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CITIBANK ONLINE PAYMENT CAPABILITY

In an effort to provide convenient, timely and secure payment of Travel Charge Card accounts for government employees, Citibank has recently announced the availability of an online payment program. This capability is an enhanced feature of Citibank's new online statement program. Many of you may already be making electronic payment through other commercial sources and incurring a \$3.50 to over \$7.00 charge for that service. Citibank's new online payment feature is free and can be used to pay accounts as long as there is an internet connection available to the member.

The online statement and payment program is available to all account holders. Enrollment is strictly voluntary. It is available for your convenience if you desire. However, the online statement is available only when there is activity on the individual government travel charge card within the past three months. Enrollment in this program does not eliminate the monthly paper statements distributed by Citibank. Once enrolled in the program, an e-mail notice will be sent to you within two or three days after the end of the credit card cycle notifying you that your online statement is available. E-mail notification is only provided when a statement is available, which means that if there is no activity on the account, no statement will be generated.

The Coast Guard's travel charge card cycle is from the 13th on one month to the 12th of the next month and is adjusted when the 12th falls on a weekend or holiday.

Online statements and payments via this new feature are accomplished by self-enrollment and does not require any documentation to be sent through your local travel charge card coordinator. To enroll in this new program, go to the following web address: <https://www.onlinestatements.cards.citidirect.com>.

Regards,

RADM Kenneth T. Venuto
Ken Venuto

This page is maintained by [HR Webmaster \(CG-1A\)](#)

Coast Guard Home Page

Customer Accessibility
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Questions/comments about US Coast Guard

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