

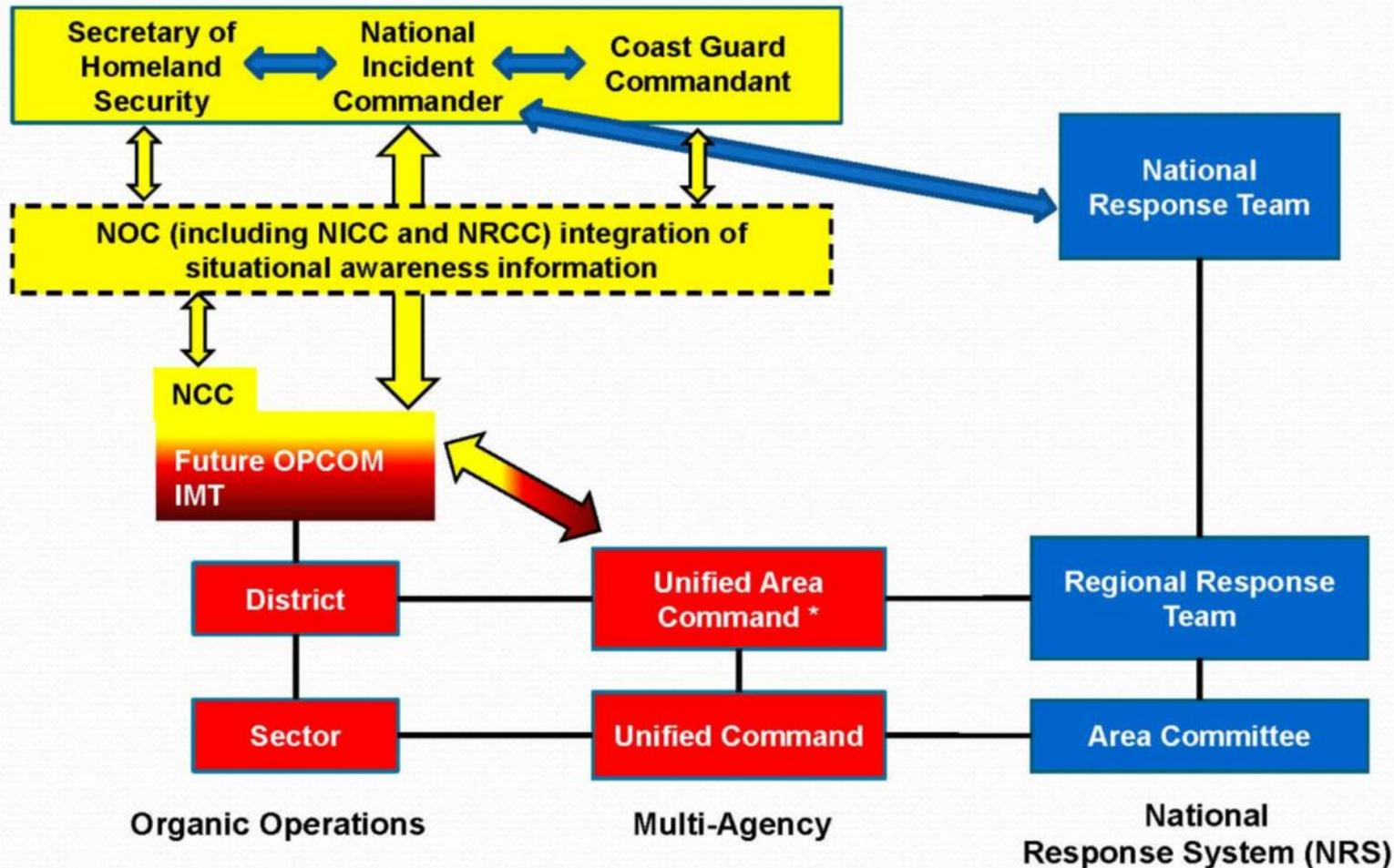
CANUSLANT 2011

The logo for SONS2010 is centered within a white rectangular box. The text 'SONS2010' is rendered in a bold, sans-serif font. The 'O' in 'SONS' contains a black water droplet. The '0' in '2010' contains a blue and white globe of the Earth. The 'O' in '10' also contains a black water droplet. Below the text are stylized, layered blue waves representing water. The entire logo is set against a white background within the box.

SONS2010

Lessons Learned / Best Practices

Spill of National Significance



Legend:



* National Response Framework (NRF), if stood up (such as JFO), would connect with the UAC.

SONS Quick Look Report

- + Outstanding teamwork and cooperation
- + Valuable training/exercise significantly increased readiness
- + NIC Seminar was an exceptional venue for senior leadership across the board
- + National Level Coordination was enhanced by HSPD5



SONS Quick Look Report

- Δ Multiple information systems did not support common operating picture
- Δ Roles, responsibilities, and authorities need to be sorted out
- Δ EAO and GAO positions established for exercise but not part of ICS.



SONS Info Management Matrix

Application	Criteria 1 - Location			Criteria 2 - Organization							Criteria 3 - Section				
	NIC	Area Com	ICP	Sec Bos	USCG	Shell	NOAA	NGA	Maine DEP	NH DES*	All Agencies	All ICP Sect	Plan (ICP)****	Controller	Evaluator****
WebEOC*	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Command Pro**	Y	Y	Y	Y	N	Y	N	N	N	N	N	Y	Y	N	Y
HSIN***	Y	Y	N	N	Y	N	N	N	N	N	N	N	N	N	Y
ERMA	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	N	N
COSMIC	N	N	Y	N	N	N	N	N	N	Y	N	N	Y	N	N
MOSIS	N	N	Y	N	N	N	N	N	Y	Y	N	N	Y	N	N
NGA Tools**	N	N	Y	N	N	N	N	Y	N	N	N	N	Y	N	N
MISLE	N	N	Y	Y	Y	N	N	N	N	N	N	N	Y	N	N
CART	Y	Y	Y	Y	Y	N	N	N	N	N	N	N	Y	N	N
CGMS	Y	Y	Y	Y	Y	N	N	N	N	N	N	Y	Y	N	N
MRTT	N	N	Y	N	Y	N	N	N	N	N	N	N	Y	N	N
NxMSL	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	N	Y	Y
LLIS	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	N	Y	Y
PISCES	N	N	Y	N	Y	N	N	N	N	N	N	N	Y	Y	N

 Available to a select person in group and that person's watch relief
 Available to a small subset of people in group
 Available to all interested within the group

* WebEOC will be available in all for viewing, emailing, checking contact info, and writing to their branches board, but only a few people will be posting to the incident board and ICS sit rep

** Although the actual programs are not available to everyone, information from this program will be shared when needed (electronically, verbally, etc)

*** HSIN will only be used for entering into the COP. Although viewed at the NIC and Area Comm, only one person at the Situation Unit will enter the info.

^ They will be located in Portsmouth mostly

**** Note any program can be made available to an evaluator one way or the other if needed

***** ICP Planning -All apps in planning will be at Sit Unit, except ERMA which will be at Sit Unit and Environ, and CART which may be elsewhere (in MTS recov unit if one).

Note: To determine if someone has access look at blocks in criteria 3, 2, and 1. All three must be true or NA to assume the application is being used.

For instance If you are in the Area Comm or NIC, note that you may not fall under any of the groups in criteria 3 and therefore only need to meet criteria 1 and 2.



Additional Issues

- Δ CG IMATs did not fill any SONS positions
- Δ Confusion between FOB and ICP on IAP development issues
- Δ Data validation in Situation Unit
- Δ Varying units of measure being used
- Δ Over-reliance on email
- Δ Unfamiliarity with electronic resource tracking tools



Additional Issues

- + Oil spill SMEs were valuable asset to UAC
- + SIT did excellent job of dividing labor
- Δ PIO needs delegated release authority
- + Establish active internal communication posture
- Δ Have dedicated IT support staff onsite
- Δ Need for designated large scale wildlife rehab facility



What has been done?

- ◆ Updated CG SONS Instruction
 - Roles of NIC, FOSC, Branch Director
 - NIC positions and responsibilities
 - NIC will be the “face” and “voice” of the response
 - Process to approve foreign vessel assistance
 - 3 year progressive exercise cycle
- ◆ New Incident Management and Preparedness Advisors



What has been done?

- ◆ Align ICS-320 and 620 classes
- ◆ CG in process of identifying COP
- ◆ Full time CG IMAT being developed
- ◆ Update to the CG IMH in process



Command & Control

- + Both countries desire to be as open as possible when communicating and making decisions
- Δ Political considerations
- + REET & JET strong, established process
- + 2 ICPs most likely
- Δ 2 ICPs can be difficult for RP, comms and coordination



Command & Control

- + Liaison – use of LNO team – common terminology
- + Alternative technologies: US pre-approved area and process
- Δ Alternative technologies: CAN no pre-approval standard for ISB – tests needed for dispersants – no process for joint approval
- Δ Public comms – different definitions



Response

- + Responder immunity seems solid / supported
- Δ need to consider how waste disposal tactics and taxes may affect operations
- Δ Is there a mechanism for recognizing HAZWOPPER=BOSRC
- Δ need checklist to standardize decision making process for waste storage/recovery/decanting, segregating, reducing waste.



Response

+ AGA Appendix E. Volunteers

Δ Volunteer appendix needs to be updated to account for mechanism to identify, manage, train

Δ COP – need one – need common terminology – establish single point of release – standard forms



Environmental

- Δ Alternative technologies dispersants – more education, politics can influence the process, align US-CAN policies, need decision matrix for command and decision tree for alternative methods – ISB need process on both sides of border
- + GRP(S)s exist and provide valuable info
- Δ how to deal with aquaculture (booming)



Environmental

- + Fisheries Closure/Reopening – both countries have a process in place but need to be more compatible
- + good mapping of sensitive resources but needs some updating
- + extensive local expertise available – locals need to hear from locals
- + TC aerial surveillance can quickly provide valuable information



Salvage

- + Existing relationships between US-CAN agencies – similar requirements
- + Technical capabilities of vessel/company
- + Places of Refuge – quick decisions
- Δ Logistics – remote area
- Δ competition for resources between salvage and response



Public Affairs / JIC

- + websites and social networks recognized means to communicate with mobile public
- + Translation services
- + Media lists in place
- Δ recommend establishing a “dark site” in advance to quickly activate for incident
- Δ LNO not PIO should handle VIPs/Stakeholders



Public Affairs / JIC

- Δ need mechanism in place to select proper spokespersons/SMEs for briefings
- Δ Strategic Comms - reconcile processes between agencies
- Δ JIC – establish level of release authority
- Δ recommend one JIC



Questions

