

## FREQUENTLY ASKED QUESTIONS (FAQ)

Where do I go for medical care?

*Reservist with an NOE must receive care at the nearest MTF, unless they live outside the MTF catchment area. In this case, CG PSC -RPM will request pre-authorization of required care through DHA.*

Do I receive active duty pay while on a NOE?

*No. NOE benefits are not active duty orders. Reservists may work at their civilian employment unless their condition(s) limit them from doing so. In these cases, the Reservist may request Incapacitation Pay.*

Can I appeal the determination to place me on NOE rather than keep me on Active Duty, or if my NOE request is denied?

*Yes. All incapacitation benefit determinations can be appealed. Appeals must be submitted in CG Memo format to CG-13 through the command, District RFRS and CG PSC-RPM within 30 days of the original decision. See our website for details on the appeal process.*

What do I do if I receive a bill for a condition covered by the NOE?

*Because the NOE does not update DEERS, sometimes billing issues arise when a provider submits a claim to TRICARE. Should you receive a bill for a covered appointment contact HSWL SC by calling 1-800-942-2422 (1-800-9HBA-HBA). Also notify your command of the billing issue.*

## REFERENCES

COMDTINST M1001.28 (series)  
COMDTINST M1850.2 (series)  
COMDTINST M6000.1 (series)  
COMDTINST M7220.29 (series)  
DoDI 1241.2  
DoDD 1241.01  
ALCOAST 136/15  
ALCGRSV 022/15  
ALCGRSV 023/15  
ALCGRSV 031/15  
10 USC 1074  
10 USC 1074a  
14 USC 705(c)  
37 USC 204  
37 USC 206  
32 CFR 728.101  
VAOPGCPREC 10-90

*This brochure is intended to serve as a basic guide. For more information Reservists should contact their command.*

**Revised: 02/2016**

# NOTICE of ELIGIBILITY (NOE)



NOE CONTACT INFO:

[ARL-DG-CGPSC-RPM-RESERVE-  
MEDICAL@USCG.MIL](mailto:ARL-DG-CGPSC-RPM-RESERVE-MEDICAL@USCG.MIL)

[www.uscg.mil/rpm/rpm3/medical/](http://www.uscg.mil/rpm/rpm3/medical/)

### WHAT IS A NOTICE OF ELIGIBILITY?

The **Notice of Eligibility (NOE)** authorizes care for Reservists who incur or aggravate an injury, illness or disease while on active or inactive duty, funeral honors duty, traveling directly to or from such duty or training, or while remaining overnight, immediately before the commencement of or between successive periods of such duty. It is closely monitored and coordinated between Personnel Service Center, Reserve Personnel Management (CG PSC-RPM) and the District Reserve Force Readiness System (RFRS) staff, PAC-13, and DOL.

### WHO IS ELIGIBLE FOR NOE BENEFITS?

Reservists, who incur or aggravate an injury, illness or disease while in a duty status and require follow-up care, may be eligible for a NOE.

### WHAT ARE THE BENEFITS?

1. Care for a specific injury, illness or disease incurred or aggravated in the Line of Duty.
2. Readiness Management Period (RMP) with pay may be requested for the purpose of obtaining the required monthly Physician Report. All other appointments in conjunction with the NOE may be issued an unpaid RMP.
3. Reservists are eligible for reimbursement of travel to and from required appointments in conjunction with the NOE. Travel order numbers (TONOs) may be requested from CG PSC-RPM.

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4. **Incapacitation Pay:** Reservists who are Fit for Limited Duty (FLD) and demonstrate lost income from their civilian employment (e.g. missed time for scheduled appointments or had to be moved to a lower paying position), may be entitled to reimbursement of that documented loss. Reservists who are Not Fit for Duty (NFD) may be entitled to full military pay and allowances minus civilian earned income. The Incapacitation Pay maximum benefit is never greater than full military pay and allowances. Process guidance for requesting incapacitation pay can be found at our website on the front of this pamphlet. Income from an income protection plan, vacation pay, and sick leave are considered earned income and must be reported when submitting a claim.

### HOW ARE NOE BENEFITS REQUESTED?

The command may request NOE benefits for eligible Reservists.

1. All NOE related requests are submitted from the supporting command through the appropriate District RFRS, PAC-13, or DOL office to CG PSC-RPM.
2. The command is the NOE recipient's primary point of contact for all benefit related issues. If the command has questions regarding process or entitlement, the inquiry should be escalated to the appropriate District RFRS, PAC-13, or DOL office.
3. Every effort should be made by all entities involved to ensure that there are no administrative or operational delays in processing a member's request for benefits.

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### REQUIREMENTS AND CONSTRAINTS OF THE NOE

1. Medical updates via a physician report are required every 30 days and must be submitted through the command and the appropriate District RFRS, PAC-13, or DOL office to CG PSC-RPM.
2. Any medical or dental treatment costs for condition(s) NOT identified on the NOE memo will not be covered by the Coast Guard. Care is only authorized for International Classification of Diseases (ICD) code(s) identified on the NOE memo.
3. Reservists who remain limited in their ability to perform military duty for over 6 months must be referred to a Medical Evaluation Board (MEB) for a fitness of continued service determination, unless the member has a Temporary Limited Duty (TLD) designation. Questions for how to obtain a TLD designation will be best answered by the supporting Coast Guard clinic.

### PRIOR APPROVAL THROUGH THE DEFENSE HEALTH AGENCY (DHA)

1. To receive medical care from non-Military Treatment Facilities (MTF), Reservists must live outside the MTF catchment area as dictated by TRICARE.
2. Non-emergent medical treatment received outside the MTF catchment area must be pre-approved.
3. Civilian care that is not coordinated through an MTF must have pre-authorization from DHA.