

PART III – LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS
SECTION J – LIST OF ATTACHMENTS
J.9 – NAIS I-2 COMPONENT DESIGN CONSTRAINTS
ENCL.1 – OPERATIONS SYSTEMS CENTER

Operations Service Center (OSC) / Enterprise Data Center (EDC) Overview

Background

NAIS will utilize existing DHS and USCG Enterprise Data Center (EDC) facilities for its long-term, centralized data storage services. The current USCG EDC, which is to be the primary EDC for NAIS, is located at the Operations Systems Center (OSC) near Martinsburg, WV.

DHS has announced intentions of consolidating all departmental data services at a designated primary and secondary data center. The plans for establishing these DHS-wide centers and transition to these facilities are currently under development. Compliance with DHS Enterprise Architecture and Technical Reference Model requirements is required to help facilitate a smooth transition when required.

The OSC EDC (and all other DHS EDCs) provides disaster recovery (DR) and continuity of operations (COOP) services. The Contractor is not expected to provide a DR/COOP capability directly.

OSC EDC Constraints and Conditions

System hosting requirements by OSC are framed primarily by a Memorandum of Agreement (MOA) between NAIS and OSC.

OSC will provide adequate hosting facility (floor space, equipment rack space, power, cooling, etc.) for the NAIS I-2 project. OSC provides a minimum of 99% OSC network availability 24 X 7 except for periods of scheduled downtime, which will be relayed to the NAIS program manager. OSC maintains the right to terminate all services and/or connection to the CGDN+/OneNet without notice if the system is determined to be a security threat to any OSC or CG network or system. OSC reserves the right to terminate services for the failure to maintain supported versions of all software products.

Contractor employees must have a SECRET clearance for unescorted access to the OSC.

