

January 2014 National Maritime Center Customer Satisfaction Percent

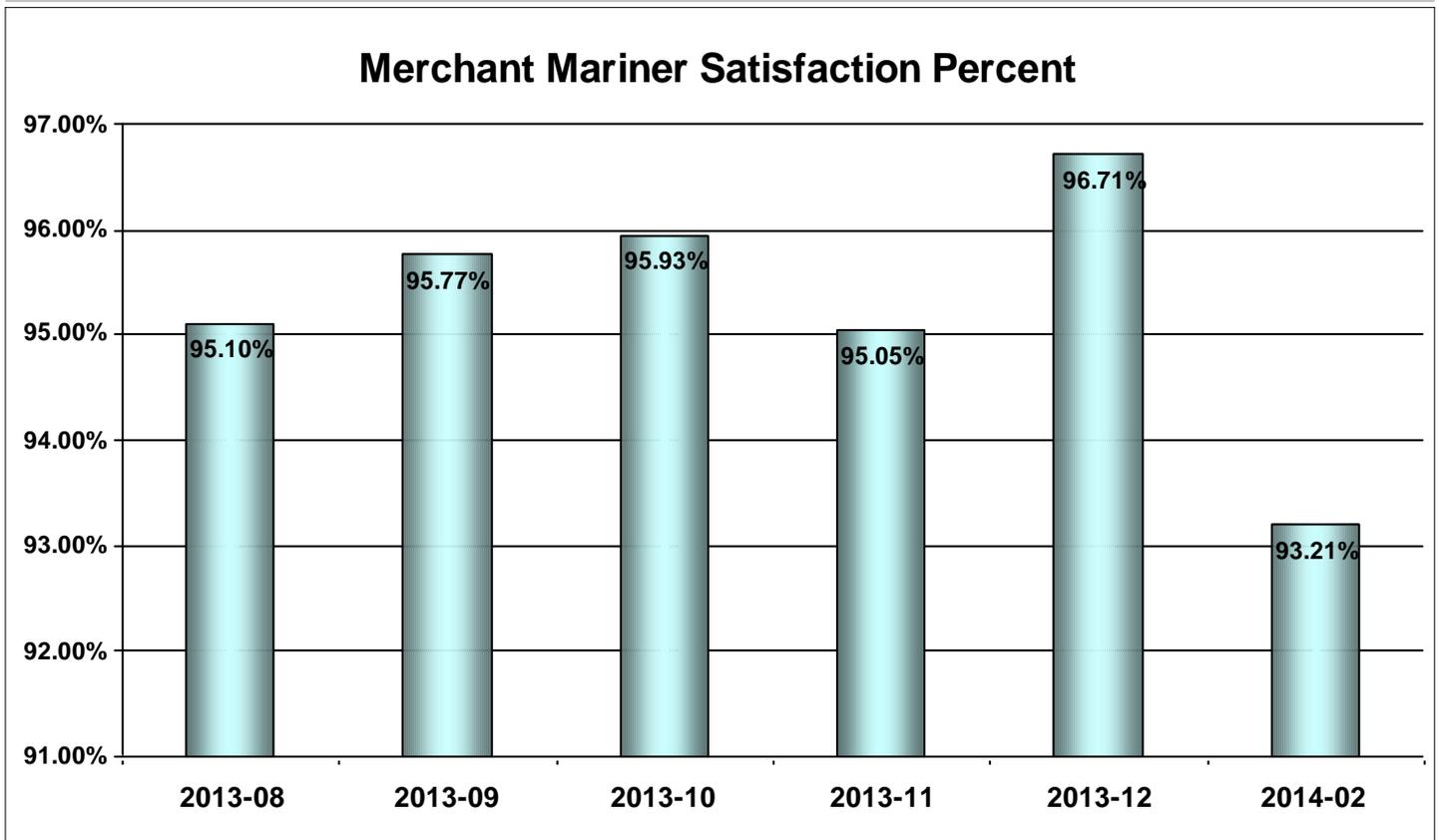
Due to technical issues, our monthly feedback for January did not contain a large enough sample to depict a satisfaction percent for this month. Responses received will be rolled into February and posted in early March.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2014-02]



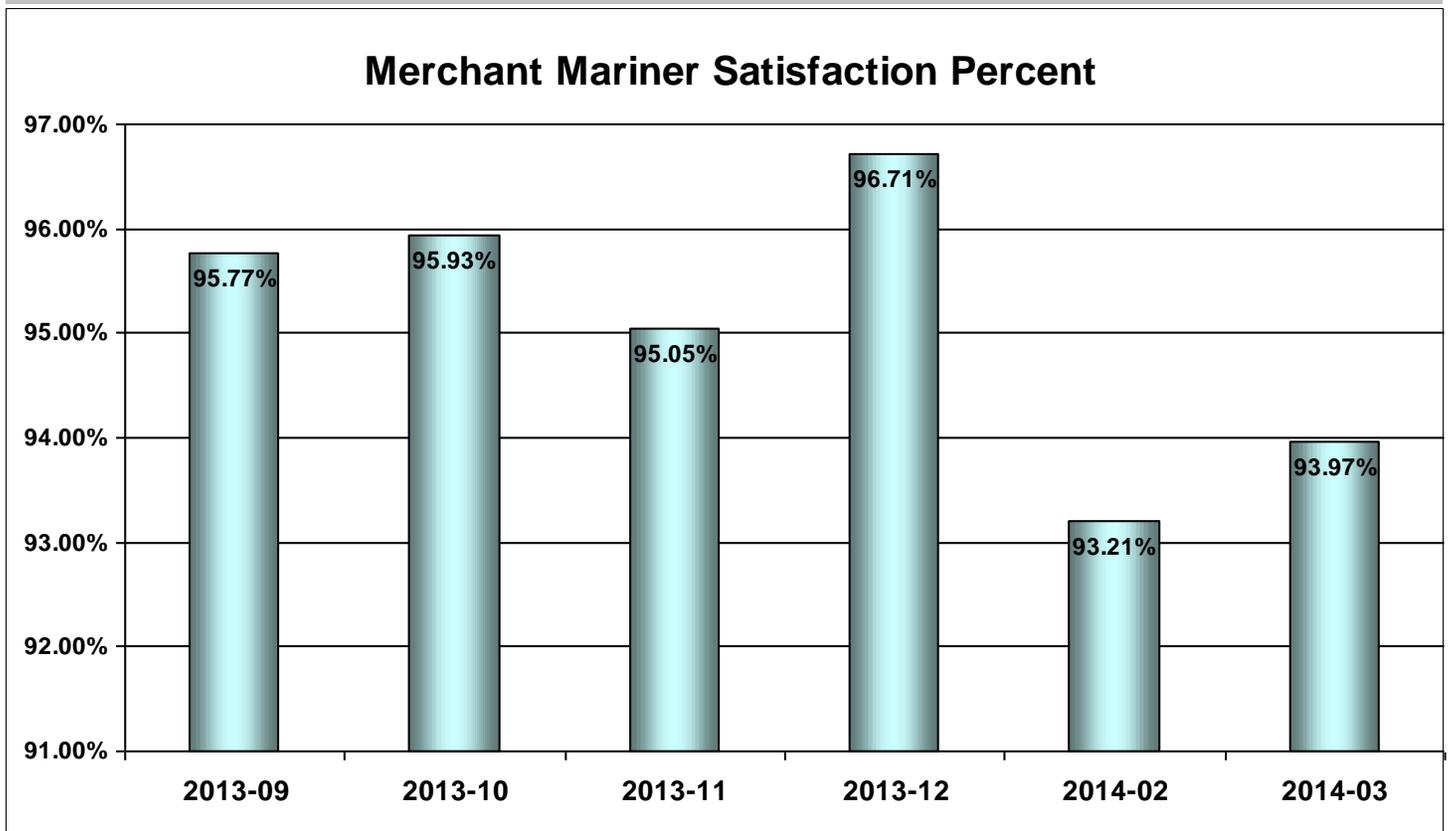
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2014-03]



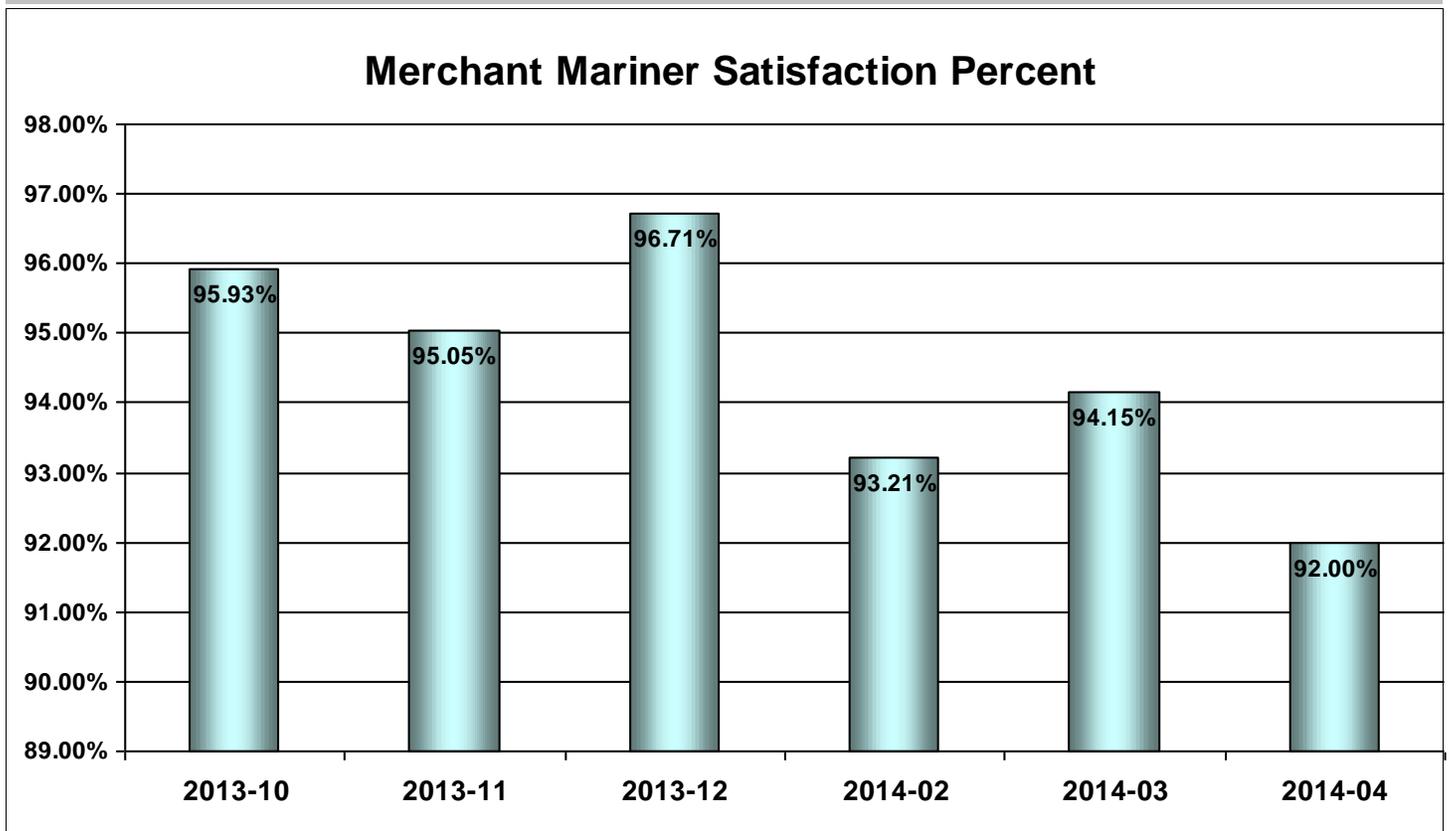
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2014-04]



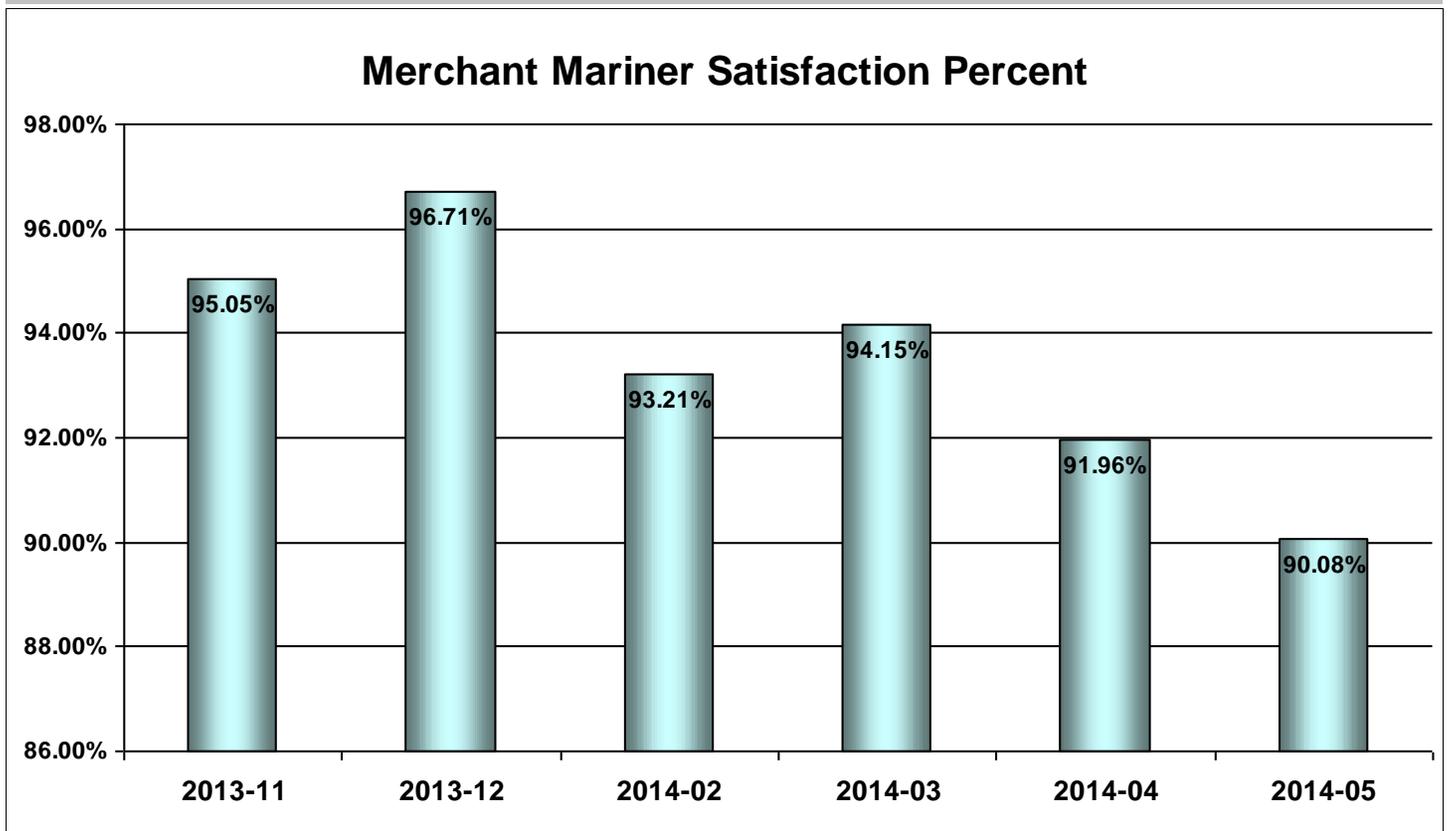
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2014-05]



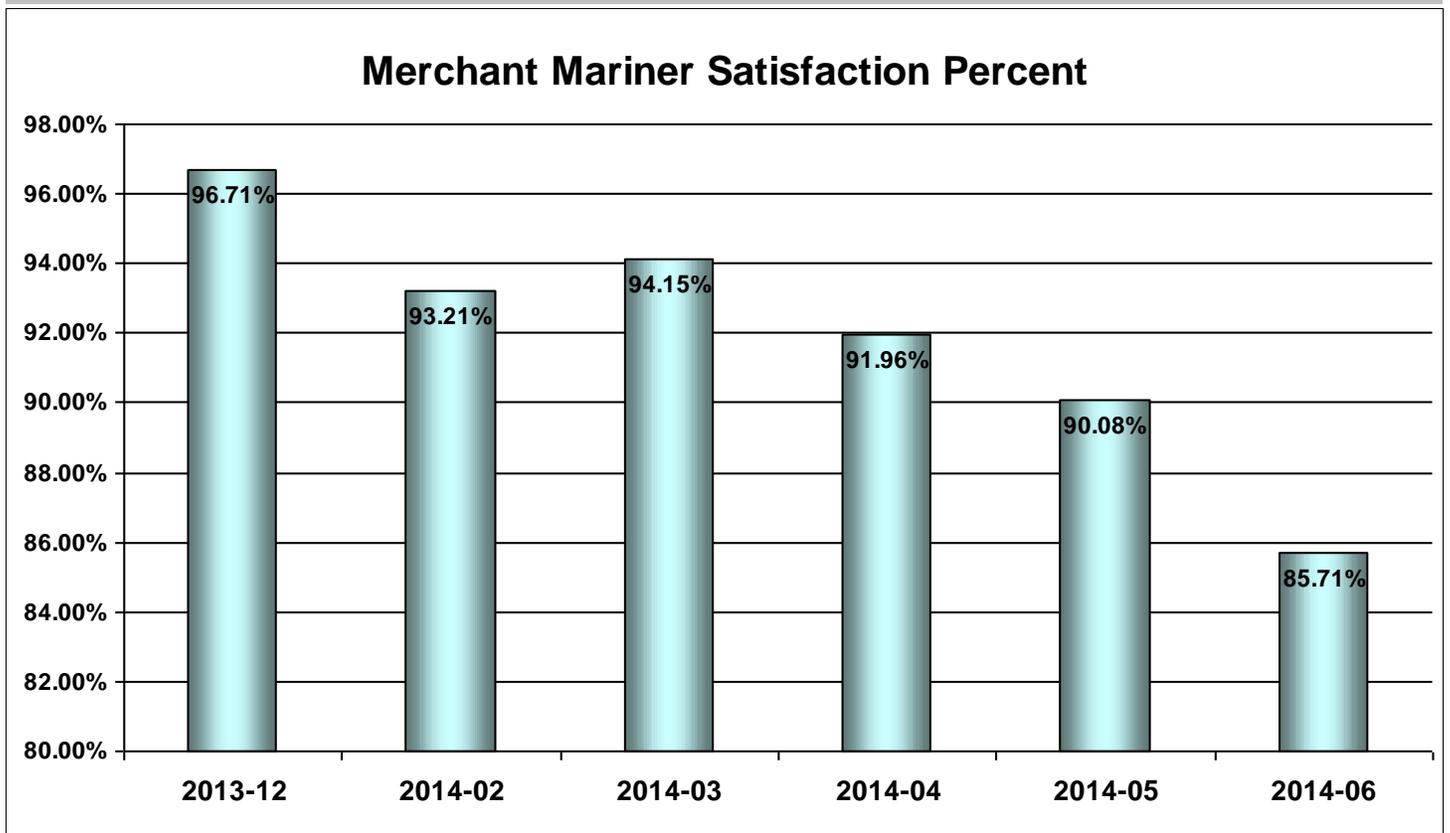
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2014-06]



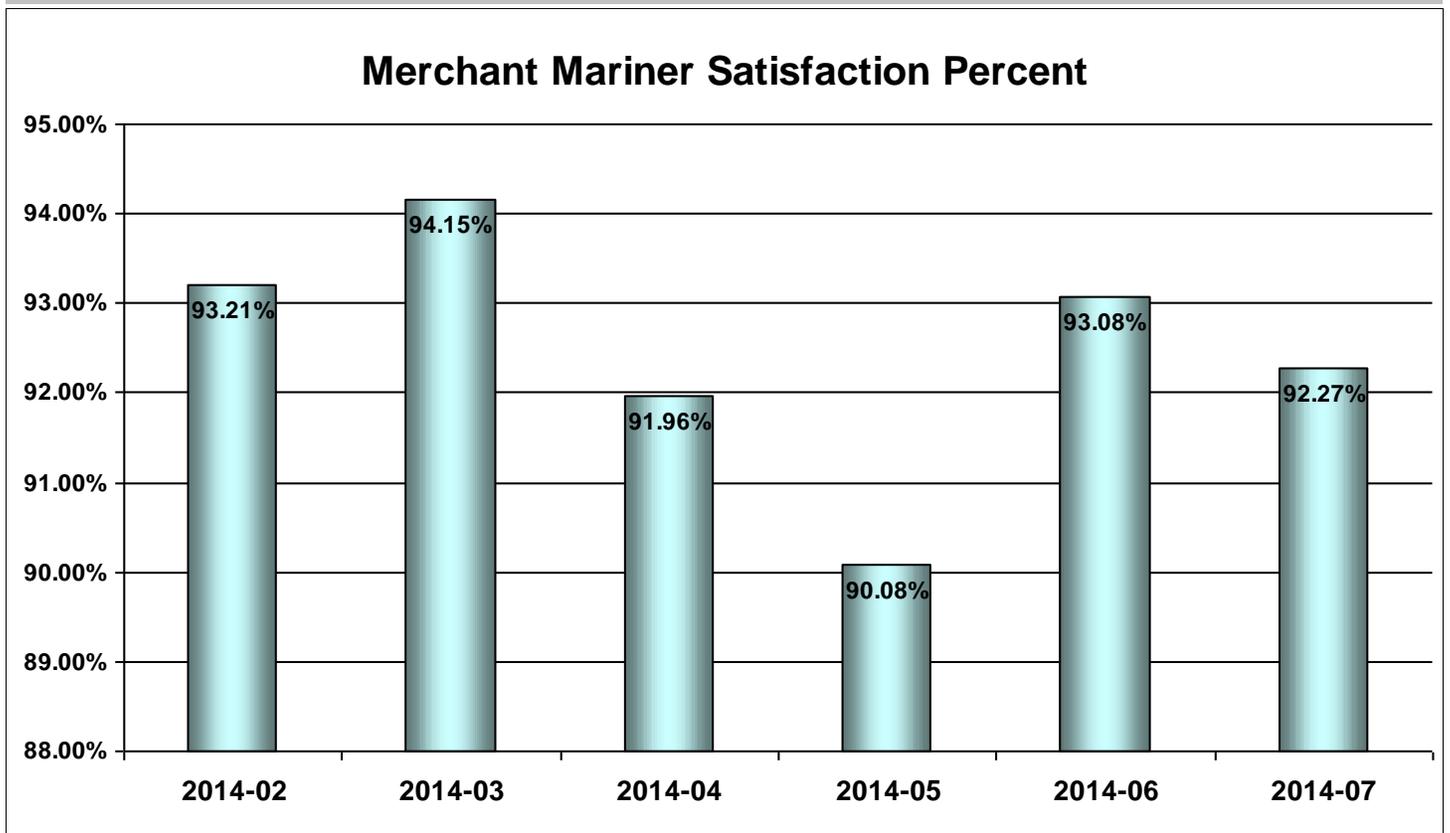
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2014-07]



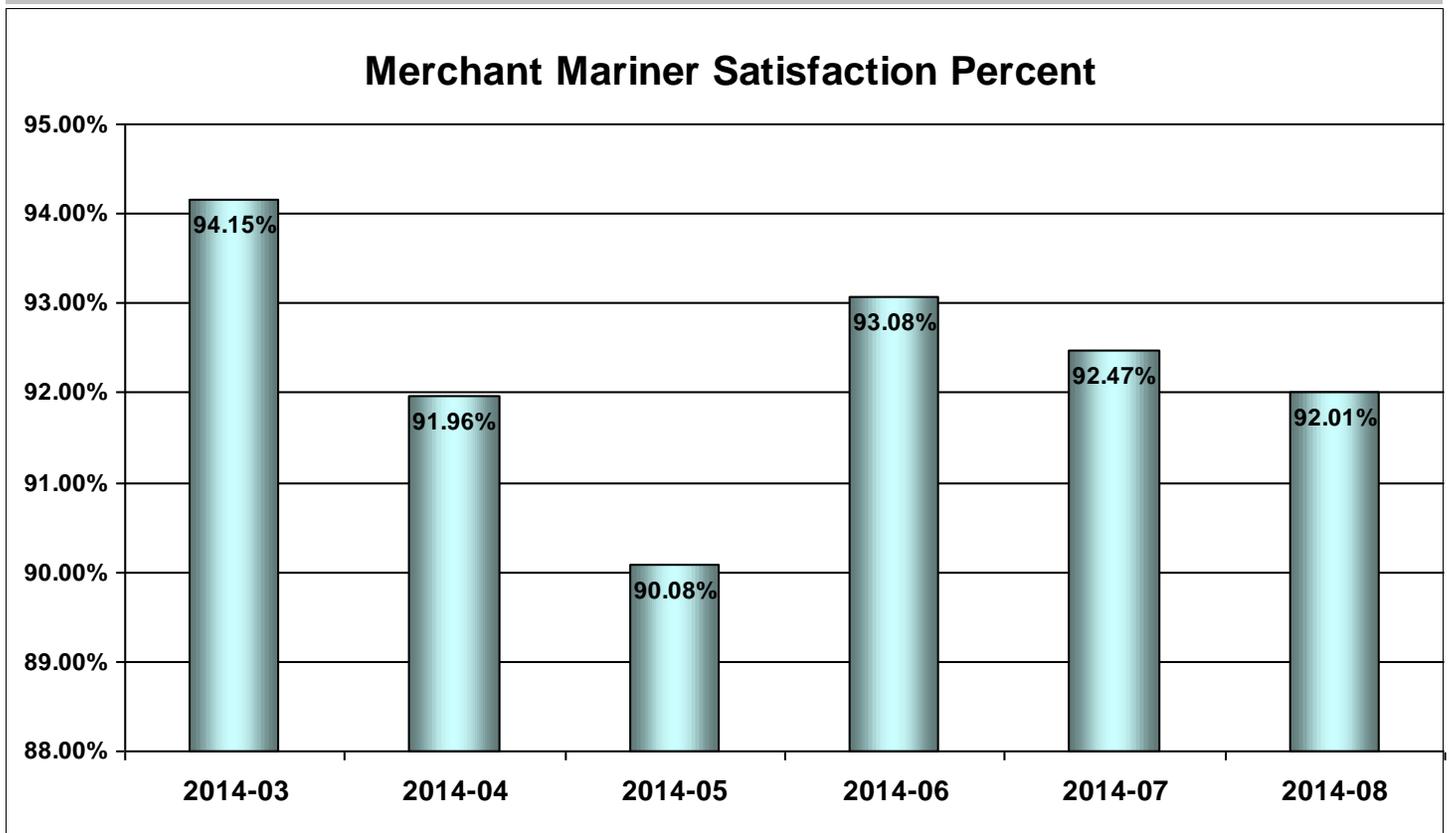
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2014-08]



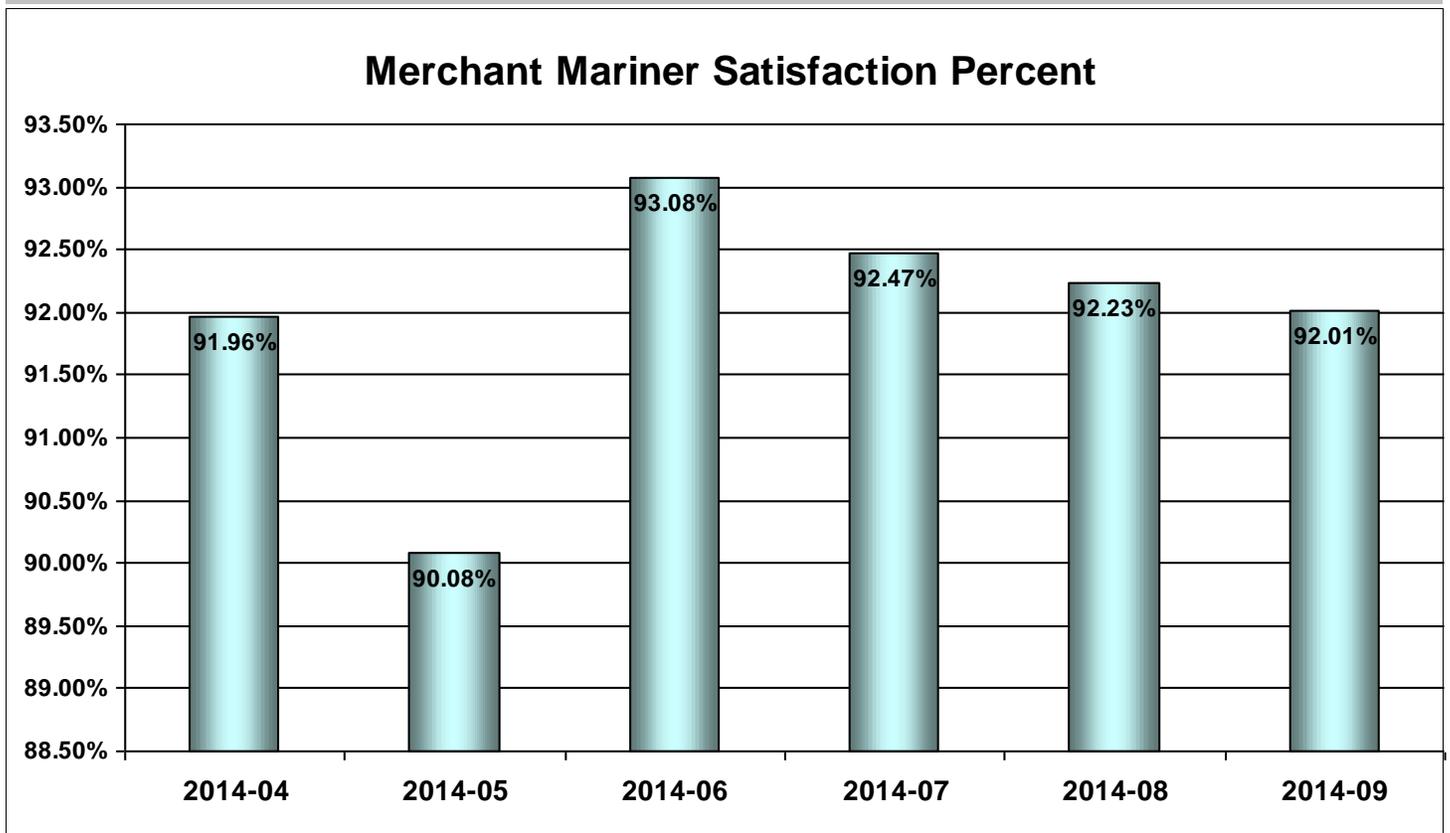
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2014-09]



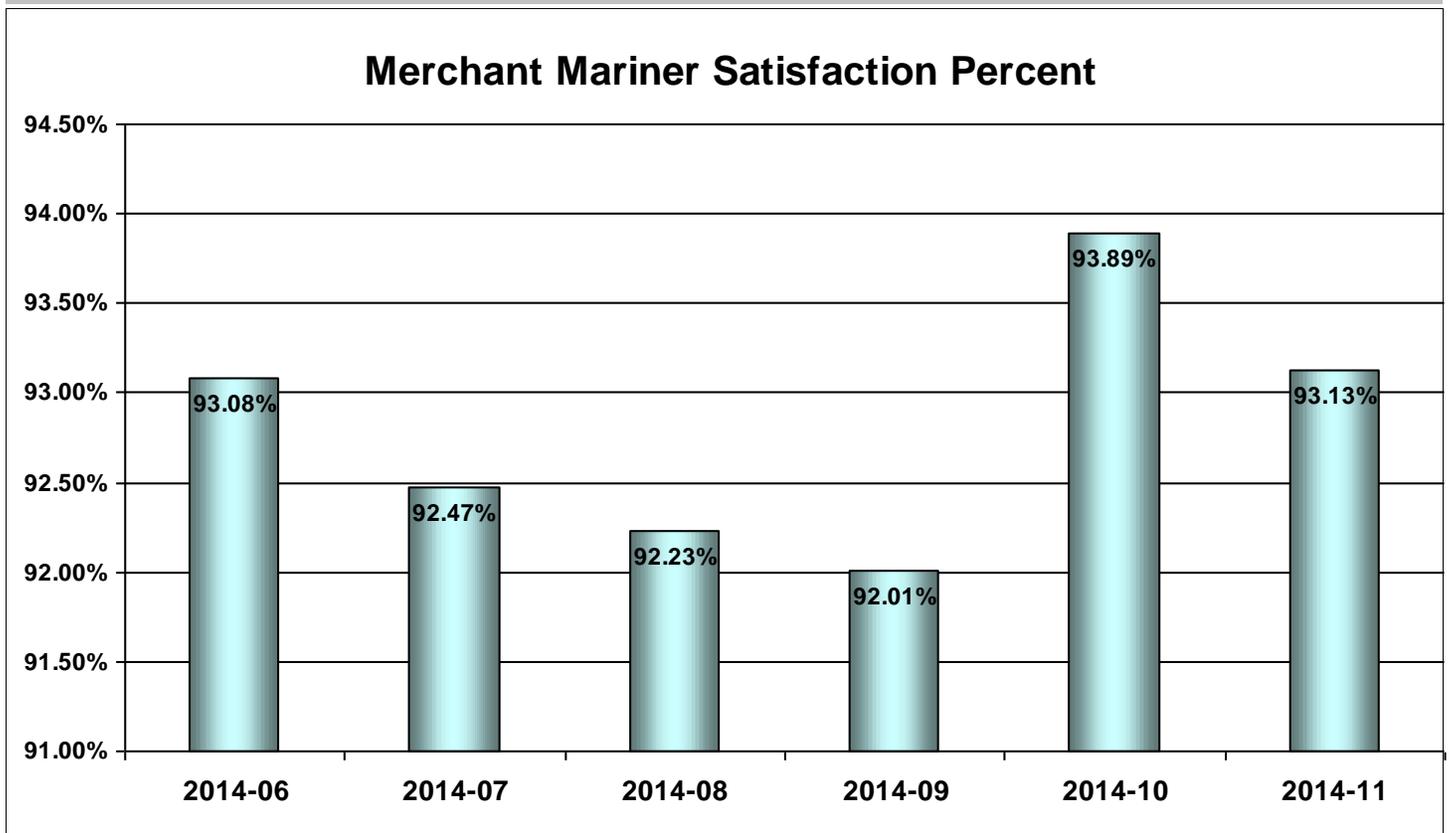
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2014-11]



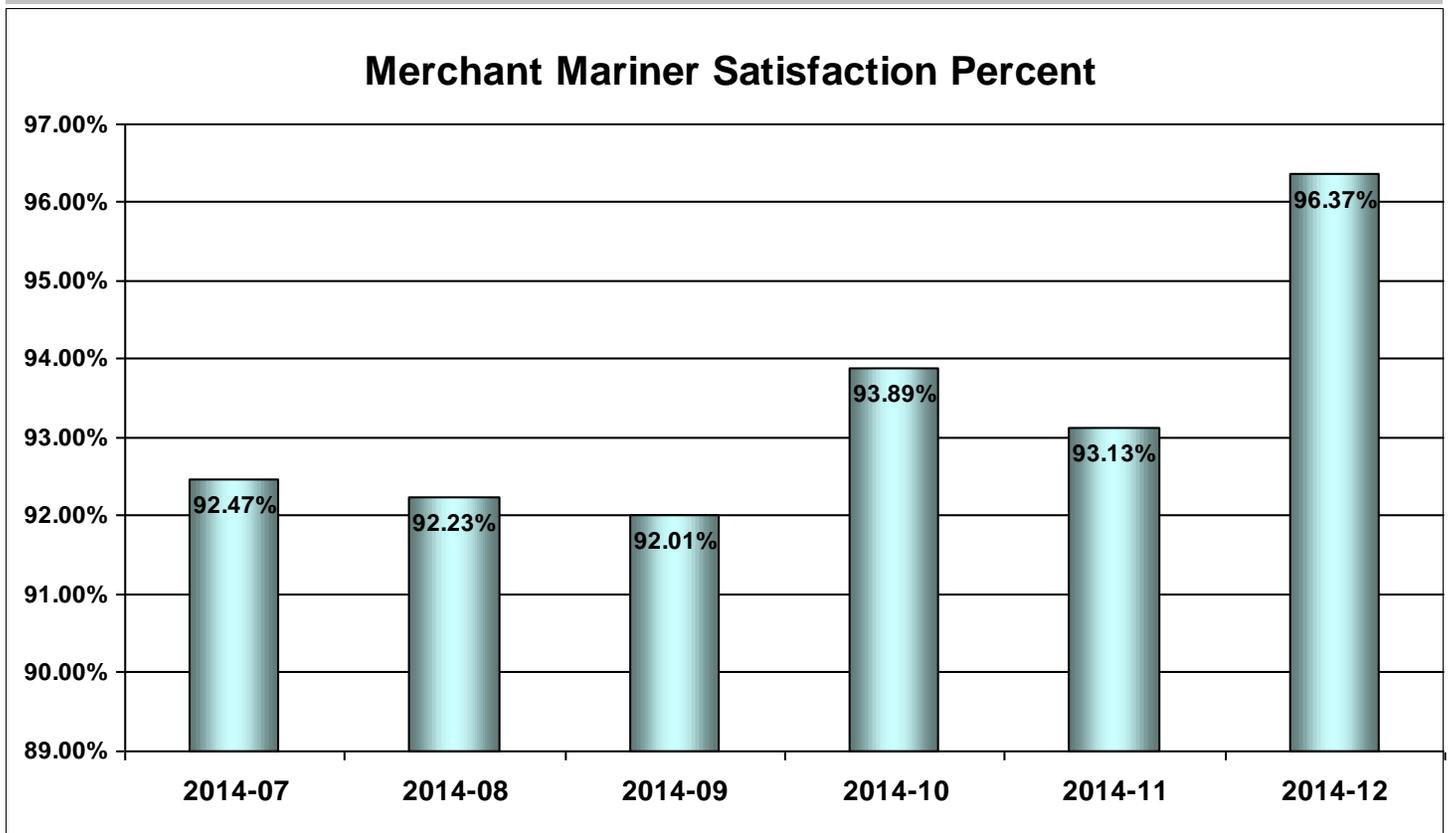
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2014-12]



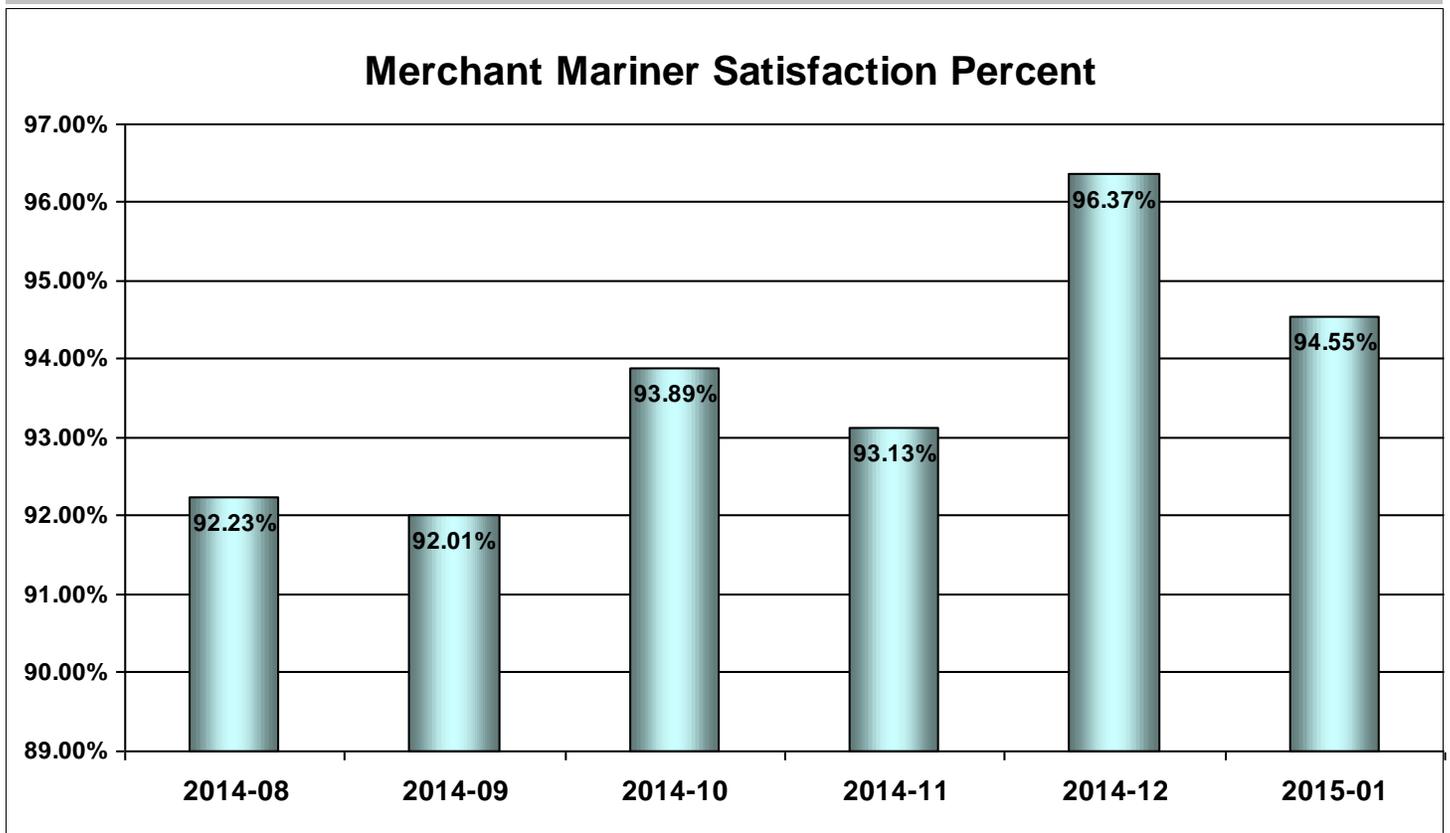
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2015-01]



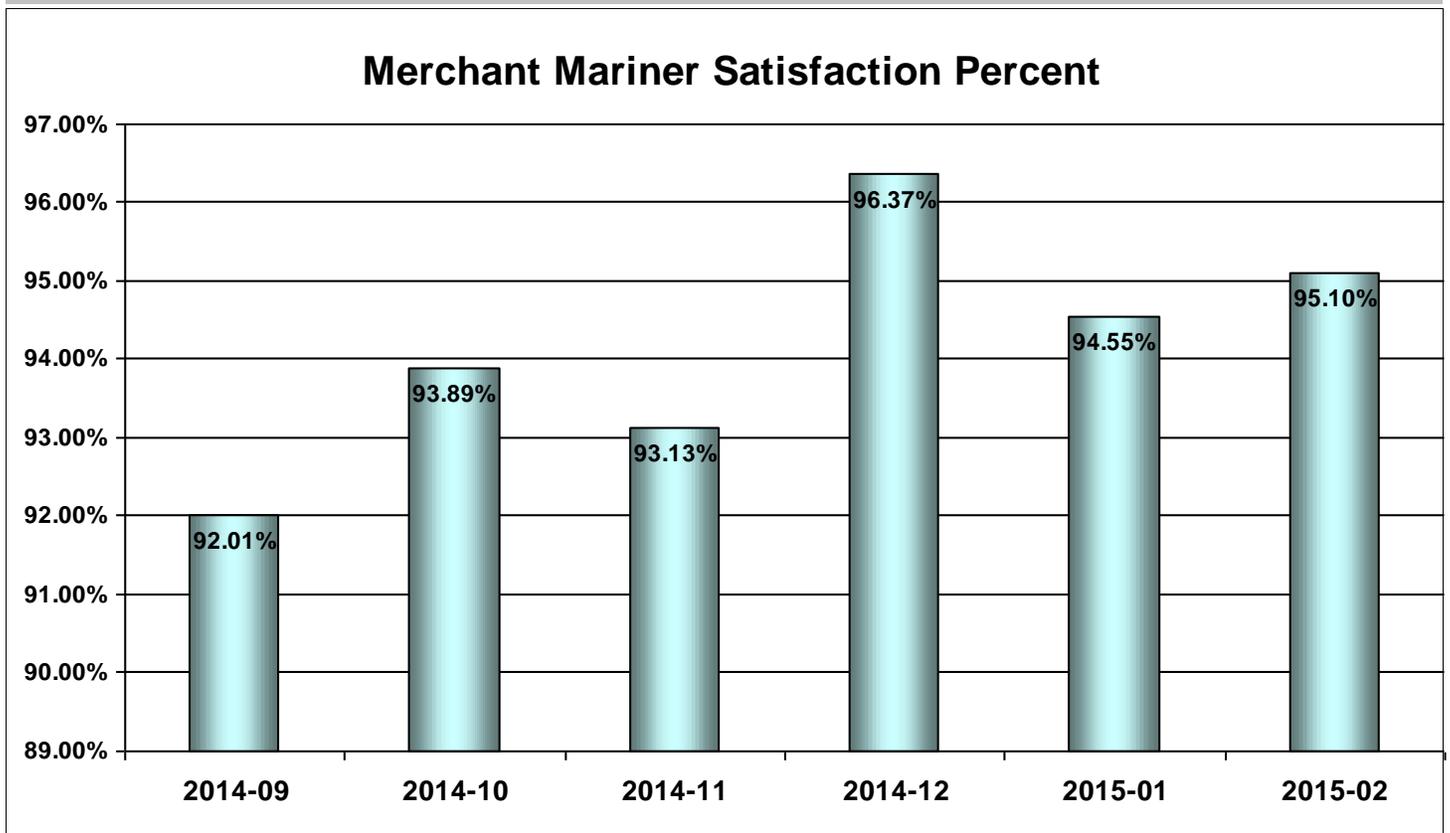
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2015-02]



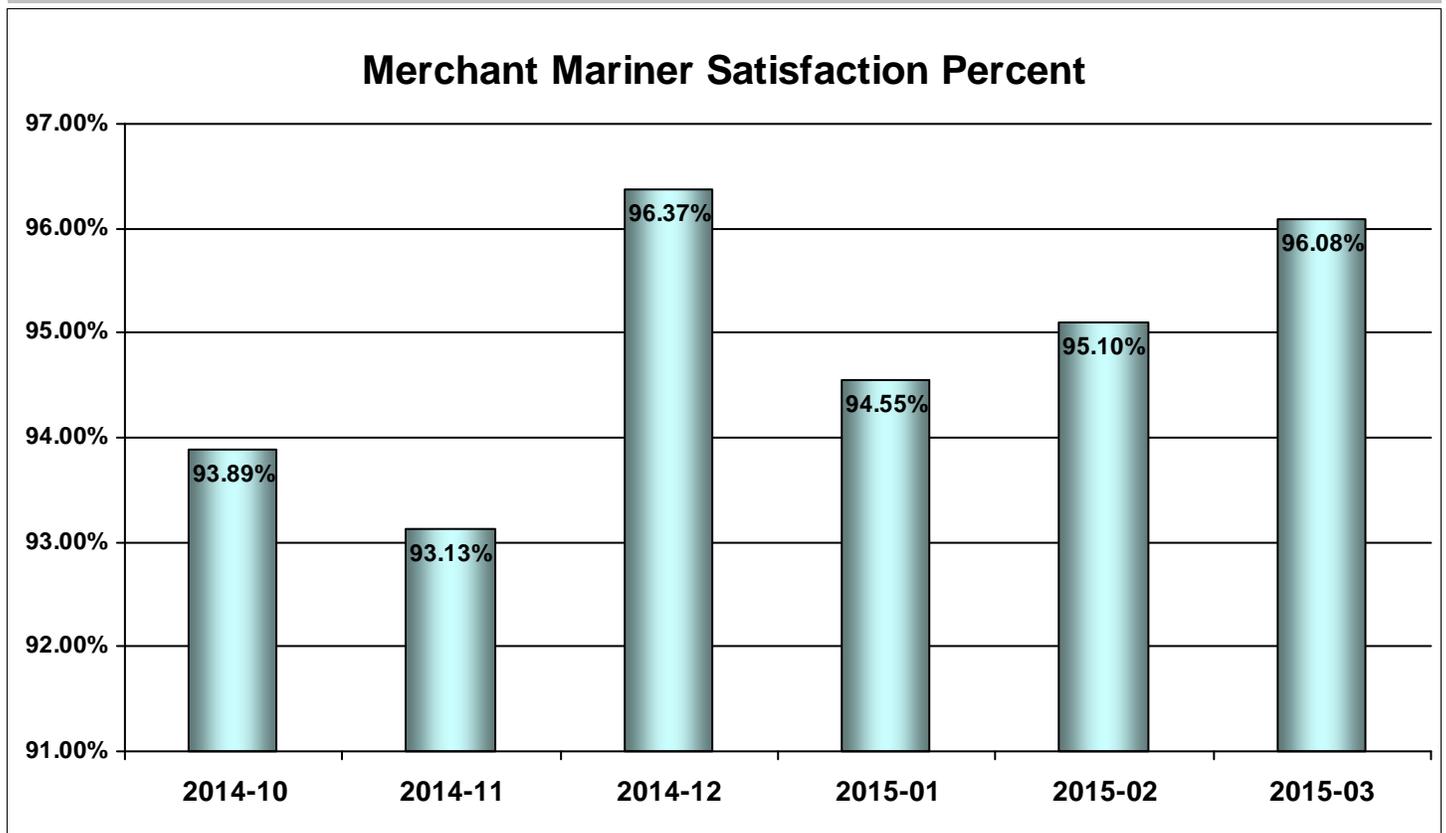
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2015-03]



Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.