on the PPC P&D webpage and can be downloaded for use. For now it will be the user guides, recorded sessions, not a manual.

Q. Which training sessions would someone with FIELDADMIN access be allowed to attend?

A. Everyone is welcome to attend all the training sessions regardless of user role.

Q. How secure will GP be in regards to the real-world hacking environment for PII?

A. Safety and privacy are the top priority for Global Pay. Measures have been put in place to maintain the security of all users.

Q. There was message released today with moving timeline up for CWO process, what other items will be shifted around?

A.

Q. Will the EI-PDR still be the same or will this process change as well?

A. EI-PDR will remain the same.

Q. Will GP update TMT?

A> DA does not update TMT today. The interface between DA and TMT will not change with this upgrade to DA.

Q. Since there will be a completely new interface, will there be a short speak terminology developed to give the yeomen some way to communicate clearly with each other e.g. "8C?"

A. There will be a full glossary of terms and we are working to build a crosswalk of terminology for users.

Q. Will PPC start accepting digital signatures (as required by federal law)?

A. We are unaware of at this time the acceptance of digital signatures for HR and Pay actions. The normal operation for PPC is still required to have pen and paper documentation.

Q. Are PCS orders going to be delayed Jan 1 due to GP?

A. There are no delays scheduled for transfers.

Q. For the training in November and December, will the initial training be interactive (virtual) like this training today?

A. Yes, all training will be delivered virtually both live and recorded.

Q. Will there be a CAC logon requirement?

A. There is no CAC log on requirement to access DA/Global pay. You only need an internet connection.

Q. For Self-service address updates for W2 and allotments - will the members have till 12/18 to enter?

A. Address and allotment data should be input no later than December 1 to allow for timely processing and to ensure appropriate starts.

Q. If changes are made after a help guide has been published will there be an email sent out?

A. PPC P&D do our best to keep everyone informed, we will use the website and the normal notification channels to announce changes. The latest version date will be listed next to the guide

Q. Will it still be internet based not required to be on the CG Network?

A. Yes this remains the same.

Q. If there is a CAC logon requirement, how will the members be able to check/update their data without a CG workstation?

A. There is no CAC log on requirement.

Q. Can we use GP remotely e.g from home or offsite location?

A. Yes, only an internet connection is needed.

Q. Since the new Global Pay will substitute JUMPS and Jumps will cease to exist, will the new direct access serve every function that JUMPS has? Specifically non-pay related functions such as the unit ID inquiry that we use to match units to their respective SPO. Also, segments, point statements, etc.

A. Yes, all data contained in JUMPS has been converted and is available in DA/Global Pay.

Q. Have the crosswalks for all Reserve pay been tested as well? (Reserve tends to be overlooked)

A. We have an awesome Reserve team...everything is being looked at. We are using the newly released Reserve Manual to test the GP and DA applications/

Q. What is guidance for leave taken over end of December?

A. You must have all documentation entered by December 18 to cover all transactions for the remainder of the year.