



MEDICAL ENCOUNTER REVIEW SYSTEM (MERS)

Completing a Peer Review



U.S. COAST GUARD



Please Log In

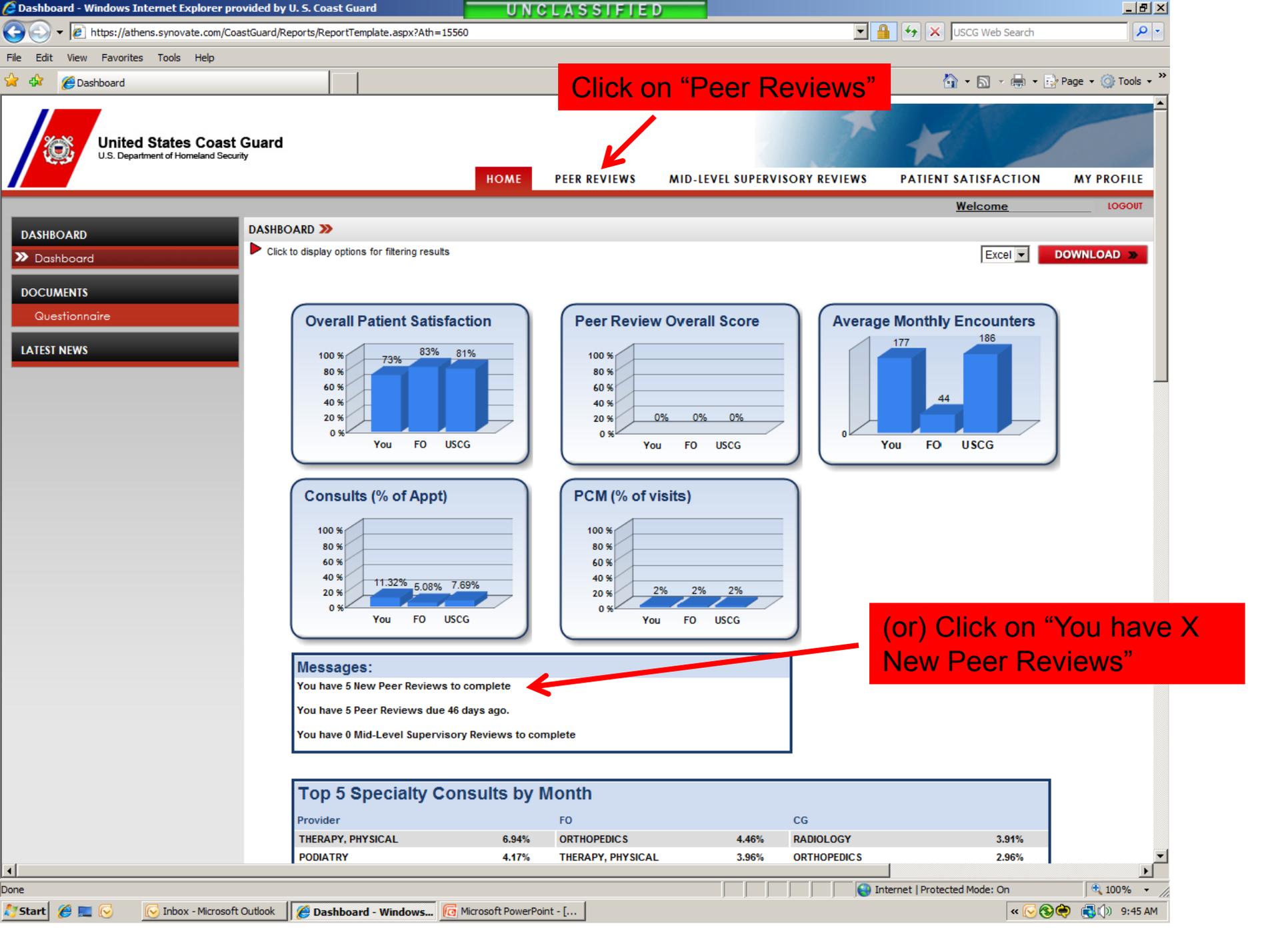
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Click on "Peer Reviews"



HOME

PEER REVIEWS

MID-LEVEL SUPERVISORY REVIEWS

PATIENT SATISFACTION

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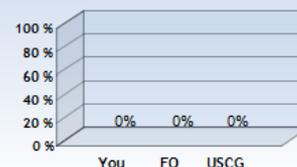
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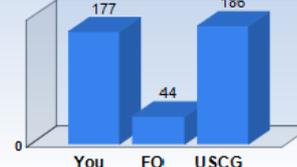
Overall Patient Satisfaction



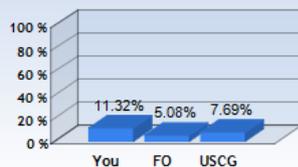
Peer Review Overall Score



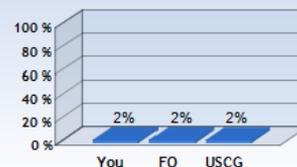
Average Monthly Encounters



Consults (% of Appt)



PCM (% of visits)



Messages:

You have 5 New Peer Reviews to complete

You have 5 Peer Reviews due 46 days ago.

You have 0 Mid-Level Supervisory Reviews to complete

(or) Click on "You have X New Peer Reviews"



Top 5 Specialty Consults by Month

Provider	FO	CG
THERAPY, PHYSICAL	6.94%	ORTHOPEDICS 4.46% RADIOLOGY 3.91%
PODIATRY	4.17%	THERAPY, PHYSICAL 3.96% ORTHOPEDICS 2.96%

Peer Review Status - Windows Internet Explorer provided by U. S. Coast Guard

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Individual Reviewer Profile

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PEER REVIEW STATUS >>

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Peer Review Status for Dr. John Doe

Clinic	Patient's Name	Sample Id	Encounter Date	Provider	Due/Completed Date	Start Review
CAPE MAY PRIMARY CARE	FRANCISCO, EMILY, RANAE	1513	7/20/2010	RENNINGER, CAROL	9/9/2010	Start Review
SELFRIDGE AFB PRIMARY CARE	HEYES, ALAN, D	1629	7/20/2010	SCHERLE, GREGORY A	9/9/2010	Start Review
HEADQUARTERS PRIMARY CARE	MOHR, ERICA, L	1642	7/20/2010	OMONIYI, TEMITOPE A	9/9/2010	Start Review
ELIZABETH CITY FLIGHT MEDICINE	HARRIS, ZACHARY, L	1647	7/20/2010	OSBORN, MARK W	9/9/2010	Start Review
ACADEMY PRIMARY CARE	TAYLOR, JAKE	1751	7/20/2010	CASTRO, ARTURO H	9/9/2010	Start Review

10/26/2010 8:46:12 AM This quality assurance document is protected under the provisions of 4 USC section 645 Page No:1

CUSTOMER SUPPORT: | uscg.survey@synovate.com HOME | PEER REVIEWS | MID-LEVEL SUPERVISORY REVIEWS | PATIENT SATISFACTION | MY PROFILE

Internet | Protected Mode: On 100%

Start | Microsoft Outlook | Peer Review Status - ... | Microsoft PowerPoint - [...]

9:46 AM

Click on "Start Review."
 Your response are saved after each question. If you stop and return later, it will say "Resume Review" Once you have completed the review, it will say "Edit Review." You have 7 days to edit your review before it becomes final.
 (*Please note that you may need to Refresh your internet browser in order to see the above changes on your screen.)



- PEER REVIEWS
 - Peer Review Status
 - Individual Peer Review Scores
 - Individual Reviewer Profile
- DOCUMENTS
 - Questionnaire
- LATEST NEWS



To begin, just click on the "Next" button below. This will take you right into the survey



Follow the arrows

Home Insert Design Animations Slide Show Review View Add-Ins Acrobat

Cut Copy Paste Format Painter New Slide Delete Layout Reset

Font Paragraph Drawing Editing

Text Direction Align Text Convert to SmartArt

Shape Fill Shape Outline Shape Effects

Find Replace Select

Slides Outline

- 1
- 2
- 3
- 4
- 5
- 6

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Peer Review For Encounter #1513

Please select the name of the individual who completed the patient screening Foil Definitions

CHARITY BARAN

Please select one response that best answers the question

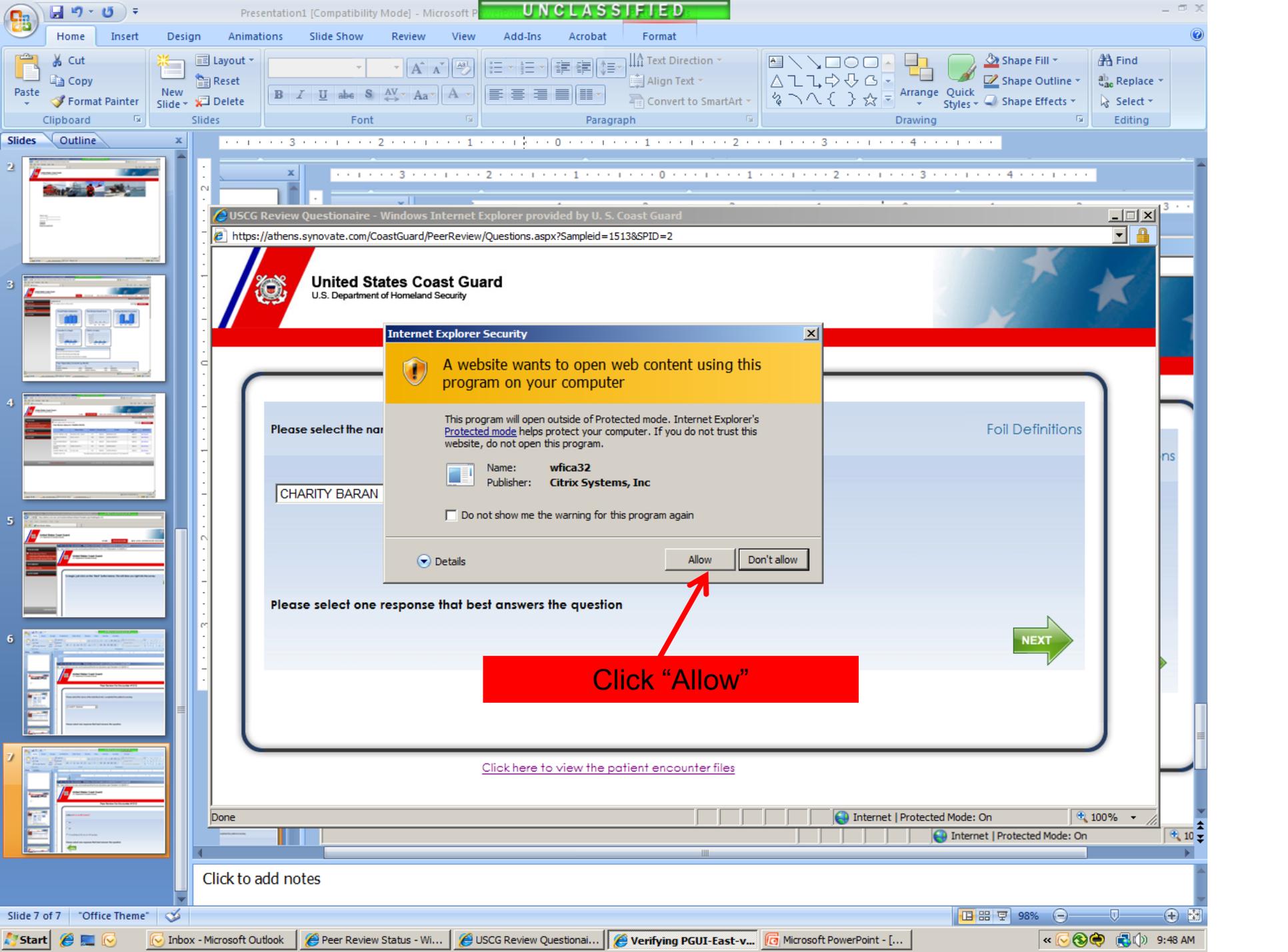
NEXT 

[Click here to view the patient encounter files](#)

Click here to launch the PGUI application. (Unfortunately, you will have to navigate to the encounter to review manually.)



Click to add notes



Click "Allow"



Internet Explorer Security

A website wants to open web content using this program on your computer

This program will open outside of Protected mode. Internet Explorer's Protected mode helps protect your computer. If you do not trust this website, do not open this program.

Name: **wfica32**
Publisher: **Citrix Systems, Inc**

Do not show me the warning for this program again

Details **Allow** **Don't allow**

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Please select the name of the charity that best answers the question

CHARITY BARAN

Foils Definitions

NEXT

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Done Internet | Protected Mode: On 100%

Internet | Protected Mode: On

Click to add notes

Folder List

- Desktop
 - Appointments
 - Search
 - List Management
 - Template Management
 - CHCS-I
 - Sign Orders
 - Co-signs

Patient Search

Quick Search: SSN: Find

Last Name: FMP: New Search

First Name: Sponsor SSN: New Patient

Edit Patient

Search CHCS Next >>

Patient Name	FMP/Sponsor SSN	DOB
TEST, ACADEMY M	20/888-28-1980	31 May 1989
TEST, ATLANTIC F	20/888-06-1985	06 Jul 1985
TEST, BALTIMORE M	20/888-21-1983	21 Jan 1983
TEST, BOSTON F	20/888-09-1987	11 Sep 1987
TEST, CAPE COD F	20/888-21-1979	21 Sep 1979
TEST, CAPE MAY M	20/888-23-1986	23 Jan 1986
TEST, CAPECOD2 M	20/801-04-0101	01 Jan 2004
TEST, CAPECOD3 M	20/800-05-0101	01 Jan 2005
TEST, CLEARWATER M	20/888-10-1980	15 Oct 1980
TEST, DETROIT F	20/888-02-1982	22 Nov 1982
TEST, ELIZABETH CITY F	20/888-04-1980	04 Jun 1980
TEST, HEADQUARTERS M	20/888-12-1980	04 Dec 1980
TEST, KEY WEST F	20/888-09-1983	02 Sep 1983
TEST, MALE	20/800-73-0825	25 Aug 1973
TEST, MAN1	20/800-80-1212	12 Dec 1980
TEST, MIAMI AS M	20/888-03-1980	03 May 1980
TEST, MIAMI ISC M	20/888-05-1981	05 May 1981
TEST, NEW YORK M	20/888-05-1978	05 Dec 1978
TEST, PATIENT M	20/800-01-0101	01 Feb 2000

OK Cancel

CHCS Search: 20 patients found.

Find the PGUI note you have been assigned to review.



JANDA, TRENTON A: Military Clinical Desktop - Previous Encounters (Privacy Act of 1974/FOUO)

File Edit View Go Tools Actions Help

CHCS-I Co-signs Sign Orders Search Append Narrative Amend Encounter Sign Encounter Copy Forward Close

TEST, HEADQUARTERS M 20/888-12-1980 29yo MALE MASTER CHIEF PI

Previous Encounters View last four View All

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18 Oct 2010 1312	Complete	visit for: military services physical	HEADQUARTERS PRIMARY C...
01 Oct 2010 1106	Complete	Vaccines Prophylactic Need Against Influenza	HEADQUARTERS PRIMARY C...
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21 Sep 2010 1526	Complete	UPPER RESPIRATORY INFECTION	HEADQUARTERS PRIMARY C...

Signed Encounter Documents: 23 Sep 2010 0828 signed by LAFRAMBOISE CHRISTOPHER M (1 documents found)

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Welcome LOGOUT

Excel DOWNLOAD

Vitals
No Vitals Found.

Vitals
Vitals Written by LAFRAMBOISE CHRISTOPHE
BP: 138/72, HR: 72, RR: 12, T: 98.6 °F,

SO Note Written by LAFRAMBOISE CHRISTOP

Chief complaint
The Chief Complaint is: Respiratory Complaint.

History of present illness
The Patient is a 29 year old male. Source of
Fever. No chills.
Headache and sinus pain.
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Past medical/surgical history
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Pneumonia

Physical findings
Vital signs:
* Current vital signs reviewed.

General appearance:
* Alert. * Well developed. * Well nourished

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Suppleness: * Neck demonstrated no decre

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External Eye: * Hyperemia of the conju

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Peer Review For Encounter #1513

Fail Definitions

Is this a PA or an NP review?

PA

NP

It is neither a PA nor an NP review

Please select one response that best answers the question

PREV NEXT

Review the note and answer the questions in MERS

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Peer Review For Encounter #1513

Are all the **vitals** present?

Yes

No

Please select one response that best answers the question

PREV NEXT

Foil Definitions

Your answers are saved when you click "Prev" or "Next"

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Peer Review For Encounter #1513

Is the **History** appropriate for the Complaint?
Did the provider obtain an adequate history for the complaint?

[Foils Definitions](#)

- Concur
- Concur with Minor Deviations
- Concur with Major Deviations
- Do Not Concur
- Unsafe

Please select one response that best answers the question

PREV NEXT

Click here for a definition of the foils

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TEST, HEADQUARTERS M 20/888-12-1980 29yo MALE MASTER CHIEF PI

Previous Encounters View last four View All

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01 Oct 2010 1106	Complete		
23 Sep 2010 0701	Cancelled by F		
21 Sep 2010 1526	Complete		

Signed Encounter Documents: 23 Se

Vitals
No Vitals Found.

Vitals
Vitals Written by LAFRAMBOISE, CH
BP: 138/72, HR: 72, RR: 12, T: 98.6

SO Note Written by LAFRAMBOISE, J

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APPENDIX

FOIL DEFINITIONS:

Concur	Reviewer agrees completely with the decision making/actions of the provider. (This option does not require comments by the reviewer, but comments are encouraged.)
Concur with Minor Deviations	Reviewer agrees with the decision making/actions with minor stylistic differences. (This option does not require comments by the reviewer, but comments are encouraged.)
Concur with Major Deviations	Reviewer agrees but with differences in decision making/action. No issues with Patient Safety. (This option requires comments by the reviewer.)
Do Not Concur	Review does NOT agree. The clinical decision making/actions in this case could potentially cause harm to the patient. (This option requires comments by the reviewer.)
Unsafe	Review does NOT agree. The clinical decision making/actions in this case will cause harm to the patient. (This option requires comments by the reviewer.)

Done

Internet | Protected Mode: On 100%

Click on the "X" to close the window

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TEST, HEADQUARTERS M 20/888-12-1980 29yo MALE MASTER CHIEF P

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SO Note
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Peer Review For Encounter #1513

Was the **Physical Exam** appropriate?
Was the provider's examination adequate and consistent with the history?

Concur
 Concur with Minor Deviations
 Concur with Major Deviations
 Do Not Concur
 Unsafe

If you select "Concur with Major Deviations, Do Not Concur, or Unsafe" you will be required to make a comment.

Please select one response that best answers the question

PREV NEXT

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Peer Review For Encounter #1513

Why did you give this response?

Please type your response to the question to continue

Please type your response to the question to continue

PREV NEXT

Enter your comment in order to continue.

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Peer Review For Encounter #1513

Why did you give this response?

You did not document any exam of the sinuses

Please type your response to the question to continue

PREV NEXT

Remember to give constructive feedback so the provider understands why you disagree. You are also encouraged to say why you "Concur."

Click here to view the patient encounter files

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TEST, HEADQUARTERS M 20/888-12-1980 29yo MALE MASTER CHIEF PI

Previous Encounters View last four View All

Date	Status	Primary Diagnosis	Clinic
18 Oct 2010 1312	Complete	visit for: military services physical	HEADQUARTERS PRIMARY C...
01 Oct 2010 1106	Complete	Vaccines Prophylactic Need Against Influenza	HEADQUARTERS PRIMARY C...
23 Sep 2010 0701	Cancelled by Facility	SINUSITIS ACUTE MAXILLARY	HEADQUARTERS PRIMARY C...
21 Sep 2010 1526	Complete	UPPER RESPIRATORY INFECTION	HEADQUARTERS PRIMARY C...

USCG Web Search

HOME NEWS PRINT PAGE TOOLS

HEAD-LEVEL SUPERVISORY REVIEWS PATIENT SATISFACTION MY PROFILE

Welcome LOGOUT

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Signed Encounter Documents: 23 Sep 201

Vitals
No Vitals Found.

Vitals
Vitals Written by LAFRAMBOISE, CHRIS
BP: 138/72, HR: 72, RR: 12, T: 98.6 °F,

SO Note Written by LAFRAMBOISE, CHRIS

Chief complaint
The Chief Complaint is: Respiratory Compl

History of present illness
The Patient is a 29 year old male. So
Fever. No chills.
Headache and sinus pain.
Earache, nasal discharge, and nasal
No mucous discharge from eyes, no
cough, and no wheezing.

Past medical/surgical history
Reported History:
Not at risk for cardiac disorders.
Medical: No previous hospitalizations

Diagnosis History:
Pneumonia

Physical findings
Vital signs:
* Current vital signs reviewed.

General appearance:
* Alert. * Well developed. * Well nou

Neck:
Suppleness: * Neck demonstrated no

Eyes:
General/bilateral:
Pupils: * PERRLA.
External Eye: * Hyperemia of the

USCG Review Questionnaire - Windows Internet Explorer provided by U. S. Coast Guard

https://athens.synovate.com/CoastGuard/PeerReview/Thanksuser.aspx

United States Coast Guard
U.S. Department of Homeland Security

You have completed the Survey. Thank you!

Done Internet | Protected Mode: On 100%

When you get to the end, click on the Close button to end your Peer Review.



- PEER REVIEWS
 - Peer Review Status
 - Individual Peer Review Scores
 - Individual Reviewer Profile
- DOCUMENTS
 - Questionnaire
- LATEST NEWS

PEER REVIEW STATUS >>>
Click to display options for filtering results
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Peer Review Status for Dr. John Doe

Clinic	Patient's Name	Sample Id	Encounter Date	Provider	Due/Completed Date	Start Review
CAPE MAY PRIMARY CARE	FRANCISCO, EMILY, RANAE	1513	7/20/2010	RENNINGER, CAROL	9/9/2010	Start Review
SELFRIDGE AFB PRIMARY CARE	HEYES, ALAN, D	1629	7/20/2010	SCHERLE, GREGORY A	9/9/2010	Start Review
HEADQUARTERS PRIMARY CARE	MOHR, ERICA, L	1642	7/20/2010	OMONYI, TEMTOPE A	9/9/2010	Start Review
ELIZABETH CITY FLIGHT MEDICINE	HARRIS, ZACHARY, L	1647	7/20/2010	OSBORN, MARK W	9/9/2010	Start Review
ACADEMY PRIMARY CARE	TAYLOR, JAKE	1751	7/20/2010	CASTRO, ARTURO H	9/9/2010	Start Review

The window may not immediately reflect what you just did. Click on the Refresh button to update the screen.



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ACADEMY PRIMARY CARE	TAYLOR, JAKE	1751	7/20/2010	CASTRO, ARTURO H	9/9/2010	Start Review
CAPE MAY PRIMARY CARE	FRANCISCO, EMILY, RANAE	1513	7/20/2010	RENNINGER, CAROL	10/26/2010	Edit Review

10/26/2010 9:06:55 AM

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The status changes to "Edit Review" when the review is complete. You have 7 days to make changes before it becomes final. If you stop in the middle of a review, it will say "Resume Review" until it is complete.