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CHANGE FROM CGHRMS TO DIRECT ACCESS

ALCOAST's 163/03 and 165/03 announced the impending change from CGHRMS to Direct Access hosted by Corio, a commercial facility. This is a reminder to everyone that the change will take place next week. CGHRMS will be shutdown at 1700 EDT on 5 May so that our military HR and Pay data can be loaded at Corio. At 0600 EDT on 12 May, Direct Access will be available service-wide.

The shift from CGHRMS to Direct Access is much more than a name change. Direct Access will expand our ability to view and update military HR and Pay information, improve system performance (speed), and increase system availability (less downtime). Coast Guard active duty and reserve personnel will be able to view and update information from anywhere they can access the Internet. This means requests for IDT drills, new assignments or payroll changes can be submitted over the web, without the need to be at a Coast Guard facility. Direct Access has met security standards established by our CIO and information assurance staff at TISCOM. It provides a very secure environment for our applications and data.

I hope that everyone will enjoy the expanded availability and performance. If anyone runs into a problem, don't hesitate to contact our Customer Service Team (help desk) at HRSIC at (785) 339-3540. We will be transitioning to a 1-800 number in the very near future that will be announced by ALCOAST.

Regards,

RADM Kenneth T. Venuto
Ken Venuto

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