



Civil Rights Directorate

Civil Rights Region 4: Frequently Asked Questions

Q: What areas will be affected by the addition of Region 4?

A: Missouri, Arkansas, Louisiana, Kentucky, Tennessee, Mississippi, Alabama, North Dakota, South Dakota, Nebraska, Kansas, Oklahoma, Texas, New Mexico, Colorado, Wyoming, Minnesota, Iowa, Wisconsin, Illinois, Indiana, Michigan, Ohio, and West Virginia.

Q: When will this change occur?

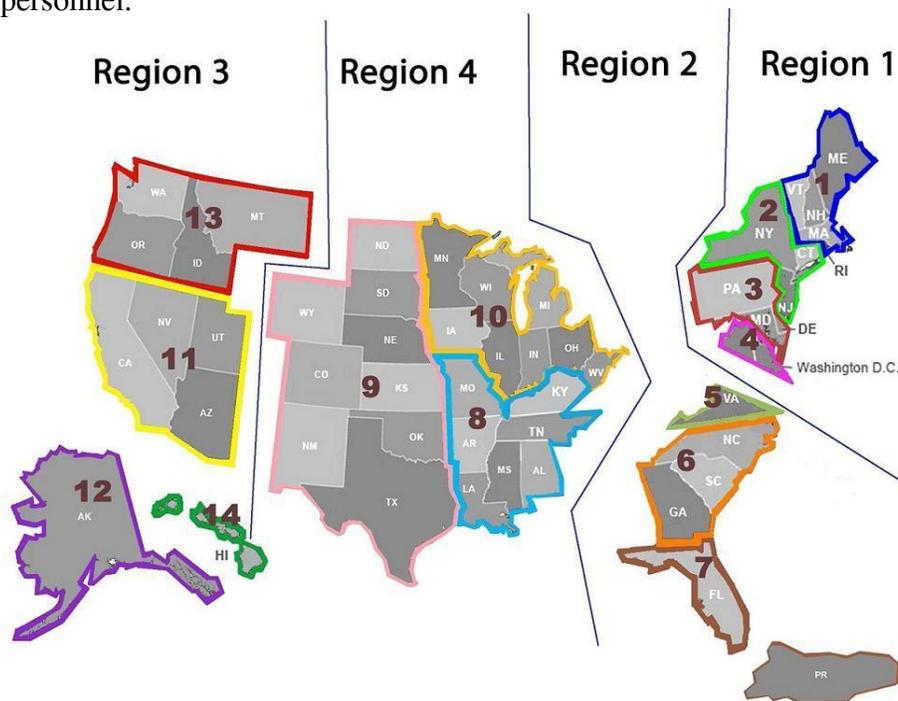
A: The new region is fully operational as of 1 March 2012.

Q: How was the Civil Rights Directorate structured prior to this change?

A: In 2009, Coast Guard established three civil rights regions, headquartered in Washington, DC, Portsmouth, VA and Alameda, CA, respectively. In aggregate, these regions served a workforce of about 62,400 members. Divided into “Zones” and programmed to provide services wherever Coast Guard employs personnel, CRD staff reports centrally to the agency head (USCG Commandant). Previously, Region 2 in Norfolk, VA directed civil rights activities for the affected workforce.

Q: Why add Region 4 to the existing Civil Rights Directorate structure?

A: Adding a new location in the Houston/Galveston area improves efficiency by making services more accessible for managers and employees. This adjustment to CRD’s structure divided the territory of Region 2, and increased the ratio of Civil Rights Service Providers (CRSP) to employees in the two affected regions (see map below). In total, the new region serves as the civil rights contact point for approximately 10,000 military and civilian personnel.



Q: What services and resources will this new region offer?

A: Like the other three regions, Civil Rights Region 4 will maximize appropriate responsiveness to concerns, as well as offer complaint counseling and opportunities for resolving claims at the lowest level.

Q: Points of contact

A: For a printable copy of the graphic above or more information on the Civil Rights Directorate, please visit: <http://www.uscg.mil/hq/cg00/cg00h/WhoWeAre.asp>. For additional information or questions, please contact your local [Civil Rights Service Provider](#).