

June – GTCC Update  
Sent June 4, 2010

Good morning, All.

This is the first email sent from our new global distribution list. If you receive this email in error, please let us know if you are no longer a travel card coordinator. In an effort to keep our rosters current, please ensure your JPMC profile lists your primary email address as your uscg.mil account. It will also be helpful for JPMC to have a contact number listed.

In an effort to receive better coverage of your communications, we have set up a distribution list for all coordinators to submit requests and inquiries. This will also ensure we have consistent coverage as we have staff turnover. Please forward your GTCC questions and requests to Arl-PF-CGPSC-JPMC-GTCC.

This office is experiencing an unusual number of calls directly from cardholders. We are redirecting these issues back to the coordinator level. We certainly want to address immediate and unusual situations. However, in all cases members should go through their GTCC coordinator first.

If you have not already registered for the GSA SmartPay conference in Atlanta in August, time and space is running out. This office will be funding one TONO per hierarchy. We understand the block of rooms set aside by the conference are booked. You can still contact SATO for lodging information near the conference center. If you are registered, please forward your estimated cost to this office by June 15th. We hope to have TONOs issued by the end of this month.

Please review the attached ALCGPSC message. This message outlines travel resources to support members being deployed in response to Deepwater Horizon. We expect units to be proactive for active and reserve members receiving GTCCs.

This message identifies member's online access to JPMC. As a coordinator, you may be contacted by members to set up their initial online password for their account. This will provide the member access to pay their bill in a timely manner.

IRT to increased credit limits for TDY members, you should enter a temporary increase based on the length of TDY. This is done by selecting the hyperlink above the credit limit. The next screen allows you to enter the temporary limit increase and time frames. The credit limit will revert to the original limit upon expiration.

We certainly appreciate your efforts and hard work considering this is a collateral duty as it has been for Mr. Nubgaard and I. We are moving along to have the 2 vacant positions in place within the next 4 to 5 weeks.

If you have any questions, please call or email us(best option).

Thank you,

YNCS Carlene Curry  
CG PSC Business Operations  
GTCC Program