

Biometrics at Sea System

◆ Training Requirements Analysis (TRA)

Overview:

The Biometrics at Sea System (BASS) was developed by the Coast Guard's Research and Development (R&D) Center and used in District 7 (Florida & the Caribbean). The system is being deployed to the entire Coast Guard and has expanding training and support needs.

Features:

Researched and identified the duties, tasks, and steps associated with the use of the BASS during Alien Migrant Interdiction Operation (AMIO) missions.

Recommended appropriate training that is standardized and repeatable

Findings:

A combination of Job-Aids and On the Job Training (OJT) was the appropriate training.



Bottom Line:

Create a series of Job Aids and OJT.

Simplify the material, format, and design of the existing Biometrics System Guide to more closely align with the operational needs of the field users. The guide should include the following:

- Checklists
- Step by Step procedures for each task
- A "Problem" – "Solution" Troubleshooting Guide

