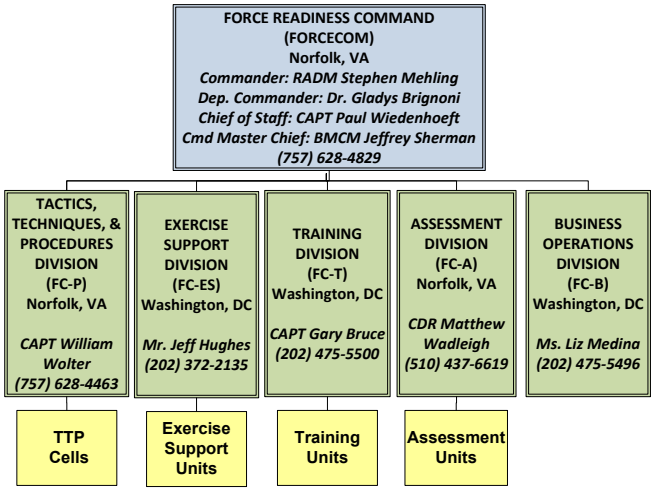
Improved Mission Support

FORCECOM's position within DCMS provides strong linkage between FORCECOM—an enabler of human performance and readiness—and the rest of the Coast Guard mission support organization. Through close collaboration with DCMS program managers and product lines, FORCECOM is a **partner in performance and readiness**.



Tactics, Techniques, & Procedures (TTP) Division (FC-P)

Integrates and standardizes the rapid development, publication and maintenance of Coast Guard operational TTP based on a foundation of field feedback and lessons learned.

Exercise Support Division (FC-ES)

Provides professional support and expertise in the design, development, conduct and after-action reporting for all threats/all-hazards contingency exercises.

Training Division (FC-T)

Delivers relevant resident and distance training and related support to the workforce using a human performance technology approach where training is based on policy and TTP, analyzed, evaluated for impact, and improved by field feedback.

Assessment Division (FC-A)

Manages the readiness assessment of units to provide immediate assistance to correct discrepancies, while applying readiness metrics and identifying/analyzing readiness gaps and the root causes, in order to drive systematic resolution and achieve readiness improvement.

Business Operations Division (FC-B)

Coordinates the development and execution of all resource issues for all FORCECOM staff and subordinate units.

FORCECOM Units

Training Units

Training Centers (TRACENs)

- TRACEN Petaluma (TCP) (707) 765-7000
- TRACEN Yorktown (TCY) (757) 898-2140
- TRACEN Cape May (TCM) (609) 898-6900
- Aviation TRACEN Mobile (ATC) (251) 441-6401
- National Motor Lifeboat School (NMLBS) (360) 642-2384
- Maritime Law Enforcement Academy (MLEA) (843) 746-7982
- Special Missions TRACEN (SMTC) (910) 440-7591
- Aviation Tech TRACEN (ATTC) (252) 722-2606

Regional Fisheries TRACENs (RFTC)

- North Pacific RFTC (907) 487-5699
- Pacific RFTC (510) 437-3293
- Northeast RFTC (508) 968-6603
- Southeast RFTC (843) 740-3178
- Gulf RFTC (504) 723-5205

Other Training

- Coast Guard Institute (CGI) (405) 954-7230
- Training Quota Mgmt Center (TQC) (757) 366-6580
- CG Liaison Officer: NAVFLTTRG (850) 452-3420
- Performance Technology Center (PTC) (757) 856-2070
- Container Insp. Trng Asst Team (CITAT) (405) 954-8983

Assessment Units

Assessment Detachments

- Finance/Admin Assessment Section West (510) 437-3890
- Finance/Admin Assessment Section East (757) 651-2407
- Food Service Advisory Team (707) 765-7582
- Mission Mgmt Sys Section (202) 372-1191

Assessment Afloat Training Groups (ATG)

- ATG PACNW (425) 304-4732
- ATG Mayport (904) 270-6344
- ATG MIDPAC (808) 472-8881
- ATG LANT (757) 445-2518
- ATG PAC (619) 556-0891

Weapon Systems & Armories

- Weapons Systems Section (757) 628-4891
- Armory Alameda (510) 437-3806
- Armory Cape Canaveral (321) 853-7322
- Armory Cape Cod (508) 968-6751
- Armory New Orleans (504) 393-6120
- Armory Port Clinton (419) 635-2641
- Armory Portsmouth (757) 483-8530
- Armory Seattle (206) 217-6351
- Armory Terminal Island (310) 521-4543
- Armory Det. Honolulu (808) 842-2780
- Armory St. Louis (314) 771-6044 x2126
- Armory Det. Ketchikan (907) 228-0348
- Armory Det. Kodiak (907) 487-5266 x118

Exercise Support Teams

- Exercise Support Branch Alameda (510) 437-5640
- Exercise Support Branch Portsmouth (757) 398-6656
- Exercise Support Branch Washington (202) 372-1172

U.S. Coast Guard Force Readiness Command

Preparing the Workforce

MISSION

Prepare the Workforce

VISION

The Force Readiness Command will optimize CG Human Performance to enhance premier mission execution by providing:

Clear Tactics, Techniques, & Procedures

Relevant Training

Quality Assessments

VALUE PROPOSITION

FORCECOM's efforts result in:

- Guidance that aligns policy, training and standardization to ensure force interoperability and readiness.
- Improved TTP that are developed from field innovations, best practices and lessons learned.
- Timely and high-quality operational and support training that achieves the maximum effect on workforce readiness and mission execution.
- Coordinated and standardized inspections and assessments, followed by analysis, that contribute to operational readiness.
- A comprehensive measurement system that evaluates and records force readiness.
- Outstanding exercises that result in the improvement of contingency plans and increased operational readiness of forces.

Human Performance Cycle

TTP

- Provides a singular focus for production of new/improved operational doctrine and TTP.
- Leverages strong ties to operational policies and requirements from DCO and both Area commanders.
- Integrates timely feedback loop from the field via lessons learned, after-action reports and other sources.
- Provides the foundation for the core competencies taught within the CG's formal training system.

TRAINING

- Delivers relevant training - at schoolhouses, through visiting teams and online - to improve workforce performance, and manage career advancement and education.
- Training and performance support based on analysis, evaluated for impact, and improved by field feedback.

ASSESSMENT

- Evaluates unit and individual performance against established standards to determine readiness and identify readiness shortfalls.
- Analyzes and identifies the underlying causes of readiness shortfalls, with the goal of clarifying root causes so issues can be resolved programmatically and enterprise wide.
- Provides just-in-time training during the assessment process to close readiness gaps.

EXERCISE SUPPORT

- Targets the planning for and exercising of contingency plans that prepare for infrequent/ unusual missions and events such as major oil spill responses, military load-outs, and responses to natural disasters.
- Leverages subject matter experts across the life cycle of contingency plans - from exercise planning, to training preparation that increases the core competencies of involved units and personnel, to the collection and documentation of after action reports and lessons learned that inevitably drive improvements to deliberate plans which are informed and guided by operational doctrine.

FEEDBACK

- Each element (TTP, Training, Assessment and Exercise Support) has opportunities for feedback from operational units and commanders to the associated part of FORCECOM. Feedback comes in a variety of forms, including best practices, MISHAP reports, after-action reports, lessons learned, unit assessment reports, patrol summaries, e-mail, memos and telephone calls.