

Notes from the Purpose Track –

2012 PPC YN Symposium YN Training Opportunities – *Speakers: CWO Frazier/YNC Gautier*

Topics they'd like to see P&D add to their curriculum:

- Every DXR does things a little bit differently and it gets very confusing. We need a standard practice across the board.
- Need an Advanced Reserve course, with more technical, specific issues. The current course is too basic.
- Explain the lack of consistency between the JFTR and other manuals, especially in regards to Reserve travel entitlements and Reserve orders.
- Annual BAH validation – each command has detailed guidelines. We need standardization.
- E-IPDR
- They'd like to see training for the other side of the YN world, not just SPO specific. (Admin, legal, housing, weight program, work-life, etc.) Tutorials would be nice for these topics.
- Train the trainer class?
- Need more admin-specific training that everyone can use.

Other issues for P&D:

- Whoever sets policy, make it clearer. Eliminate the gray area. YN need to know who has the final say.
- It would be helpful to have power points from SPO's (where processes are working smoothly) with best practice information for newly PCS's members.
- Need an updated, accurate list for where to send the copies of a DD-214.
- Need clearer guidance on entitlements for Reservists on Contingency orders.
- Need more power points/tutorials for Reserve specific travel claims.
- Will there ever be YN specialties such as legal, Reserves, SPO, Household goods, travel, etc?
- Someone said they take the power points from our website and alter/edit them to cater them to their unit. Great best practice!
- Need a "C" School for Microsoft Office.

- Need a standardization of processes. DA works just fine (usually). It's everyone's different processes that screw it up.
- At last year's symposium we talked about qual codes and competencies for YN. YNCM Gunderson stated that there is a competency for PAO. You can do a search in CGBI to see the requirements.
- For PATFORSWA – Can we expedite the process when checking someone in? Sometimes it takes 2 weeks for the 8C to process before we can start the entitlements.
- For FSA-R – Can't start O'Conus COLA on member to member when one is in Hawaii and one is in Bahrain.
- A Master Chief shared that he'd like to see more visibility about our workshops. He knows we send out ALLSPO's but not all YN are in a SPO, so they never see those messages.
- Someone else suggested that we make our HRS workshop mandatory for all YN going into a SPO auditor role.
- Several members explained their frustration with the amount of collaterals for YN. They seem to be the dumping ground for odd jobs.
- Someone said that PSC has some Admin-specific training on their website.
- Q: Can we engage Chiefs & Warrants in the field to provide training for their geographical area or work with PPC to make it happen?
A: Absolutely. We saw this happen at the Gulf Coast YN Conference in Houston in 2010.
- There is currently no follow-up after the training. Need to set something in place to see how effective the training is. Are you using the references? Did it help you do your job better?
- Someone suggested us partnering with the Society for Human Resource Management since it deals with similar issues that we deal with.
- Everyone seemed interested in "beta testing" our new virtual e-learning topics.
- One member stated that he LOVED the HRS class and hopes that they continue.
- A member commented about how many YN out there do NOT have the knowledge of auditing an entire PDR and they need to learn the rating better.
- A member stated that they offered the class to ALL members in the area, not only YN and they really appreciated the HRS class.
- Can we put all tutorials for everything in one spot? One stop shop? Please add the admin links from PSC to PPC site.
- Is there a way to get the info out about how IMPORTANT the HRS class is to the command?
- BAH with dependents – Does the reporting 8C shut it down or the P606?

The Reporting 8C does shut it down so you must process the P606 ASAP. Need to update the SPO manual.

- Is there a process guide for departing/reporting Public Health Service members and other pay issues for them?
- Q: How would you suggest internal training be conducted at a super busy unit that is heavy on collateral duties? Sometimes YN only see each other once a week.
A: Make a conscious effort to do some training, even if it is not as often as you'd like. Leadership needs to take ownership and make the time for training and make it a priority. One YN2 stated that once a month they brown-bag their lunch and get together and discuss issues, what's happening, and what should be happening at their unit. Another suggestion was putting a question of the day on a white-board and have everyone look it up at their convenience to try to find an answer.
- Q: How should we go about improving timeliness and accuracy?
A: We realize that 99% of the timeliness issues are not the YN's fault. You don't know that BM3 got divorced 6 months ago. Training is the best way to improve accuracy. Use all of your resources, including your shipmates.
- Q: Is there a training schedule available for P&D's on-site workshops?
A: Yes, on the P&D page of the PPC website. There is a schedule for the entire year including the dates, locations, and POCs for each workshop.
- Q: Is there a structured training guideline like mandated training?
A: No, however all of our training materials (power points, games, etc) are available to you. All you have to do is ask P&D. We will mail you a disc or email them to you.
- Q: Is JUMPS really going away in 2015?
A: Not likely. People have been saying JUMPS is going away for YEARS. In the meantime, JUMPS is working and you need to know how to use it.
- Q: How can I request access to JUMPS?
A: Fill out a 7421C form.
- Q: Is you've been locked out of JUMPS, do you need to re-submit a new form?
A: If you haven't logged in for 6 months plus, then mostly likely you'll need to send in a new form. If you get locked out but were just in it a week ago, you can submit a trouble ticket.
- Q: When will LESs all be electronic (SPO copies)?
A: Not until they have the capability to put all LESs in DA. Currently shows your current one plus the previous 12 months.