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FM COMDT COGARD WASHINGTON DC//CG-1//

TO ALCOAST

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UNCLAS //N05212//

ALCOAST 360/07

COMDTNOTE 5212

SUBJ: POTENTIAL COMPROMISE OF COAST GUARD MEMBERS PERSONAL
INFORMATION

1. THE PERSONAL INFORMATION OF CERTAIN UNIFORMED SERVICE MEMBERS, FAMILY MEMBERS, AND OTHERS WAS FOUND AT RISK OF POTENTIAL COMPROMISE WHILE BEING PROCESSED BY SCIENCE APPLICATIONS INTERNATIONAL CORPORATION (SAIC) UNDER SEVERAL HEALTH CARE CONTRACTS FOR THE DEPARTMENT OF DEFENSE (DOD) AND THE USCG. SAIC REMEDIATED THE SECURITY LAPSE UPON LEARNING OF IT AND BEGAN WORKING TO MITIGATE THE IMPACT OF ANY POSSIBLE COMPROMISE OF THE DATA. FORENSIC ANALYSIS HAS NOT YIELDED ANY EVIDENCE THAT ANY PERSONAL INFORMATION WAS ACTUALLY COMPROMISED, HOWEVER, THE POSSIBILITY CANNOT BE RULED OUT. SAIC IS NOTIFYING APPROXIMATELY 580,000 HOUSEHOLDS, SOME WITH MORE THAN ONE AFFECTED PERSON. APPROXIMATELY 10,415 COAST GUARD ACTIVE DUTY, RESERVES, RETIREES AND FAMILY MEMBERS RECORDS COULD HAVE BEEN EXPOSED TO COMPROMISE. THE U.S. AIR FORCE IS CONDUCTING AN INDEPENDENT FORENSIC ANALYSIS TO DETERMINE THE LIKLIHOOD OF INFORMATION BEING COMPROMISED AND WILL NOTIFY THE COAST GUARD OF THEIR FINDINGS.
2. IN THE NEAR FUTURE PERSONNEL AFFECTED WILL RECEIVE A LETTER FROM SAIC WITH DETAILS ON HOW TO GAIN MORE DETAILED INFORMATION ABOUT THEIR CASE AND WHAT TO DO TO PROTECT THEMSELVES. SAIC BEGAN SENDING OUT THESE LETTERS ON FRIDAY 20 JULY 2007 HOWEVER, DUE TO THE LARGE NUMBER OF MAILINGS INVOLVED MEMBERS MAY NOT RECEIVE A LETTER UNTIL THE WEEK OF 30 JULY 2007. IN ADDITION SAIC IS PROVIDING AFFECTED INDIVIDUALS WITH THE SERVICES OF KROLL INC. A PRIVATE SECURITY FIRM. THEY WILL RECEIVE A FREE, ONE-YEAR MEMBERSHIP IN KROLL INCORPORATED IDTHEFTSMART IDENTITY RESTORATION SERVICE. KROLL WILL PROVIDE AFFECTED PERSONS WITH INFORMATION ON CREDIT, FRAUD AND IDENTITY THEFT MATTERS. KROLL WILL ALSO STAFF A CALL CENTER WITH EXTENDED HOURS FOR THE CONVENIENCE OF THOSE POSTED OVERSEAS, FOR WHOM CALLING DURING THE U.S. BUSINESS DAY IS A HARDSHIP. IN ADDITION, SAIC WILL PROVIDE ITS OWN EXPERTS WHO WILL BE AVAILABLE TO TAKE REFERRALS FROM KROLL WHEN KROLL PERSONNEL ARE UNABLE TO SATISFY CALLER QUESTIONS OR CONCERNS. ALL PERSONNEL AFFECTED ARE ENCOURAGED TO CLOSELY MONITOR THIS SITUATION AND TAKE FULL ADVANTAGE OF THE ASSISTANCE OFFERED.
3. MORE INFORMATION ON THIS EVENT AS WELL AS INFORMATION ON IDENTITY THEFT RESOURCES IS AVAILABLE THROUGH THE SAIC WEB SITE LOCATED AT [HTTP://WWW.SAIC.COM/RESPONSE/](http://www.saic.com/response/).
4. IF NECESSARY I WILL SEND AN UPDATED ALCOAST TO KEEP OUR SERVICE INFORMED. COMMANDS SHOULD MAKE ARRANGEMENTS TO SHARE THIS ALCOAST WITH OUR RESERVE FORCE, RETIREES AND FAMILY MEMBERS OF THOSE DEPLOYED. POC IS CAPT JACK SANTUCCI AT (202) 475-5006.
5. INTERNET RELEASE IS AUTHORIZED.
6. RADM C. I. PEARSON. DIRECTOR OF HUMAN RESOURCES, SENDS

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