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FM COMCOGARD PSC ARLINGTON VA
TO ALCGPSC
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ALCGPSC 134/14

SUBJ: JP MORGAN CHASE CYBER ATTACKS - TRAVEL CARD IMPACTS

1. This message concerns the recent news regarding JPMorgan Chase issued travel cards, and the recent cyber-attacks on JPMorgan Chase. Per communications with JPMorgan Chase there has not been any notice of impact on the GSA SmartPay Programs. To date, the JPMC breach affects only those who have used Chase.com, JPMorganonline, Chase Mobile or JPMorgan Mobile which are not utilized by the Government Travel Charge Card patrons.

2. As background information on the SmartPay system, JP Morgan holds the liability for any fraud on these cards. If a member believes their card may have been impacted they should contact their Travel Charge Card Travel Manager and the GTCC Managers can provide guidance and assistance for cardholders to work with JPMorgan Chase to close the current account and reissue a new one.

3. All questions should be directed as follows:

A. Cardholders shall direct GTCC questions to their unit GTCC Travel Manager. Members can determine who their supporting Travel Managers are under the contacts page located at ww.uscg.mil/psc/bops/govtrvl/.

B. GTCC Travel Managers: direct questions to Ms. Carlene Curry at 703-258-5996 or [Evelyn.C.Curry\(at\)uscg.mil](mailto:Evelyn.C.Curry@uscg.mil) or Mr. Matt Ruckert at 703-201-3080 or [Matthew.T.Ruckert\(at\)uscg.mil](mailto:Matthew.T.Ruckert@uscg.mil).

4. RDML Meredith Austin, Commander, CG Personnel Service Center, sends.

5. Internet Release Authorized.

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