

RAPIDS Self Service Portal

https://www.dmdc.osd.mil/self_service

A YN1 Jeanne Blake Production

What does RAPIDS Self Service mean to me?

- Using this web based application, CAC holders have the ability to update certain information associated with their record.
- Additionally, they may use RAPIDS Self Service (RSS) to verify a family member's relationship and eligibility by digitally signing the DD Form 1172-2 for ID card issuance.
 - Once verified using RSS, Sponsors no longer need to accompany their family members to get the ID Card.



What do I need to use RSS?

- In order to use the RSS website, one must be a Sponsor with a DoD CAC and have a CAC enabled computer.

What Can I do with the Self Service Portal?

Sponsor CAC Support:

- ✓ Add/Change Data to DEERS (update Contact Info including home/work address, phone numbers, email, etc.)
- ✓ Add/Change Work Email Address to receive initial or new work email certificates
- ✓ Add a Personnel Category Code (PCC) to your CAC (for those with dual-personnel categories – e.g., Civilian and reservist)
- ✓ Activate the PIV Authentication Certificate
- ✓ Add the JDM Applet to you CAC

Family Member Support:

- ✓ Verify their dependents.
Once verified with RSS, Sponsors no longer need to accompany dependents to get an ID card
- ✓ Generate a DD Form 1172-2
- ✓ Print it or save it to DEERS!
- ✓ Add/Change dependent contact information in DEERS (update Contact info including home/ mailing address, phone numbers, personal email, etc.)



Welcome to RAPIDS Self Service Portal

Available Features/Actions

Sponsor:	Add/Change email address to receive initial or new Email Signature and Email Encryption Certificates Add Personnel Category Code to the User Principle Name of the Email Signature Certificate Activate the PIV Authentication Certificate Download applications View/Update contact information It is the Sponsor's responsibility to review and update all appropriate information as needed before requesting reissuance of ID cards for any family member.
Family Members:	View/Update contact information Request application for reissuance of ID card



For issues with your ID card or problems with sponsor or family member data, please contact your preferred RAPIDS ID card facility.
For problems with this application [contact us](#).

Sign on to RSS

Self-Service Consent to Monitor

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG beneficiary self-service-authorized use only.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- While all personal identifying information (PII) data stored on this IS is protected under the Privacy Act of 1974, all communications using this IS, and the data captured to support this IS, are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

OK



CAC

You may log in with your Common Access Card (CAC). Please make sure your Common Access Card is in your smart card reader and the reader is connected to your machine.
For assistance, please refer to the ["How to" Guides](#)

Common Access Card (CAC)



Login

or

Manage Account

Register for a DS Logon?

[Request an Account](#)

About DS Logon

- [What is a DS Logon?](#)
- [Why should I get one?](#)
- [Who is eligible?](#)
- [Where can it be used?](#)
- [How do I upgrade?](#)
- [About Permissions](#)
- ["How to" Guides](#)

Sign Me Up!

- [I'm a Veteran!](#)
- [I'm a Service Member!](#)
- [I'm a Dependent!](#)
- [I'm a Retiree!](#)
- [Identity Proofing Locations](#)
- [I-9 Documents](#)

Contact Us

- [DoD Call Centers](#)
- [VA Call Centers](#)
- [Partner Call Centers](#)
- [Changes to Personal Information](#)

Security & Privacy

- [Security](#)
- [Privacy Policy](#)
- [Freedom of Information Act \(FOIA\)](#)
- [Health Insurance Portability and Accountability Act \(HIPAA\)](#)
- [My Account is Compromised!](#)

CAC

You may log in with your Common Access Card (CAC). Please make sure your Common Access Card is in your smart card reader and the reader is connected to your machine.
For assistance, please refer to the "How to" Guides

Common Access Card

Login or Ma

Select the non-email certificate

Choose a digital certificate

Identification

The website you want to view requests identification. Please choose a certificate.

Name	Issuer
BLAKE,JEANNE.M.10...	DOD CA-26
BLAKE,JEANNE.M.10...	DOD EMAIL CA-26

More Info... View Certificate...

OK Cancel

- About DS Logon
- What is a DS Logon?
- Why should I get one?
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- How do I upgrade?
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- I-9 Documents
- Privacy and Accountability Act (HIPAA)
- My Account is Compromised!

Welcome Jeanne Lake

Sponsor Current ID Card

Service	Category	Rank/PO	ID Type	Expiration Date	Actions (Click on image)	Logged-In
Coast Guard	Active Duty	PO1	PIV US Geneva Conventions CAC	SEP 21, 2013	 Update Email  Activate PIV  Download Applets  Contact Info	<input checked="" type="checkbox"/>

Sponsor Contact Information

<p>Residence Address</p> <p>██████████ RANSON, WV 25438 4816 United States</p>	<p>Mailing Address</p> <p>██████████ RANSON, WV 25438 4816 United States</p>
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[View/Update Contact Information](#)

It is the Sponsor's responsibility to review and update all appropriate information as needed before requesting reissuance of ID cards for any family member.

Select the "Family Members" tab

Family Member Screen

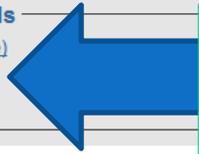
Sponsor Details

▶ [Jeanne M. Blake](#)

To modify dependent details, click the name of the corresponding family member.

Family Member Details

- ▶ [Matthew M. Blake \(Spouse\)](#)
- ▶ [Jordan D. Blake \(Child\)](#)
- ▶ [Rylie C. Blake \(Child\)](#)



Select the ID card eligible family member that you wish to verify

Family Member Screen

Sponsor Details
[Jeanne M. Blake](#)

To modify dependent details, click the name of the corresponding family member.

Family Member Details
▼ [Matthew M. Blake \(Spouse\)](#)

Card Type	Sponsor's Category	Special Condition	Issue Date	Expiration Date	
DD FORM 1173	ACTIVE DUTY	NONE	MAR 11, 2011	MAR 10, 2015	Request 1172-2

Residence Address Edit
[REDACTED]
RANSON, WV 25438 4816
United States
 Same as Sponsor Residence Address

Telephone Number Edit
Home : [REDACTED]

Email Address Edit
Personal Email address is not available.
Click 'Edit' to update.

Mailing Address Edit
[REDACTED]
RANSON, WV 25438 4816
United States
 Same as Residence Address
 Same as Sponsor Mailing Address

[Jordan D. Blake \(Child\)](#)
[Rylie C. Blake \(Child\)](#)

Select

RAPIDS Self Service Portal - Windows Internet Explorer provided by U. S. Coast Guard

UNCLASSIFIED

https://pki.dmdc.osd.mil/self_service/rapids/familyMember?execution=e3s2

USCG Enterprise Search

RAPIDS Self Service Portal

DMDC

Serving Those Who Serve Our Country

RAPIDS Self Service

Help Contact Us Log Off

Home Contact Information Family Members

Request ID Card Issuance

Card(s) To Be Replaced For Matthew M. Blake

DD FORM 1173 Expiration Date : MAR 10, 2015

Acknowledgment

I, Jeanne M. Blake, certify that the following information provided in connection with the eligibility requirements of this form is true and accurate to the best of my knowledge.

- Matthew M. Blake lives with me and I provide 100% support.

I understand that the action of requesting this ID Card issuance is audited and digitally signed by my Common Access Card.

I do not agree. Some information is incorrect.

I agree and confirm the information above is correct.

Continue Cancel

1st

2nd

If you do not agree, you will have to go back and update information.

If you agree, Continue

Privacy and Security Notice

Version 1.2.1.8

Done

Trusted sites | Protected Mode: Off

100%

RAPIDS Self Service Portal - Windows Internet Explorer provided by U. S. Coast Guard

UNCLASSIFIED

https://pki.dmdc.osd.mil/self_service/rapids/familyMember?execution=e3s3

USCG Enterprise Search

RAPIDS Self Service Portal

DMDC

Serving Those Who Serve Our Country

RAPIDS Self Service

Help Contact Us Log Off

Home Contact Information Family Members

Privacy Act Statement

AUTHORITY: 5 U.S.C. Section 301; 10 U.S.C. chapter 147; 10 U.S.C. Sections 1061 - 1065, 1072 - 1074, 1074a - 1074c, 1074c(1), 1076, 1076a, 1077, 1095(k)(2); 50 U.S.C. chapter 23; E.O. 9397; E.O. 10450, as amended.

PRINCIPAL PURPOSE(S): To apply for and enroll in the Defense Enrollment Eligibility Reporting System (DEERS) for DoD benefits and privileges. These benefits and privileges include, but are not limited to, medical coverage, DoD Identification Cards, access to DoD installations, buildings or facilities, and access to DoD computer systems and networks.

ROUTINE USE(S): To Federal and State agencies and private entities; individual providers of care, and others, on matters relating to claim adjudication, program abuse, utilization review; professional quality assurance; medical peer review, program integrity, third party liability, coordination of benefits and civil and criminal litigation, and access to Federal government and contractor facilities, computer systems, networks, and controlled areas. The DD Form 1172-2 currently covers the RUs that would include retirees and dependents. To the Department of Health and Human Services, the Department of Veterans Affairs, the Social Security Administration, and to other Federal, state, and local government agencies to identify individuals having benefit eligibility in another plan or program. For a complete list of DEERS routine uses, visit: <http://privacy.defense.gov/notices/osd/DMDC02.shtml>

Applicant information is subject to computer matching within the Department of Defense or with other Federal or non-Federal agencies. Matching programs are conducted to assure that an individual eligible under a Federal program is not improperly receiving duplicate benefits from another program. A beneficiary or former beneficiary who has applied for privileges of a Federal Benefit Program and has received concurrent assistance under another plan will be subject to adjustment or recovery of any improper payments made or delinquent debts owed.

DISCLOSURE: Voluntary; however, failure to provide information may result in denial of a Uniformed Services Identification Card and/or non-enrollment in the Defense Enrollment Eligibility Reporting System, refusal to grant access to DoD installations, buildings, facilities, computer systems and networks.

Penalty for presenting false claims or making false statements in connection with claims: fine of up to \$10,000 or imprisonment for up to five years or both.

Please wait for the Applet to load. By clicking "I Agree" you acknowledge receipt of the privacy act notice. Your CAC will be used to digitally sign the 1172-2 form. You may be prompted to enter your PIN to perform this operation. The signed form will then be saved to the database for use when the family member ID card is created.

Cancel I Agree

Read and Select

Privacy and Security Notice

Version 1.2.1.8

Trusted sites | Protected Mode: Off 100%

Privacy Act Statement

AUTHORITY: 5 U.S.C. Section 301; 10 U.S.C. chapter 147; 10 U.S.C. Sections 1061 - 1065, 1072 - 1074, 1074a - 1074c, 1074c(1), 10/6, 10/6a, 10/7, 1095(k)(2); 50 U.S.C. chapter 23; E.O. 9397; E.O. 10450, as amended.

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ROUTINE USE(S): To Federal and State agencies and p... claim adjudication, program abuse, utilization review; prof... liability, coordination of benefits and civil and criminal litiga... systems, networks, and controlled areas. The DD Form 11... the Department of Health and Human Services, the Depart... Federal, state, and local government agencies to identify it... list of DEERS routine uses, visit: <http://privacy.defense.gov/>

Applicant information is subject to computer matching with... Matching programs are conducted to assure that an individ... benefits from another program. A beneficiary or former be... received concurrent assistance under another plan will be... debts owed.

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ActivClient Login

ActivIdentity
ActivClient

Please enter your PIN.

PIN

OK Cancel

Enter your CAC PIN

Cancel I Agree

DD1172-2 Form
[Back To Home](#)

Please print the completed 1172-2 and have the family member bring it along when going to get a new ID card.
 Additional documentation may be needed as well. [View list of required documents.](#)

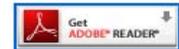
Printing the 1172-2 is highly recommended



APPLICATION FOR IDENTIFICATION CARD/DEERS ENROLLMENT				
Please read Agency Disclosure Notice, Privacy Act Statement, and Instructions prior to completing this form.				OMB No. 0704-0416 OMB approval expires Jan 31, 2014
SECTION I - SPONSOR/EMPLOYEE INFORMATION				
1. NAME (Last, First, Middle) BLAKE, JEANNE M	2. GENDER F	3. SSN OR DOD ID NO. DoD [REDACTED]	4. STATUS AD	5. ORGANIZATION USCG
6. PAY GRADE E6	7. GEN. CAT II	8. CITIZENSHIP US	9. DATE OF BIRTH [REDACTED]	10. PLACE OF BIRTH
11. CURRENT HOME ADDRESS [REDACTED]		12. CITY RANSON	13. STATE WV	14. ZIP CODE 254384816
15. PRIMARY E-MAIL ADDRESS jeanne.m.blake@uscg.mil		17. TELEPHONE NUMBER (DODN) [REDACTED]	18. CITY OF DUTY LOCATION	19. STATE OF DUTY LOCATION
16. COUNTRY US		20. COUNTRY OF DUTY LOCATION		
SECTION II - SPONSOR/EMPLOYEE DECLARATION AND REMARKS				
21. REMARKS (Use legal documentation, as applicable.) I, Jeanne M. Blake, certify that the following information provided in connection with the eligibility requirements of this form is true and accurate to the best of my knowledge. - Matthew M. Blake lives with me and I provide 100% support. I understand that the action of requesting this ID Card issuance is audited and digitally signed by my Common Access Card.				NOTARY SIGNATURE AND SEAL
I certify the information provided in connection with the eligibility requirements of this form is true and accurate to the best of my knowledge. (If not signed in the presence of the authorizing/verifying official, the signature must be notarized.)				
22. SPONSOR/EMPLOYEE SIGNATURE [Signature] ✓			23. DATE SIGNED (YYYYMMDD) 2012MAY29	
SECTION III - AUTHORIZED BY				
24. SPONSORING OFFICE NAME			26. CONTRACT NUMBER	
25. SPONSORING OFFICE ADDRESS (Street, City, State, ZIP Code)		27. SPONSORING OFFICE TELEPHONE NUMBER (Include Area Code/D34)	28. OFFICE EMAIL ADDRESS	
29. OVERSEAS ASSIGNMENT (Country)		30. OVERSEAS ASSIGNMENT BEGIN DATE (YYYYMMDD)		
31. OVERSEAS ASSIGNMENT END DATE (YYYYMMDD)		32. ELIGIBILITY EFFECTIVE DATE (YYYYMMDD)		33. ELIGIBILITY EXPIRATION DATE (YYYYMMDD)

DD1172-2
 Back To Home

Please print the completed 1172-2 and have the family member bring it along when going to get a new ID card.
 Additional documentation may be needed as well. [View list of required documents.](#)



Go "Back To Home".
Your digitally signed 1172-2 is now be saved to DEERS.

APPLICATION FOR IDENTIFICATION CARD/DEERS ENROLLMENT					OMB No. 0704-0416 OMB approval expires Jan 31, 2014	
SECTION I - SPONSOR/EMPLOYEE INFORMATION						
1. NAME (Last, First, Middle) BLAKE, JEANNE M		2. GENDER F	3. SSN/OSD ID NO. DoD [REDACTED]	4. STATUS AD	5. ORGANIZATION USCG	
6. PAY GRADE E6	7. GEN. CAT II	8. CITIZENSHIP US	9. DATE OF BIRTH [REDACTED]	10. PLAGE OF BIRTH		
11. CURRENT HOME ADDRESS [REDACTED]			12. CITY RANSON	13. STATE WV	14. ZIP CODE 254384816	16. COUNTRY US
16. PRIMARY E-MAIL ADDRESS jeanne.m.blake@uscg.mil		17. TELEPHONE NUMBER (DSON) [REDACTED]	18. CITY OF DUTY LOCATION	19. STATE OF DUTY LOCATION	20. COUNTRY OF DUTY LOCATION	
SECTION II - SPONSOR/EMPLOYEE DECLARATION AND REMARKS						
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22. SPONSOR/EMPLOYEE SIGNATURE [Digitally signed by Jeanne M. Blake, DN: cn=JEANNE M. BLAKE, o=USCG, ou=USCG, email=jeanne.m.blake@uscg.mil, c=US [Green checkmark]				23. DATE SIGNED (YYYYMMDD) 2012MAY29		
SECTION III - AUTHORIZED BY						
24. SPONSORING OFFICE NAME				26. CONTRACT NUMBER		
25. SPONSORING OFFICE ADDRESS (Street, City, State, ZIP Code)		27. SPONSORING OFFICE TELEPHONE NUMBER (Include Area Code/D34)	28. OFFICE EMAIL ADDRESS		29. OVERSEAS ASSIGNMENT (Country)	
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- 
- You can now log off
 - Your dependent can now obtain an ID card without you having to be present.