

USCG ELEMENT



WELCOME TO COLORADO SPRINGS

Congratulations on your orders to NORAD-USNORTHCOM (N-NC), Peterson AFB, Colorado Springs. We look forward to you joining the Team. Your assignment at N-NC will be professionally challenging and rewarding and you will gain insights that will serve you well when you return to the Coast Guard. We look forward to your arrival.

You will soon receive a (DOD) Welcome Aboard letter that will assist you in your transition to N-NC including sponsorship. To assist you with your PCS move, we have also included a list of reference numbers and recommended websites below. Additionally, the Colorado Springs area offers tremendous opportunities for outdoor activities, recreational and professional sporting events as well as some of the nation's top public schools. Enjoy your time here and welcome aboard!

<http://www.norad.mil/>

<http://www.northcom.mil/>

<http://www.facebook.com/noradnorthcom>

<https://twitter.com/#!/noradnorthcom>

www.ahrn.com

http://www.elpasoco.com/About_elpaso_county.asp

<http://www.militaryinstallations.dod.mil/pls/psgprod/f?p=MI:ENTRY:0>

Plan My Move - <http://apps.mhf.dod.mil/pls/psgprod/f?p=MHF:RELO:0>

<http://www.militaryonesource.com/MOS.aspx>

Military Youth on the Move - <http://apps.mhf.dod.mil/pls/psgprod/f?p=MYOM:HOME:0>

<http://www.imagescoloradosprings.com>

www.coloradosprings.com

Housing

Housing on Peterson AFB is privatized housing run by Tierra-Vista Communities. They have recently built new homes and are currently either renovating or tearing down and replacing most of the existing housing. There may be a waiting list and there is temporary lodging available. Additionally, Coast Guard members have at the Air Force Academy (USAFA), USAFA is also privatized and run by Forrest City.

Tierra Vista Communities www.tierra-vista.com or you can access them through the Peterson AFB website listed above. Temp Lodging <http://www.peterson.af.mil/> 719-597-2010. If pet friendly rooms are not available, Peterson AFB has a list of kennel providers.

If you choose to live on base, rent is paid by check or credit card (Visa or Master Card) to Tierra Vista. Because we are not in the DoD system it is too difficult to utilize a direct pay method, this has resulted in difficulties when members depart housing. Also, make sure you are aware of the housing allowance increases in your pay each year as the rent matches those. Utilities are "watched" and an average cost is noted for utility usage in the home. If you exceed this allotted usage, you may have to pay the balance.

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Non-Temporary Storage (NTS):

In the event that a member lives in base housing and has large items that they cannot fit in their assigned unit, they can go to the Base Housing Office (300 Vincent Street, next to the Tierra Vista Office) and submit a request to have items placed in NTS. The Air Force is very specific about what items they will and will not take. They also require you wait 30 days after delivery to put in a request. Contact information for the housing office is:

Mr Vincent R. Morton, Housing Referral Technician, CPDM, MBA. 719-556-7946,
vincent.morton@peterston.af.mil

Base Info

Welcome to Peterson AFB Guide: <http://www.peterston.af.mil/shared/media/document/AFD-060922-020.pdf>

Peterston AFB Fact Sheet:

http://www.peterston.af.mil/library/factsheets/factsheet_print.asp?fsID=4506&page=1

Peterston AFB Base Services and Events:

<http://www.21fss.com/>

The Legal Office will prepare Powers of Attorney on a walk in basis. Wills require you to go to their website and complete several forms that you must bring to their office with you, 719-556-4871.

<https://aflegalassistance.law.af.mil/lass/lass.html>

The Base Post Office is at 360 W. Otis St near McDonald's, they do not have an Automated Postal Center. The "Blue Mailbox" for dropping off mail is across the street in the Housing Office Complex. Hours are M-F 0830-1700, Sat 0830-1200. They also provide temporary post office boxes for 30 days while you are getting settled in.

Other area post offices which do have an Automated Postal Center (for after-hours use, etc) and provide Passport processing are:

5925 Galley Rd, Colorado Springs CO 80915. Hours: M-F 0800-1730, Sat 0800-1300.

3655 E Fountain Blvd, Colorado Springs CO 80910. Hours: M-F 0730-1900, Sat 0800-1330.

If you live on base, the post office that would hold your mail is on Fountain Blvd.

Security

There are three gates on Peterson AFB, the West gate off Powers Blvd is open 24 hours/7 days a week, the East gate off Mark Sheffel Road by the Base Exchange (BX) is open 0500-2200 and the North gate off Platte and Peterson (by N-NC Bldg 2) is open 0600-1800 M-F. They all have a 100% ID check and try not to forget your ID at home or in the office, there is no procedure to get back on base aside from driving to the Visitor's Center for a pass or having someone meet you there.

Uniform

Uniform of the day at N-NC is battle dress, our equivalent is the ODU. Recommend purchasing in advance as the Base Exchange and Military Clothing Sales do not carry any USCG uniform items.

Medical

There are 3 locations to receive medical care: Peterson AFB Clinic, Air Force Academy Clinic and Evans Army Hospital on Carson.

If you are coming from a different region you will need to change to TriWest when you arrive. Tricare Standard is an option some area military members use for their dependents. There are many choices of civilian providers for routine and specialty care within the Tricare Network. A list of local providers can be searched at

www.uhcmilitarywest.com/findaprovider/

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Appointment Line: (719) 556-CARE

*The appointment Line Opens at 6am. Same day PCM appointments are available for Urgent Care during regular hours

Urgent Care Appointments at USAFA Acute Care Clinic: (719) 457-CARE

*After hours Urgent Care appointments. If an appointment is not available they can request a referral to Another Urgent Care.

If you can't reach anyone at either of the above numbers then call 888-TRI-WEST. For After Hours Emergency Care, report to the ER for care involving potential loss of life/limb/eyesight. Notify PCM in 24 Hours for follow up care at 719-556-CARE.

Peterson AFB Referral Management Center: (719) 556-0241 or 3939, or their Message Only Line at 524-4909.

Military Appointing Service: (719) 524-8663. They book appointments for Specialty Referral to an MTF once the referral has been processed by the Referral Management Center, hours are 0600-1730.

Air Force Academy

<http://www.usafa.edu/10abw/10mdg/medical/?catname=10mdg>

Carson Army

<http://www.carson.army.mil/>

There is a pharmacy at all clinics and also a satellite pharmacy at the Peterson Exchange/Commissary.

Schools

Peterson AFB resides in School District 11. Surrounding Districts (12, 20) are reported to be exceptional by members. Recommend contacting those currently assigned for the most current information. Communities surrounding those particular Districts include Codera, Pine Creek, Wolf Ranch and Briargate for District 20 and Broadmoor for District 12. We have included some links to help you better navigate/contact schools.

www.schooliggers.com

www.greatschools.com

Preschool

The Air Force Academy also offers a Pre-School.

Phone Numbers for School Districts

Academy School, District 20 (719) 234-1200

Calhan School, District RJ-1 (719) 347-2541

Cheyenne Mountain, School District 12 (719) 475-6100

Colorado Springs, School District 11 (719) 520-2000

Cripple Creek Victor, School District 8 (719) 689-2685

Edison School, District 54-JT (719) 478-2125

Ellicott School, District 22 (719) 683-2700

Falcon School, District 49 (719) 495-0832

Fountain-Fort Carson, School District 8 (719) 382-1300

Hanover School, District 28 (719) 683-2247

Harrison School, District 2 (719) 579-2000

Lewis-Palmer School, District 38 (719) 488-4700

Manitou Springs School, District 14 (719) 685-2024

Miami-Yoder School, District 60-JT (719) 478-2186

Peyton School, District 23 (719) 749-2330

Widefield School, District 3 (719) 391-3000

Woodland Park School, District RE-2 (719) 687-6048

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DMV

If your car is registered in your home of record, then you do not need to register your car here. If not, you need to register your car within 90 days of arriving. On the DMV website (http://car.elpasoco.com/Motor_Vehicle) for those who are required (or choose) to change their plates, there is a form to request a military non-residency exemption. DMV registration requires a VIN inspection, Peterson AFB Visitor's Center may verify the VIN for military members at no cost.

One spouse suggested:

Registering your car in Colorado? First thing is to call the USAFA or Peterson Cop Shop at 333-2000 and ask when they can do a VIN inspection. The recommended technique is to arrive early or late in the day in your uniform (there is a separate line for military in uniform).

Utilities

If you choose to live off base Colorado Springs Utilities provides electric, gas, water and sewer service (if you live in Colorado Springs), 800-238-5434.

Century Link and Comcast provide phone, cable and internet. Qwest is the most common local phone service provider.

For trash and recycling, Springs Waste Systems and Bestway are two of the most common in many neighborhoods. HOAs may also provide trash and recycling services (covered by HOA fees).

<http://www.springswaste.com/>

<http://www.bestwaydisposal.com/>

Miscellaneous

NORTHCOM PAO offers Family Tours for Cheyenne Mountain, sign up is required on the N-NC portal.

Colorado Springs is military friendly, always ask if there is a military discount when shopping and dining. Visit the Area Links tab for more information on local area attractions including restaurants, kid-friendly activities and much more.

