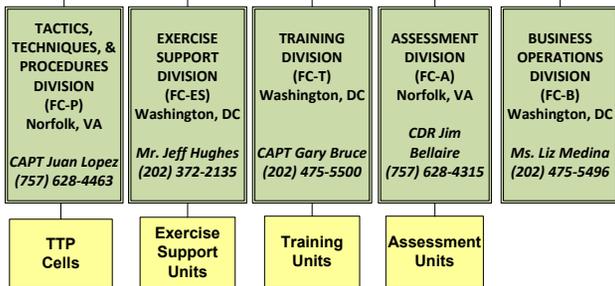


Improved Mission Support

FORCECOM's position within DCMS provides strong linkage between FORCECOM—an enabler of human performance and readiness—and the rest of the Coast Guard mission support organization. Through close collaboration with DCMS program managers and product lines, FORCECOM is a **partner in performance and readiness.**

FORCE READINESS COMMAND (FORCECOM)
Norfolk, VA
Commander: RDML Scott Buschman
Dep. Commander: Dr. Gladys Brignon
Chief of Staff: CAPT Joanna Nunan
Cmd Master Chief: CMC Stephen Dykema
(757) 628-4829



Tactics, Techniques, & Procedures (TTP) Division (FC-P)

Integrates and standardizes the development, publication and maintenance of Coast Guard operational and support TTP based on a foundation of field feedback and lessons learned.

Exercise Support Division (FC-ES)

Provides professional support and expertise in the design, development, conduct and after-action reporting for all-threats / all-hazards contingency exercises.

Training Division (FC-T)

Delivers performance support to the field that includes relevant training and performance support tools. Uses human performance technology to ensure training is driven by field needs and aligned with policy.

Assessment Division (FC-A)

Through unit assessments aligned with training, policy, and TTP, conducts data analysis and employs the human performance cycle to help units optimize resources and capabilities in order to achieve peak operational readiness and performance.

Business Operations Division (FC-B)

Coordinates the development and execution of all resource issues for all FORCECOM staff and subordinate units.

FORCECOM Units

Training Units

Training Centers (TRACENS)

- TRACEN Petaluma (TCP) (707) 765-7000
- TRACEN Yorktown (TCY) (757) 856-2314
- TRACEN Cape May (TCCM) (609) 898-6900
- Aviation TRACEN Mobile (ATC) (251) 441-6401
- National Motor Lifeboat School (NMLBS) (360) 642-2384
- Maritime Law Enforcement Academy (MLEA) (843) 746-7982
- Special Missions TRACEN (SMTC) (910) 440-7591
- Aviation Tech TRACEN (ATTC) (252) 722-2606
- Leadership Development Center (LDC) (860) 701-6371

Regional Fisheries TRACENS (RFTC)

- North Pacific RFTC (907) 487-5699
- Pacific RFTC (510) 437-3293
- Northeast RFTC (508) 968-6603
- Southeast RFTC (843) 740-3178
- Gulf RFTC (504) 723-5205

Other Training

- Coast Guard Institute (CGI) (405) 954-7230

- Training Quota Mgmt Center (TQC) (757) 366-6580

- CG Liaison Officer: NAVFLTTRG (850) 452-3420
- Performance Technology Center (PTC) (757) 856-2070
- Container Insp. Trng Asst Team (CITAT) (405) 954-8983

Assessment Units

Compliance Branch

- Finance/Admin Assessment Section West (510) 437-3890
- Finance/Admin Assessment Section East (757) 579-6137
- Food Service Advisory Team (707) 765-7582
- Mission Mgmt Sys Section (202) 372-1191

Afloat Training & Readiness Branch (Afloat Training Organization)

- ATO Everett (425) 304-4732
- ATO Mayport (904) 270-6344
- ATO Norfolk (757) 445-2518
- ATO San Diego (619) 556-0891

Weapon Systems Branch & Armories

- Weapons Systems Section (757) 628-4891
- Armory Alameda (510) 437-3806
- Armory Cape Canaveral (321) 853-7322
- Armory Cape Cod (508) 968-6751
- Armory New Orleans (504) 393-6120
- Armory Port Clinton (419) 635-2641
- Armory Portsmouth (757) 483-8530
- Armory Seattle (206) 217-6351
- Armory Terminal Island (310) 521-4543
- Armory Det. Honolulu (808) 842-2780
- Armory St. Louis (314) 771-6044 x2126
- Armory Det. Ketchikan (907) 228-0348
- Armory Det. Kodiak (907) 487-5266 x118

Exercise Support Teams

- Exercise Support Branch Alameda (510) 437-5640
- Exercise Support Branch Portsmouth (757) 398-6384
- Exercise Support Branch Washington (202) 372-1172



U.S. Coast Guard Force Readiness Command

Preparing the Workforce





MISSION

Prepare the Workforce

VISION

The Force Readiness Command will optimize CG Human Performance to enhance premier mission execution by providing:

Clear Tactics, Techniques, & Procedures

Relevant Training

Quality Assessments

VALUE PROPOSITION

FORCECOM's efforts result in:

- Guidance that aligns policy, training and standardization to ensure force interoperability and readiness.
- Improved TTPs that are developed from field innovations, best practices, and lessons learned.
- Timely and high-quality operational and support training that achieves the maximum effect on workforce readiness and mission execution.
- Coordinated and standardized inspections and assessments, followed by analysis, that contribute to operational readiness.
- A comprehensive measurement system that evaluates and records force readiness.
- Outstanding exercises that result in the improvement of contingency plans and increased operational readiness of forces.

Human Performance Cycle

TACTICS, TECHNIQUES, AND PROCEDURES (TTP)

- Provides singular focus for production of new / improved operational and support TTP.
- Leverages strong ties to operational policies and requirements from DCO and both Area commanders.
- Integrates timely feedback from the field via lessons learned, after-action reports, and other sources.
- Provides foundation for core competencies taught within the CG's formal training system.

TRAINING

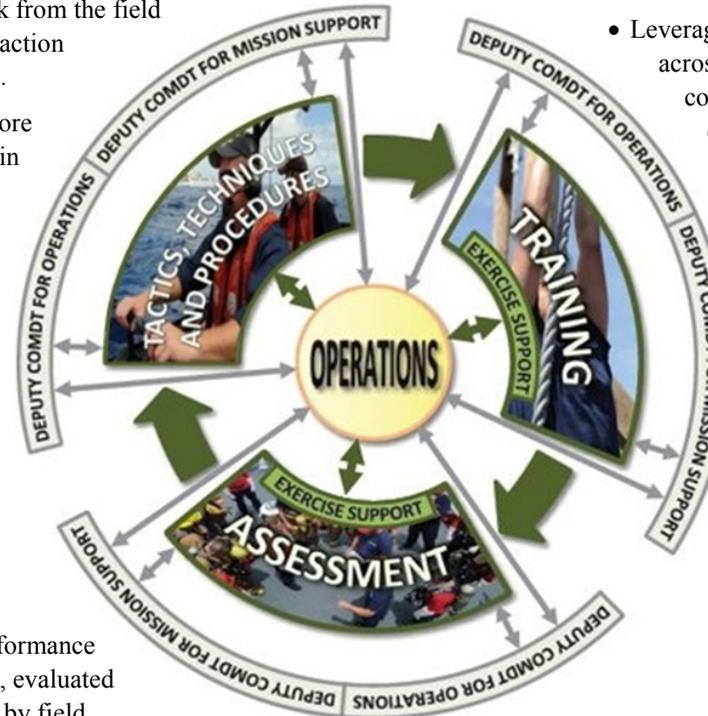
- Delivers relevant training - at school-houses, through visiting teams, and online - to improve workforce performance and manage career advancement and education.
- Provides training and performance support based on analysis, evaluated for impact, and improved by field feedback.

ASSESSMENT

- Evaluates unit and individual performance against established standards to determine readiness.
- Analyzes and identifies underlying causes of readiness shortfalls, clarifying root causes in order to resolve issues programmatically and enterprise-wide.
- Provides just-in-time training during the assessment process to close readiness gaps.

EXERCISE SUPPORT

- Develops, plans for, and exercises contingency plans that prepare for infrequent / unusual missions and events including major oil spill responses, military load-outs, and natural disaster response.
- Leverages subject matter experts across the life cycle of contingency plans: from exercise planning, to training that increases the core competencies of involved units and personnel, to the collection and documentation of after-action reports and lessons learned that drive improvements to deliberate plans which are informed and guided by operational doctrine.



FEEDBACK

- Each element (TTP, Training, Assessment and Exercise Support) encourages ongoing feedback from operational units and commanders.
- Formal and informal feedback may include best practices, MISHAP reports, after-action reports, lessons learned, responses to unit assessment, inspection, or readiness reports, patrol summaries, e-mails, message traffic, memoranda, telephone calls, site visits, and/or in-person conversations.