

Contact Center Closures: December 2015

Please note the upcoming exceptions to normal business hours (Monday through Friday, 8:00 a.m. to 6:00 p.m.) for the National Maritime Center (NMC) Contact Center:

- 12/10/2015 – Closed from 12:30 p.m. to 2:30 p.m. EST
- 12/17/2015 – Open from 8:00 a.m. to 11:00 a.m. EST
- 12/24/2015 – Open from 8:00 a.m. to 12:00 p.m. EST
- 12/25/2015 – Closed in observance of Christmas Day
- 12/31/2015 – Open from 8:00 a.m. to 2:00 p.m. EST.

If you are in need of assistance during the closures, please visit the [NMC Customer Service Center webpage](#) and submit a ticket by clicking **Get Help**. A Contact Center Agent will respond to your inquiry within 1-2 business days. We appreciate your patience and apologize for any inconvenience.

Sincerely,

/J. P. Novotny/

Jeffrey P. Novotny
Captain, U.S. Coast Guard
Commanding Officer