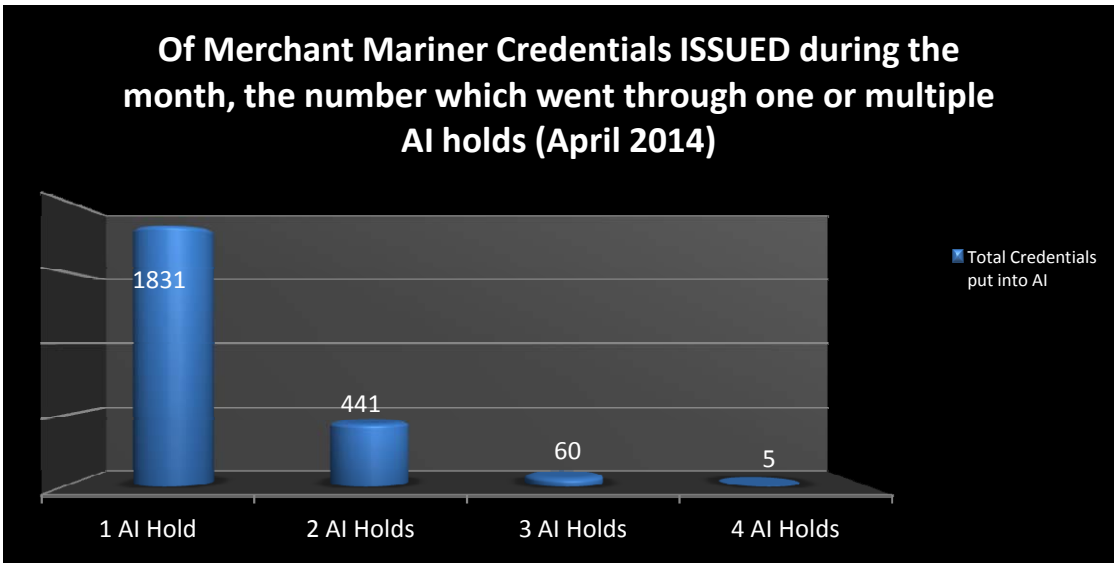
Monthly "Issued" Awaiting Information (AI) Statistics for Merchant Mariner Credentials

April 2014

When an application for a Merchant Mariner Credential (MMC) or an MMC and a Medical Certificate together is submitted it is processed by one division or branch of the National Maritime Center at a time. First it is reviewed by the Regional Exam Center (REC) where the application was submitted. Then it is evaluated by the Safety & Suitability Evaluation Branch (SSE), the Medical Evaluation Division (MED), and the Professional Qualifications Evaluation Branch (PQE). It is possible that each division or branch finds missing or incomplete information during its evaluation, causing multiple delays in the processing of the application. An applicant could potentially receive four AI letters causing delays of 150 days or more. See the second graph for a summary of delay times this month.

This website contains information about avoiding AI when an application is submitted. Look for links, frequently asked questions, and tips on each webpage.



The graph above depicts, of the Merchant Mariner Credentials issued this month, the number which were delayed due to missing or incomplete information at some step of the evaluation process. Some received letters from one division or branch causing only one hold; others from more than one division or branch, causing multiple holds (up to four).

For the latest in merchant mariner credentialing, visit our web site at http://www.uscg.mil/nmc.
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As an application goes through the evaluation process, if the mariner receives an AI letter it causes delays in the processing of the application while the NMC evaluator waits for the information to be submitted. If an application is held at multiple divisions or branches the delay becomes compounded and has been as long as 300 days.

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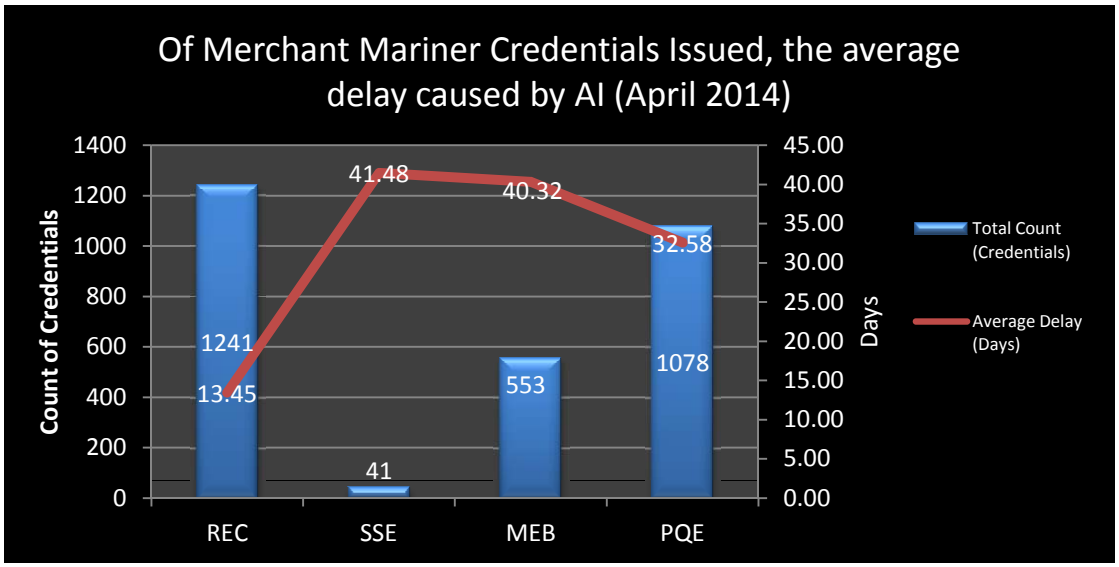

From the first graph we see that there were several applications which received AI letters from all four evaluation division/branches of the NMC this month. If we add the average delays in all four division or branches we see that it is possible that those credentials were delayed by several months.