Mariner Credential Application Inventory is the total number of applications in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 9,000 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Current Inventory = 4655

Mariner Credential Throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of credentials received and credentials issued, denied, withdrawn, and timed out are included in this measurement.

Current Throughput = 0.80

Mariner Credential Processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include time waiting for information from mariners. The NMC has set a NPT goal of 30 days.

Current NPT = 22.91

The National Maritime Center is an ISO 9001:2008 Compliant Organization.
For More information on improvements to the Mariner Credentialing Program, visit http://www.uscg.mil/nmc
Throughput

National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program

Month of Performance [2011-02]

Merchant Mariner Credential Application Inventory

- Current Inventory = 5,238

Mariner Credential Application Inventory is the total number of applications in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 9,000 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Current Throughput = 0.86

Mariner Credential Throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of credentials received and credentials issued, denied, withdrawn, and timed out are included in this measurement.

Current NPT = 22.92

Mariner Credential Processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include time waiting for information from mariners. The NMC has set a NPT goal of 30 days.

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Mariner Credential Application Inventory is the total number of applications in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 9,000 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Mariner Credential Throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of credentials received and credentials issued, denied, withdrawn, and timed out are included in this measurement.

Mariner Credential Processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include time waiting for information from mariners. The NMC has set a NPT goal of 30 days.

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Current Inventory = 2152
Mariner Credential Application Inventory is the total number of applications in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 9,000 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Current Throughput = 1.07
Mariner Credential Throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of credentials received and credentials issued, denied, withdrawn, and timed out are included in this measurement.

Current NPT = 12.21
Mariner Credential Processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include time waiting for information from mariners. The NMC has set a NPT goal of 30 days.

** 97% of credentials produced within 30 days NPT. **

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Mariner Credential Application Inventory is the total number of applications in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 9,000 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Mariner Credential Throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of credentials received and credentials issued, denied, withdrawn, and timed out are included in this measurement.

Mariner Credential Processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include time waiting for information from mariners. The NMC has set a NPT goal of 30 days.
Mariner Credential Application Inventory is the total number of applications in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 9,000 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Mariner Credential Throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of credentials received and credentials issued, denied, withdrawn, and timed out are included in this measurement.

Mariner Credential Processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include time waiting for information from mariners. The NMC has set a NPT goal of 30 days.

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Merchant Mariner Credential Application Inventory

- Current Inventory = 1998

Merchant Mariner Credential Application Inventory is the total number of applications in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 9,000 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Merchant Mariner Credential Application Throughput

- Current Throughput = 1.25

Merchant Mariner Credential Throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of credentials received and credentials issued, denied, withdrawn, and timed out are included in this measurement.

Merchant Mariner Credential Processing Time

- Current NPT = 14.93

Merchant Mariner Credential Processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include time waiting for information from mariners. The NMC has set a NPT goal of 30 days.

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Throughput National Maritime Center's Monthly Report on the Performance of the Mariner Credentialing Program

Month of Performance [2011-08]

Merchant Mariner Credential Application Inventory

Current Inventory = 2019

Mariner Credential Application Inventory is the total number of applications in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 9,000 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Current Throughput = 1.10

Mariner Credential Throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of credentials received and credentials issued, denied, withdrawn, and timed out are included in this measurement.

Current NPT = 14.14

Mariner Credential Processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include time waiting for information from mariners. The NMC has set a NPT goal of 30 days.

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Merchant Mariner Credential Application Inventory

Current Inventory = 2024

Mariner Credential Application Inventory is the total number of applications in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 9,000 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Current Throughput = 1.03

Mariner Credential Throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of credentials received and credentials issued, denied, withdrawn, and timed out are included in this measurement.

Current NPT = 13.36

Mariner Credential Processing time is measured in terms of overall processing time (application submitted date to issued date), and net processing time (NPT). NPT is the total time the Coast Guard spends processing the application and does not include time waiting for information from mariners. The NMC has set a NPT goal of 30 days.

** 93% of Credentials Produced Below Current NPT Goal. **

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Mariner Credential Application Inventory is the total number of applications in the Mariner Credentialing Program that are currently being processed. The NMC has set a goal of 9,000 applications or less in the system at any given time. Backlog of Applications refers to the number of applications in excess of that goal.

Mariner Credential Throughput is a ratio of the total number of applications finished divided by the total number of applications received. The NMC has set a throughput goal of 1.0 or greater. The total number of credentials received and credentials issued, denied, withdrawn, and timed out are included in this measurement.

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**94% of Mariners received their Credentials in less than 30 days.**
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**96% of credentials produced within 30 days NPT.**

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