

## Contact Center Closures: July 2016 to January 1, 2017

Please note the upcoming exceptions to normal business hours (Monday through Friday, 8:00 a.m. to 6:00 p.m.) for the National Maritime Center (NMC) Contact Center:

- 7/1/2016 – Open from 8:00 a.m. to 2:00 p.m. EST
- 7/4/2016 – Closed in observance of Independence Day
- 8/4/2016 – Closing at 10:00 am in observance of Coast Guard Day
- 9/5/2016 – Closed in observance of Labor Day
- 10/10/2016 – Closed in observance of Columbus Day
- 11/11/2016 – Closed in observance of Veterans Day
- 11/23/2016 – Open from 8:00 a.m. to 2:00 p.m. EST
- 11/24/2016 – Closed in observance of Thanksgiving Day
- 11/25/2016 – Open from 8:00 a.m. to 4:30 p.m. EST
- 12/23/2016 – Open from 8:00 a.m. to 2:00 p.m. EST
- 12/26/2016 – Closed in observance of Christmas Day
- 12/30/2016 – Open from 8:00 a.m. to 2:00 p.m. EST
- 1/2/2017 – Closed in observance of New Year's Day.

If you are in need of assistance during a closure, please visit the [NMC Customer Service Center webpage](#) and submit a ticket by clicking **Get Help**. A Contact Center Agent will respond to your inquiry within 1-2 business days. We appreciate your patience and apologize for any inconvenience.

Sincerely,

/J. P. Novotny/

Jeffrey P. Novotny  
Captain, U.S. Coast Guard  
Commanding Officer