Medical Certificate Application Inventory

Current Inventory = 2094

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Current Throughput = 0.89

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Current NPT = 10.48

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

**95% of certificates are produced within 20 days NPT.**
Medical Certificate Application Inventory

Medical Certificate Application Inventory is the total number of applications for Medical Certificates in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 5500 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Current Inventory = 2685

Medical Certificate Application Throughput

Medical Certificate throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of certificate applications received and certificates issued, denied, withdrawn and timed out are included in this measurement.

Current Throughput = 0.87

Medical Certificate Processing Time

Medical Certificate processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include the time waiting for information from mariners. The NMC has set a NPT goal of 20 days.

Current NPT = 10.11

** 97% of certificates are produced within 20 days NPT. **

The National Maritime Center is an ISO 9001:2008 Compliant Organization. For More information on improvements to the Mariner Credentialing Program, visit http://www.uscg.mil/nmc